

# **2017** National Museum Salary Survey

In collaboration with



### 2017 National Museum Salary Survey

Prepared and published by the American Alliance of Museums and New Knowledge Organization Ltd.

in collaboration with:	Association of Midwest Museums
	California Association of Museums
	Florida Association of Museums
	Mid-Atlantic Association of Museums
	Mountain-Plains Museum Association
	Museum Association of New York
	New England Museum Association
	Southeastern Museums Conference
	Texas Association of Museums
	Virginia Association of Museums
	Western Museums Association

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#### **American Alliance of Museums**

2451 Crystal Drive, Suite 1005 Arlington, VA 22202 www.aam-us.org

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Data analysis and text supervised by John Fraser PhD AIA, President & CEO, New Knowledge Organization Ltd. For further information on the methods and analytical procedures, please contact jfraser@newknowledge.org.

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# Welcome

Information is power, and nowhere is this maxim more applicable than in the employment arena. Employers and job seekers both are better equipped to make knowledgeable decisions when they are armed with reliable data. They want to know that the compensation they are offering and accepting is fair.

Now in the survey's third edition, the 2017 National Museum Salary Survey is more comprehensive than ever. It includes information about more than 1,000 museums in every size and category from all 50 U.S. states plus Puerto Rico and Washington, DC. And the project now includes more association partners than ever before: the American Alliance of Museums, the six regional museum associations, and the five largest state museum associations. Each of the partners is committed to advancing the field by disseminating timely information, such as that in this salary survey.

Why is this important? Benchmarking museum salaries tells a more complete story about our field's contribution to society. It's important as an advocacy tool, letting our elected officials see the full impact of museum employment in their districts, cities, and states. It allows us to offer solid data to the media and, in turn, to the general public—which helps raise awareness (and, hopefully, support) of the museum profession. And, of course, it helps museum employers, employees, and job seekers find common ground to establish trusting workplace relationships.

We would like to thank all of the museums that took the time and care to participate in the survey. Your information is vital to making the project a success. And we would like to thank those of you using the survey to advance your knowledge and make important employment decisions. We hope this report is useful.

### The Project Partners:

American Alliance of Museums Association of Midwest Museums California Association of Museums Florida Association of Museums Mid-Atlantic Association of Museums Mountain-Plains Museum Association Museum Association of New York New England Museum Association Southeastern Museums Conference Texas Association of Museums Virginia Association of Museums Western Museums Association

# Acknowledgements

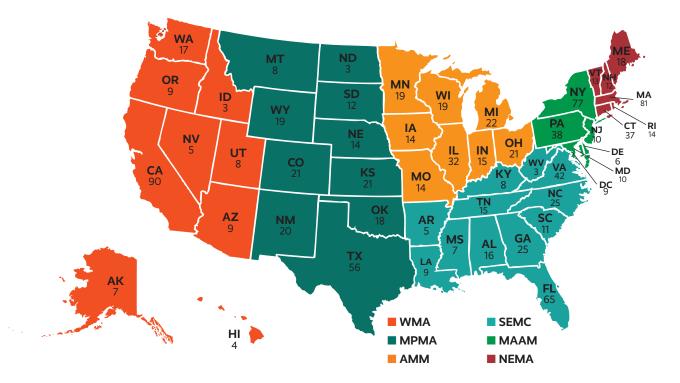
First and most important, thank you to all the museums and individuals who contributed data by participating in the survey!

Special thanks go to the Council of Regional Associations for collaboratively conducting the survey. Their persistent support, advice, and willingness to share resources for the good of the entire field made this report possible. The American Alliance of Museums wants to acknowledge the generous staff of the Association of Midwest Museums (Charity Counts), the California Association of Museums (Celeste DeWald and Joni Hess), the Florida Association of Museums (Malinda J. Horton), the Mid-Atlantic Association of Museums (John Lovell and Michelle Paulus), the Mountain-Plains Museum Association (Monta Lee Dakin and Erin Barrette), the New England Museum Association (Dan Yaeger and Heather A. Riggs), the Museum Association of New York (Erika Sanger), the Southeastern Museums Conference (Susan Perry), the Texas Association of Museums (Billy Fong and Ruth Ann Rugg), the Virginia Association of Museums (Jennifer Thomas), and the Western Museums Association (Jason Jones and Kate Skelly). Lastly, this project would not have been possible without project manager Heather A. Riggs (New England Museum Association) and Evlyn Baker, who served as the Alliance's primary liaison with the project partners and production manager.

Data analysis for this report was completed by New Knowledge Organization Ltd., led by Shelley J. Rank and Jennifer Dixon with the support of Susan Hannah, Sophie Gloeckler, and Hiershenee Bhana.

## 1. ABOUT THE NATIONAL MUSEUM SALARY SURVEY

This report summarizes data on museum compensation collected through a U.S. survey deployed by the American Alliance of Museums and six regional museum associations: the Association of Midwest Museums (AMM), the Mid-Atlantic Association of Museums (MAAM), the Mountain-Plains Museum Association (MPMA), the New England Museum Association (NEMA), the Southeastern Museums Conference (SEMC), and the Western Museums Association (WMA). Five state museum associations also deployed the survey: the California Association of Museums (CAM), the Florida Association of Museums (FAM), the Museum Association of New York (MANY), the Texas Association of Museums (TAM), and the Virginia Association of Museums (VAM). The data provided voluntarily by museums represents all 50 states and Puerto Rico.



#### Figure 1.1 Responses from states (excludes U.S. territories).

The survey instrument was developed collaboratively based on the *2014 National Comparative Museum Salary Survey*. The survey distribution list was created by merging the associations' institutional membership lists with the AAM institutional database. The survey was deployed in November 2016, and museum representatives were asked to report on compensation levels as of November 14, 2016. The survey closed in December 2016 and reopened for two weeks in January 2017.

The survey was distributed to a total of 6,965 museums. All data in this report was voluntarily contributed by 1,060 responding institutions. Of those, 915 provided full salary information across all categories, and 145 presented partial data in some categories.

Frequently asked questions were listed on the salary survey website, hosted by NEMA, for respondents seeking clarification about position descriptions, particular survey questions, or using the survey tool. The text of those descriptions is included in this report.

#### What's in This Report

This report includes detailed demographic and salary information for 52 of the most common full-time professional positions in museums, as well as information about benefit offerings. The scope of the data is national, and users who want a quick snapshot of prevailing museum salaries across the United States can turn immediately to Table 3.1. The data is broken down whenever possible by institutional characteristic—region, discipline, governance, budget size, and location (urban/suburban/rural)—and the gender and education levels of the people in each position.

The report includes data from five state museum associations that partnered with AAM and the Council of Regional Associations: the California Association of Museums (CAM), the Florida Association of Museums (FAM), the Museum Association of New York (MANY), the Texas Association of Museums (TAM), and the Virginia Association of Museums (VAM).

This report reflects the actual salaries being paid to a sample of museum workers in the United States. It is intended to give an honest and current account of compensation levels in the field. It is not intended as a normative description of what salaries in museums ought to be.

#### What's Not in This Report

This survey asks HR personnel to answer questions on behalf of museum employees. Since respondents are tasked with reflecting information about others, they may not have access to the widest range of demographic information about the employees they represent. As such, this report cannot capture the most detailed data on any given individual's identity.

We know that having more robust information about disability status, sexual orientation, race, ethnicity, gender identity, and other dimensions of human identity is essential to promoting diversity, equity, accessibility, and inclusion in the museum field. We are currently exploring ways to more accurately gather a broader, more inclusive range of demographic data from individual respondents—as opposed to from institutions—and recommend further study of how this data changes over time. The future of equity in our field depends on it.

#### How to Use This Report

This report is designed to be a practical document for hiring officials who need to set the salaries of new museum employees, for HR managers, and for supervisors who want to benchmark the salaries of current employees against regional and national norms. It can provide comparative baselines for museum workers who want to know how their compensation stacks up against that of their peers. It can also be used as an advocacy tool to raise the issue of pay with employers and funding bodies.

The salary data provided in this report can also be used in conjunction with other tools such as local cost of living indexes and living wage calculators. This kind of comparison offers an avenue for raising questions about values. Museums—and museum professionals—might consider how closely their compensation correlates to what it costs to cover typical living expenses in their specific geographic areas.

The report can also be used to drive discussion and decision-making around improving internal equity in museums. The *2011 Salary & Benefits Survey* from the Southeastern Museums Conference, which draws upon similar data as this report, includes some good advice about using quartiles to review institutional salary structures:

You can ... use the data to assess horizontal equity: how does your registrar's salary, for example, compare with the shop manager's? Is one in the bottom quartile and the other near the top? Why?

Some institutions are able to aim for salaries in a given quartile as an institutional goal. If you have major collections, work in a particularly expensive community, or put a high priority on employee compensation, you might aim for salaries in the third or fourth quartile. If you have upgrading salaries as a general goal, assess which quartiles currently apply to your institution and calculate what it would cost to shift up a quartile

#### **Some Technical Notes**

The analysis in this report is based on information provided by museum institutions about their employees, not information provided by the employees themselves. This information was not independently verified, but the database was closely reviewed for redundant responses, incomplete answers, and any obvious reporting errors. Although the analysis is based on a robust sample of 1,060 institutions and 915 reports on full-time employees, it is not a representative sample of all museums or all workers in each position. The analysis has not been weighted to adjust for the actual distribution of museums or employees.

#### Sample Size, Significance, and Error

Overall, more responses make for more reliable analysis, which is why we indicate the number of original responses ("n" or "count") next to items in every table of this report. Users should be cautious about relying on any salary analysis based on a small number of responses (n = < 30). This is especially true when looking at subsamples (like the employees of small museums only) or less-common museum positions (like full-time visitor researchers and evaluators). That said, even the smallest set of responses can be meaningful for benchmarking purposes, as identifying the right peer group is often more important than the absolute size of the peer group.

We calculated that the margin of error for a sample size of 915 (i.e., institutions with data), is about 3% with a confidence interval of 95% (i.e., if this survey were conducted 100 times, the data would be within plus or minus 3% of the reported results in 95 of the 100 surveys.) The survey was distributed to a total of 6,965 museums. As the number of responses to questions decreases (i.e., less than 915 responses), the margin of error increases; for example, if there are 150 responses to a question, the margin of error reaches almost 8%.

#### Percentiles

In most of the tables, data is presented in the form of percentiles. Percentiles reflect the distribution of survey responses, such as the annual salaries for any given position reported by participating museums. At the 90th percentile, 90% of the reported annual salaries were smaller or equal to the given value; at the 10th percentile, just 10% of reported salaries were smaller or equal to the given value. The most common yardstick in this report is the median, or 50th percentile (i.e., half of all responses fall at or below this point). In some places we use quartiles, which are percentiles that divide the data in four equal parts (quarters) and correspond to the 25th, 50th (median), and 75th percentiles.

Percentiles are useful when the sample size is 30 or more. But due to the ways in which salaries are treated, some of the sample sizes fall short of 30. For samples smaller than 14 but greater than 10, only the median, 10th, and 90th percentiles are shared. For all samples greater than 14 and less than 30, the data appears in blue to signify the sample is too small to be statistically meaningful.

#### Medians vs. Means

We use medians (Mdn) rather than "averages" (the arithmetic mean, or the sum of all values divided by the number of responses) because they help compensate for skewed data sets with a few very high or very low values. In a few places, we do cite mean (M) and include the standard deviation (SD), the variation from the average, in order to depict a more accurate representation of the data set. Lastly, it should be noted that salary data in this report reflects compensation levels as of November 14, 2016.

#### Key to Abbreviations in the Figures and Tables

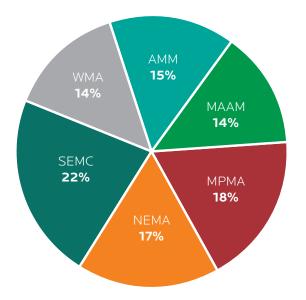
- n = number of responses
- M = mean (average), i.e., numerical total of the responses divided by n
- Mdn = median, midpoint, the value found at the n/2 place when answers are sorted by value
- SD = standard deviation, a measure of how closely the data clusters around the mean
- < = less than or equal to
- > = greater than

# 2. WHO'S HERE? RESPONDENT CHARACTERISTICS

#### **Institutional Respondents**

The compensation data in this report is drawn from across American museums but it does not necessarily represent all types of museums equally. All six regions of the country are represented (Figure 2.1). The largest number of museums in the sample are located in the Southeast (Southeastern Museums Conference).

#### Figure 2.1 Survey responses by region (n = 1,060).



Note: AMM = Association of Midwest Museums, MAAM = Mid-Atlantic Association of Museums, MPMA = Mountain-Plains Museum Association, NEMA = New England Museum Association, SEMC = Southeastern Museums Conference, WMA = Western Museums Association.

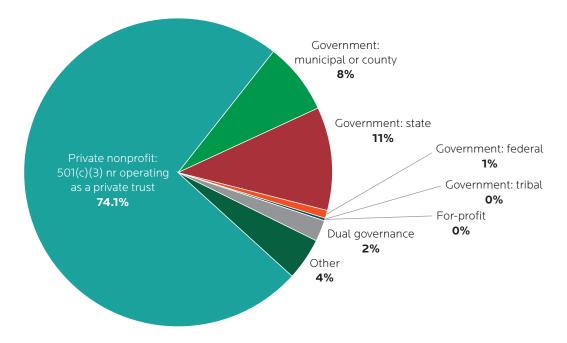
The survey gave respondents a choice of 23 disciplinary categories, including the catchall "general or multidisciplinary museum" and "other." Almost half of the museums in the sample (41.7%) identify as history museums, broadly defined to include historic houses, historic sites, military museums and battlefields, and historical societies (Table 2.1). Just over a quarter of responses come from art museums, art centers, or sculpture gardens. This is consistent with other national surveys conducted by the American Alliance of Museums, which always attract the most responses from history and art museums. However, we know that science museums of all sorts (including zoos, aquariums, arboretums, and public gardens) are underrepresented in the sample. Users who are especially interested in benchmarking salaries from science/technology museums or children's museums may also want to consult other sources, such as previous salary surveys conducted by the Association of Science-Technology Centers and the Association of Children's Museums.

#### Table 2.1 Survey responses by museum type.

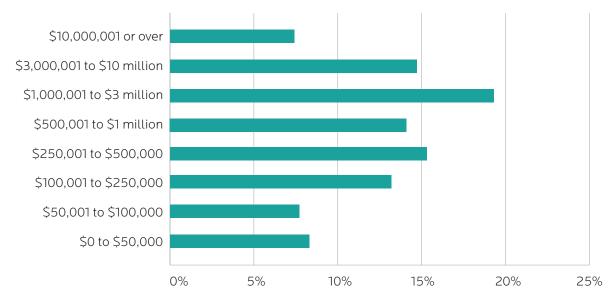
Museum Type	n	%
Aquarium	5	0.5%
Anthropology Museum	10	0.9%
Arboretum/Botanical Garden/Public Garden	11	1.0%
Art Museum/Center/Sculpture Garden	264	25.0%
Children's or Youth Museum	40	3.8%
Ethnically/Culturally/Tribally Specific Museum	15	1.4%
General or Multidisciplinary Museum	85	8.0%
Hall of Fame	10	0.9%
Historic House	78	7.4%
Historic Site/Landscape	43	4.1%
History Museum	228	21.6%
Historical Society	81	7.7%
Military Museum/Battlefield	9	0.9%
Nature Center	7	0.7%
Natural History Museum	32	3%
Planetarium	2	0.2%
Presidential Library	1	0.1%
Science/Technology Center/Museum	41	3.9%
Specialized Museum	34	3.2%
Transportation	14	1.3%
Visitor/Interpretive Center	5	0.5%
Zoo/Animal Park	5	0.5%
Other (not listed above)	38	3.6%

Almost three-fourths of the museums identify themselves as private, nonprofit entities operating as tax-exempt charities under section 501(c)(3) of the U.S. tax code (Figure 2.2). Respondents were only able to select one "governance" category. Hence, it is possible that some institutions hold a form of dual governance. Although we make a distinction in Figure 2.2 between museums operated by the federal government and those operated by state and local governments, for most purposes in this report they are combined into the single category of "government." Overall, 17% of museums said they were affiliated with a college or university.



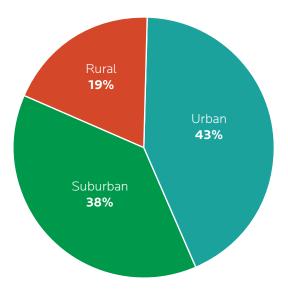


Both big and small museums—as defined by the size of their operating budgets—are represented in the sample, with slightly more museums operating with the smallest budgets (under \$50,000 a year) than those operating with the largest budgets (more than \$10 million). The median budget size is between \$500,001 and \$1 million (Figure 2.3). The greatest number of museums had budgets between \$1,000,001 and \$3 million. This figure reflects operating budgets in the fiscal year ending in 2016.



#### Figure 2.3 Survey responses by budget size (n = 1,061).

Finally, the museums in the sample were classified as urban, suburban, or rural (Figure 2.4) using parameters defined by the National Center for Health Statistics (Ingram & Franco, 2014). Urban areas are categorized as those zip codes defined as large central or fringe metropolitan. Suburban areas are defined as medium and small metropolitan and rural areas were designated as non-metropolitan categories, i.e., micropolitan and noncore. Roughly 40% of the sample identify as urban, another 40% as suburban, and 20% as rural. These findings are similar to those from the previous national salary survey report, with slight decreases in the proportion of respondents from urban regions and slight increases in respondents from suburban regions.





Only 4% of museums reported attendance of over half million visits per year (Figure 2.5).

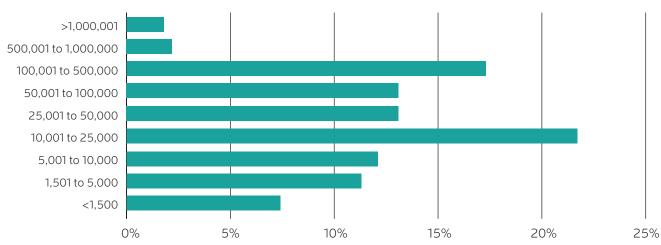


Figure 2.5 Survey responses by annual attendance (n=1,013)

Ingram, D.D. & Franco, S.J. (2014). 2013 NCHS urban–rural classification scheme for counties. National Center for Health Statistics. Vital Health Stat 2(166).

## Trends in museum employment

Figure 2.6 is based on responses from 974 museums (depending on the category) that provided information about total staff size for 2015 and 2016. The analysis is limited to whether the museums experienced an overall increase or decrease in staffing, defined for this question as "full-time regular employees" (or FTEs). Each bar shows the percentage of museums that experienced an increase in staffing (the number on the right) and a decrease in staffing (the number on the left); the difference between the total of those two figures and 100% is the percent of museums in that category whose staffing did not change.

In the *2012 National Salary Survey*, significantly more museums saw their staff size decline than grow between 2008 and 2010, whereas in 2014 there was generally more growth. From 2015 to 2016, more museums increased than decreased staff. The largest museums by budget size had the greatest increases in staff sizes: 59.8% of museums with operating budgets above \$3 million experienced a net increase in staffing, as opposed to 11.7% of museums with operating budgets of \$250,000 or below. This growth in staff size is notably larger than the modest increases documented in the 2014 report.

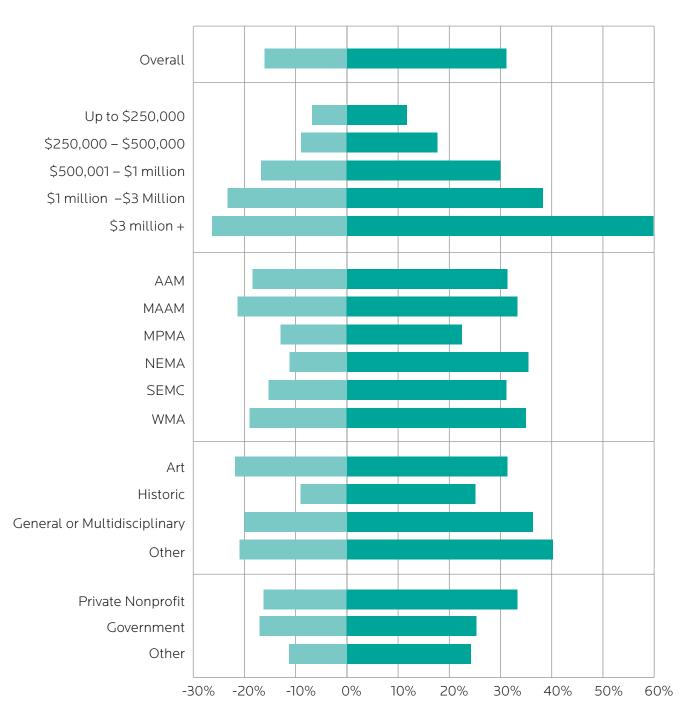


Figure 2.6 Percent of museums reporting a net decrease or increase in number of FTEs between 2015 and 2016.

Operating Budget		Full-Time Paid Staff	Part-Time Paid Staff	Full-Time Unpaid Staff	Part-Time Unpaid Staff
\$0 to \$50,000	n	66	71	56	66
	М	1.2	1.9	0.2	7.1
	SD	5.2	6.9	0.4	18.7
\$50,001 to \$100,000	n	69	73	45	59
	М	10.4	6.3	0.3	10.3
	SD	55.4	27.0	0.6	27.3
\$100,001 to \$250,000	n	133	132	90	106
	М	4.5	5.7	0.2	8.9
	SD	18.5	19.4	1.1	19.7
\$250,001 to \$500,000	n	159	155	102	112
	М	3.4	4.7	0.1	7.2
	SD	2.3	4.0	0.3	16.1
\$500,001 to \$1 million	n	150	146	89	105
	М	6.6	7.3	0.9	16.8
	SD	6.3	6.5	7.4	54.0
\$1,000,001 to \$3 million	n	197	194	137	145
	М	15.7	16.3	0.8	55.1
	SD	10.7	58.8	8.1	383.6
\$3,000,001 to \$10 million	n	146	144	108	113
	М	44.6	33.3	0.7	67.6
	SD	23.2	32.8	5.5	182.6
> \$10 million	n	74	71	52	49
	М	156.6	77.3	0.1	203.5
	SD	124.8	81	0.4	451.8

#### Table 2.3 Average number of employees at institutions by operating budget size.

#### Table 2.4 Total salary expenses by operating budget.

		Total Personnel Salaries	Total Personnel Benefits and Payroll Taxes	Total Personnel Expenses
Up to \$250,000	n	261	233	260
	М	\$86,556	\$17,102	\$91,772
	Mdn	\$54,955	\$8,000	\$64,050
\$250,001 to \$500,000	n	150	141	143
	М	\$194,252	\$45,628	\$239,420
	Mdn	\$180,034	\$37,017	\$214,000
\$500,001 to \$1 million	n	137	135	138
	М	\$376,278	\$88,748	\$510,440
	Mdn	\$321,518	\$68,434	\$399,191
\$1,000,001 to \$3 million	n	189	185	187
	М	\$873,845	\$203,448	\$1,069,009
	Mdn	\$792,373	\$173,000	\$970,818
> \$3 million	n	199	192	198
	M	\$4,654,782	\$1,208,603	\$5,951,281
	Mdn	\$3,013,242	\$693,946	\$3,737,013

More than 91% of responding institutions indicated that no part of their museum's workforce is unionized. Eighty-five institutions shared that some part of their workforce is unionized, mostly within the security, maintenance, and custodial staff. The percentage of museums that hire seasonal staff (41.4%) did not change from the 2014 study.

#### **Employees by Position**

One of the most frequent comments made by respondents at the end of the 2014 survey was that many of their staff take on multiple roles. The 2016 survey responded to this input by asking about multiple roles. Almost half of museums (41%) said at least 51% of their staff serve multiple roles. Only 22.6% of museums said that all staff fill only a primary role. In museums where employees take on multiple roles, the most commonly listed positions (of the 52 available options provided in the survey) are VP/deputy director, curator, chief financial officer, educator, VP of development, and facilities director. The most commonly listed "primary positions" for employees fulfilling multiple roles are VP/ deputy director (23%), curator (21%), and chief financial officer (CFO) (11%). The most commonly listed secondary and tertiary roles of employees fulfilling multiples positions are curator and educator.

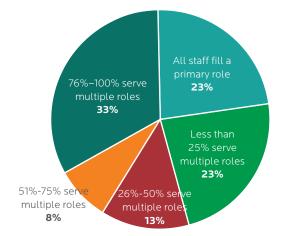


Figure 2.7 Percentage of museums reporting that some percentage of their staff fill multiple roles.

Position descriptions provided on the survey's website are included in Chapter 4 of this report. This report focuses on full-time paid staff identified with a primary role, but we know that most museums rely on a mix of full-time, part-time, and volunteer staff who wear many hats. Table 2.5 offers an aggregate picture of this mix across all the museums that responded to the survey.

Given some responses to the open-ended remarks at the end of the survey, Table 2.5 may understate the extent to which museums rely on unpaid staff and staff that hold more than one position to fulfill those roles (as described in Chapter 4). Although all positions are dominated by full-time employees, when this is not the case, certain positions are more often filled by volunteers than by paid part-time employees. These include director/CEO/president, VP/deputy/associate/assistant director-administration/operations, chief financial officer/controller, director/manager of information services & technology, web manager, and director of publications/editor. Additionally, 20% or more of people filling the positions of office manager, curatorial assistant, librarian assistant, educational assistant, visitor research & evaluation B, and volunteer coordinator are part-time employees.

#### Table 2.5 Employee status by position.

Title	Full-time	Part-time	Volunteer	Consultant	n
Director/CEO/President	89.0%	5.0%	5.2%	0.9%	98
Vice President/Deputy/Associate/Assistant Director-Administration/Operations	89.8%	4.7%	5.1%	0.4%	27
Deputy/Associate/Assistant Director for Programming	93.1%	4.1%	2.8%		14
Chief Financial Officer/Controller	81.0%	6.4%	8.7%	3.9%	31
Business Manager	74.4%	18.0%	5.3%	2.3%	13
Human Resources Director	91.1%	7.1%	0.6%	1.2%	16
Director/Manager of Information Services & Technology	86.3%	3.8%	5.0%	5.0%	16
Information Services & Technology B	77.4%	6.5%	5.4%	10.8%	9
Administrative Assistant to Director or Department/Division Head	87.3%	11.8%	1.0%		31
Office Manager	69.6%	27.1%	3.3%		18
Chief of Security	91.6%	4.6%	0.8%	3.1%	13
Facilities Director	88.0%	6.4%	5.2%	0.3%	34
Archivist	62.4%	19.0%	16.4%	2.1%	18
Curator A/Chief Curator	87.8%	7.3%	4.2%	0.7%	42
Curator B/Senior Curator	91.7%	3.9%	2.8%	1.7%	18
Curator C/Assistant Curator	87.3%	10.7%	2.0%		15
Curatorial Assistant	60.2%	33.3%	5.3%	1.2%	17
Registrar A/Collections Manager	82.9%	11.5%	5.3%	0.3%	37
Registrar B/Assistant Registrar	84.5%	11.3%	3.5%	0.7%	2۲
Conservator A	84.6%	7.7%	4.6%	3.1%	6
Conservator B	87.5%	10.0%	2.5%		4
Head Librarian	71.7%	15.0%	12.5%	0.8%	12
Librarian Assistant	53.7%	31.3%	14.9%		6
Imaging Manager, Head of Imaging/Visual Services	84.5%	8.6%	5.2%	1.7%	5
Photographer/Imaging Specialist	61.4%	17.0%	14.8%	6.8%	8
Educator A/Director of Education	90.4%	8.1%	1.5%		48
Educator B	90.5%	7.3%	1.5%	0.8%	26
Visitor Research & Evaluation A/Director of Research & Evaluation/Visitor Research Manager	75.0%	13.9%	8.3%	2.8%	3
Visitor Research & Evaluation B/Visitor Research Associate or Assistant	56.3%	34.4%	6.3%	3.1%	3
Educational Assistant	63.0%	32.6%	3.5%	0.9%	27
Public Programs Manager/Outreach Coordinator	81.6%	13.6%	3.4%	1.4%	29
Visitor Services Manager	87.6%	10.1%	2.3%		30
Exhibition Designer/Chief of Exhibitions	86.7%	4.8%	5.2%	3.2%	24
Coordinator of Exhibitions	79.4%	10.6%	9.2%	0.7%	14
Technician/Preparator	75.0%	17.8%	3.4%	3.8%	26
Vice-President/Director of External Affairs	92.5%	4.5%	3.0%		6

Table 2.5 Employee status by position (continued).

Director of Marketing	89.3%	6.1%	2.5%	2.1%	280
Development A, Vice-President/Director of Development	94.5%	3.6%	1.1%	0.7%	275
Development B	86.2%	12.3%	1.4%		138
Major Gifts Officer	94.8%	3.1%	1.0%	1.0%	96
Grants Manager	79.3%	12.2%	5.5%	3.0%	164
Public Relations A, Director of Public Relations	83.3%	6.7%	4.20%	5.8%	120
Public Relations B	84.4%	12.2%	3.3%		90
Membership A, Director of Membership	82.9%	7.1%	10.0%		170
Membership B	86.7%	11.9%	1.4%		143
Volunteer Coordinator	66.2%	22.8%	10.5%	0.5%	219
Director of Publications/Editor	86.2%	3.1%	10.8%		65
Museum Store Manager	75.9%	16.0%	7.5%	0.7%	294
Functions Manager (Rentals/Special Events)	90.9%	6.7%	0.6%	1.8%	165
Social Media Manager	73.7%	18.4%	5.9%	2.0%	152
Web Manager	74.1%	6.5%	12.0%	7.4%	108
Graphic Designer	76.6%	12.4%	4.8%	6.2%	209
Total	83.1%	10.7%	4.8%	1.5%	10361

#### **Demographics at a Glance**

Table 2.6 and Table 2.7 offer a demographic snapshot of museum professionals, with information about gender, age, and academic credentials. The sample is limited to full-time workers for whom the participating museums also provided salary information. The demographic information they provided was not always complete. For this reason, we have included sample sizes ("n") for every data point. As always, larger sample sizes are more likely to provide an accurate reflection of the field.

The 2017 National Salary Survey shows that two-thirds of all full-time paid museum professionals in the sample are women. Women outnumber men in 44 of the 52 full-time positions. Women make up 93.7% of office managers, 54.5% coordinators of exhibitions, and 55% of chief financial officer/ controllers. Men significantly outnumber women in just a few areas of museum practice, including IT, exhibit installation, facilities, and security. Very few positions demonstrate a true gender balance; the closest is web manager.

The average age of all museum professionals (including full-time, part-time, and volunteers) in the sample is 45.36 years. This average does not include the ages of president/CEO/directors, because for that position museums were asked to indicate age in ranges rather than providing a specific number. The majority of president/CEO/directors are aged 45 years or older. More than a third (35.6%) are aged 55 to 64 years.

#### Table 2.6 Demographics at a glance: gender and age distribution.

		C	iender			Age			Age			
Title	F	М	Other	No Reply	n	25th %ile	Mdn	75th %ile	n			
Director/CEO/President	56.8%	43.1%		0.1%	875							
Vice President/Deputy/Associate/ Assistant Director for Administration/ Operations	66.6%	33.3%		0.4%	246	41	50	57	227			
Deputy/Associate/Assistant Director for Programming	79.9%	19.4%		0.7%	134	35	44.5	52	126			
Chief Financial Officer/Controller	55.0%	45.0%			251	47	53	60	233			
Business Manager	79.8%	19.2%		1.0%	99	40	52	59	90			
Human Resources Director	89.0%	11.0%			154	44	52	59	141			
Director/Manager of Information Services & Technology	19.6%	80.4%			138	41	47.5	54	128			
Information Services & Technology B	15.3%	84.7%	1	1	72	32	40	49	67			
Administrative Assistant to Director or Department/Division Head	91.5%	7.7%		0.7%	272	33	46	56	247			
Office Manager	93.7%	6.3%	1		126	35.8	50	58	110			
Chief of Security	12.5%	86.7%		0.8%	120	43	52	59	107			
Facilities Director	12.3%	87.7%			300	45	54	60	282			
Archivist	78.0%	22.0%			118	32	40	54	113			
Curator A/Chief Curator	62.0%	36.6%	0.5%	0.8%	374	38	46	58	352			
Curator B/Senior Curator	57.3%	41.5%	0.6%	0.6%	164	40	50	59	148			
Curator C/Assistant Curator	71.5%	26.9%	0.8%	0.8%	130	30	35	46	121			
Curatorial Assistant	78.6%	19.4%		1.9%	103	28	30	36	93			
Registrar A/Collections Manager	79.7%	19.0%		1.3%	310	34	41	53	288			
Registrar B/Assistant Registrar	92.5%	7.5%			120	30	35	42	109			
Conservator A	68.5%	31.5%			54	40	52	61	51			
Conservator B	76.5%	23.5%			34	37	43	53	32			
Head Librarian	79.1%	19.8%	1	1.2%	86	39	48	61	77			
Librarian Assistant	74.3%	25.7%			35	32	42	58	34			
Imaging Manager, Head of Imaging/ Visual Services	62.5%	35.4%		2.1%	48	32	42	57	43			
Photographer/Imaging Specialist	28.3%	71.7%			53	35.8	49	61	46			
Educator A/Director of Education	83.1%	16.4%		0.5%	432	35	42	52	405			
Educator B	77.8%	20.5%		1.7%	234	30	36	45	220			
Visitor Research & Evaluation A/Director of Research & Evaluation/Visitor Research Manager	88.9%	7.4%		3.7%	27	31.5	40	50	25			
Visitor Research & Evaluation B/Visitor Research Associate or Assistant	72.2%	27.8%			18	28	32	46	17			
Educational Assistant	88.8%	11.2%			143	26.5	30	40	133			
Public Programs Manager/Outreach Coordinator	82.8%	16.7%		0.4%	239	30	35	45	223			
Visitor Services Manager	73.1%	26.9%			268	31	39	50	252			

Table 2.6 Demographics at a	alance: aender and aa	distribution (continued)
Tuble 2.0 Demographics at a	i giunice. genuer unu uge	ansunbation (continuca).

Total	<b>67.3</b> %	32.1%	0.1%	.6%	8560				7130
Graphic Designer	71.1%	27.7%		1.3%	159	30.3	37	46.8	144
Web Manager	47.5%	51.3%		1.3%	80	33	39	49	75
Social Media Manager	75.7%	23.4%		0.9%	111	27	34	42	105
Functions Manager (Rentals/Special Events)	85.3%	14.0%		0.7%	150	31	41	53	143
Museum Store Manager	79.5%	19.5%		0.9%	220	36	50.5	60	204
Director of Publications/Editor	62.5%	35.7%		1.8%	56	42	50	59	51
Volunteer Coordinator	86.8%	12.5%		0.7%	144	30	38	55	135
Membership B	86.1%	13.9%			122	27	31	43	109
Membership A, Director of Membership	84.4%	14.9%		0.7%	141	29	36	48	134
Public Relations B	77.6%	21.1%		1.3%	76	29	35	2	69
Public Relations A, Director of Public Relations	68.0%	30.0%		2.0%	100	36	44.5	56	92
Grants Manager	85.4%	14.6%			130	33	40.5	5	124
Major Gifts Officer	80.2%	18.7%		1.1%	91	33	42	55	85
Development B	79.7%	19.5%		0.8%	118	31	38	49	107
Development A, Vice President/Director of Development	77.0%	22.6%		0.4%	257	38.8	47	55	242
Director of Marketing	78.6%	21.0%		0.4%	248	36	44	54	234
Vice President/Director of External Affairs	74.2%	24.2%		1.6%	62	39.5	50	57	57
Technician/Preparator	10.2%	89.3%		0.5%	196	36	45	55	177
Coordinator of Exhibitions	54.5%	43.6%		1.8%	110	29	38	48	107
Exhibition Designer/Chief of Exhibitions	39.4%	60.1%		0.5%	213	39	48	57	196

Although the distribution of academic credentials varies from position to position, the museum professionals in this sample, as a group, are very well educated: more than 90% have earned at least a bachelor's degree, versus 33% of the general population age 25 and older (U.S. Census Bureau: Educational Attainment in the United States, 2015). This survey does not document the necessary or desired credentials for each position, just the actual attainments of the incumbents.

#### Table 2.7 Demographics at a glance: highest degree attained.

Title	< High School	2-year degree	4-year degree	Master's degree	Doctorate (PhD, Ed, etc.)	Unknown	n
Director/CEO/President	1.5%	1.3%	21.1%	58.2%	17.4%	0.5%	867
Vice President/Deputy/ Associate/Assistant Director	4.3%	2.6%	41.6%	46.8%	3.4%	1.3%	233
Deputy/Associate/Assistant Director	0.8%	2.3%	23.8%	53.8%	19.2%		130
Chief Financial Officer/ Controller	1.7%	3.8%	50.8%	41.2%		2.5%	238
Business Manager	10.8%	14.0%	50.5%	22.6%		2.2%	93
Human Resources Director	4.1%	5.5%	59.6%	28.1%	0.7%	2.1%	146

Table 2.7 Demographics at a glance: highest degree attained (continued).

Director/Manager of Information Services & Technology	3.8%	8.4%	59.5%	23.7%	0.8%	3.8%	131
Information Services & Technology B	6.5%	16.1%	58.1%	11.3%		8.0%	62
Administrative Assistant to Director or Department/ Division Head	21.1%	10.2%	51.6%	13.3%	0.4%	3.5%	256
Office Manager	14.9%	19.0%	52.9%	7.4%	0.8%	5.0%	121
Chief of Security	26.6%	12.8%	41.3%	11.0%		8.3%	109
Facilities Director	26.2%	9.9%	43.3%	11.0%		9.6%	282
Archivist	1.8%	1.8%	23.0%	70.8%	2.7%		113
Curator A/Chief Curator	0.3%	0.6%	19.4%	59.8%	19.4%	0.6%	36
Curator B/Senior Curator	0.6%	1.3%	14.1%	50.6%	33.3%		156
Curator C/Assistant Curator	0.8%	0.8%	27.6%	52.0%	17.9%	0.8%	123
Curatorial Assistant	3.1%	3.1%	43.8%	47.9%	2.1%		96
Registrar A/Collections Manager	1.7%	0.7%	31.9%	62.4%	1.7%	1.7%	298
Registrar B/Assistant Registrar	2.8%	0.9%	42.6%	50.0%	2.8%	0.9%	108
Conservator A			25.0%	72.9%	2.1%		48
Conservator B			6.5%	87.1%	3.2%	3.2%	31
Head Librarian		1.3%	12.5%	81.3%	3.8%	1.3%	80
Librarian Assistant	9.4%	3.1%	15.6%	71.9%			32
Imaging Manager, Head of Imaging/Visual Services	2.4%	7.1%	38.1%	52.4%			42
Photographer/Imaging Specialist	8.3%	2.1%	72.9%	14.2%		2.1%	48
Educator A/Director of Education	1.2%	0.7%	24.4%	66.1%	6.9%	0.7%	42
Educator B	1.8%	2.3%	42.8%	51%	2.3%	0.5%	22
Visitor Research & Evaluation A/Director of Research & Evaluation /Visitor Research Manager			45.5%	50%	4.5%		22
Visitor Research & Evaluation B/Visitor Research Associate or Assistant	5.9%		52.9%	35.3%	5.9%		17
Educational Assistant	10.0%	4.6%	57.7%	26.2%	0.8%	0.8%	130
Public Programs Manager/ Outreach Coordinator	2.7%	2.7%	52.0%	37.3%	4.4%	0.9%	22
Visitor Services Manager	13.1%	6.3%	60.7%	17.5%		2.4%	25
Exhibition Designer/Chief of Exhibitions	7.0%	2.0%	41.0%	44.0%	5.0%	1.0%	200
Coordinator of Exhibitions	1.0%	4.8%	48.1%	41.3%	2.9%	1.9%	104
Technician/Preparator	10.7%	7.9%	52.5%	24.3%	0.6%	4.0%	177
Vice President/Director of External Affairs		1.9%	57.4%	37.0%	3.7%		54

Director of Marketing	1.3%	1.7%	60.1%	32.2%	2.6%	2.1%	233
Development A, Vice President/Director of Development		0.4%	52.1%	4.5%	1.3%	1.7%	238
Development B		4.8%	64.4%	26.9%	1.9%	1.9%	104
Major Gifts Officer	1.3%	1.3%	67.1%	25.0%	1.3%	3.9%	76
Grants Manager	0.8%	1.6%	48.4%	43.7%	4.0%	1.6%	126
Public Relations A, Director of Public Relations	1.1%	2.3%	68.2%	28.4%			88
Public Relations B	1.4%		76.8%	21.7%			69
Membership A, Director of Membership	6.2%	2.3%	70.5%	20.2%	0.8%		129
Membership B	7.3%	3.7%	69.7%	15.6%	0.9%	2.8%	109
Volunteer Coordinator	6.0%	4.5%	57.5%	29.9%	0.7%	1.5%	134
Director of Publications/ Editor			54.2%	35.4%	10.4%		48
Museum Store Manager	9.2%	9.2%	68.0%	8.3%		3.9%	206
Functions Manager (Rentals/ Special Events)	9.4%	8.0%	68.1%	11.6%		2.9%	138
Social Media Manager	3.9%	2.9%	64.1%	24.3%	1.0%	3.9%	103
Web Manager	2.7%	2.7%	63.5%	27.0%	1.4%	2.7%	74
Graphic Designer	0.7%	4.3%	75.5%	18.0%		1.4%	139
Total	5.3%	3.9%	44.7%	38.6%	5.5%	2.0%	7947

Table 2.7 Demographics at a glance: highest degree attained (continued).

Only a small percentage (3.3%) of director/CEO/presidents stated that they had earned a professional degree like a JD or MD. That number is grouped with the master's degree respondents. No other positions responded that they had earned a professional degree.

Ryan, C. & Bauman, K. (2016). U.S. Census Bureau: Educational Attainment in the United States: 2015. Retrieved from https://www.census.gov/content/dam/Census/library/publications/2016/demo/p20-578.pdf.

# 3. OVERVIEW OF MUSEUM SALARIES (FULL-TIME POSITIONS)

This section presents an overview of the salaries paid to museum professionals in 52 different full-time positions. Table 3.1 provides a detailed overview of the individual positions, with salaries listed at the 10th, 25th, 50th (median), 75th, and 90th percentiles. Table 3.2 lists median salaries broken out by region. Table 3.3 lists median salaries broken out by museum budget size.

A few things to remember while reviewing these tables:

- The salary figures represent annual base salaries only and do not include any other forms of compensation (benefits, bonuses, nonmonetary perks, etc.).
- Salaries were reported as of November 2016. When using salaries for benchmarking or planning, they should be adjusted for subsequent inflation.
- Museums were asked to provide their "operating budget for the current year." For most participants, this would have been 2016. We say "for most" because the survey was reopened in 2017 for a two-week period. We do not believe that the difference between a 2016 and 2017 operating budget was significant.
- Position descriptions appear in Chapter 4.

#### Table 3.1 Salaries at a glance.

	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
Director/CEO/President	\$44,592	\$60,000	\$90,000	\$152,000	\$231,400	811
Vice President/Deputy/ Associate/Assistant Director for Administration/Operations	\$45,615	\$58,125	\$80,000	\$123,092	\$197,359	136
Deputy/Associate/Assistant Director for Programming	\$35,792	\$47,375	\$68,000	\$107,675	\$150,500	78
Chief Financial Officer/ Controller	\$49,900	\$65,673	\$82,979	\$115,700	\$158,000	148
Business Manager	\$36,308	\$45,500	\$57,626	\$65,865	\$73,552	52
Human Resources Director	\$41,793	\$51,829	\$74,482	\$94,143	\$118,418	78
Director/Manager of Information Services & Technology	\$40,786	\$55,000	\$70,398	\$90,000	\$128,375	75
Information Services & Technology B	\$34,362	\$43,055	\$62,000	\$80,000	\$95,484	35
Administrative Assistant to Director or Department/ Division Head	\$30,000	\$33,919	\$42,247	\$52,000	\$63,293	147
Office Manager	\$29,600	\$32,345	\$36,720	\$45,000	\$57,422	65
Chief of Security	\$31,091	\$45,300	\$57,500	\$75,552	\$105,573	63
Facilities Director	\$34,966	\$41,650	\$58,000	\$80,000	\$99,447	173
Archivist	\$31,828	\$37,781	\$45,000	\$52,070	\$60,512	58
Curator A/Chief Curator	\$34,233	\$44,192	\$60,000	\$80,803	\$107,976	192
Curator B/Senior Curator	\$42,300	\$50,526	\$64,230	\$76,839	\$105,000	89
Curator C/Assistant Curator	\$31,534	\$39,750	\$47,046	\$54,295	\$68,322	70
Curatorial Assistant	\$25,675	\$30,847	\$37,000	\$44,500	\$46,268	53
Registrar A/Collections Manager	\$32,000	\$39,520	\$46,461	\$55,730	\$71,385	163
Registrar B/Assistant Registrar	\$30,000	\$35,000	\$39,968	\$47,488	\$54,811	65
Conservator A	\$42,804	\$51,500	\$75,000	\$89,003	\$120,985	29
Conservator B	\$37,800	\$43,884	\$54,000	\$78,675	\$99,643	17
Head Librarian	\$36,660	\$46,000	\$58,214	\$69,200	\$97,237	47
Librarian Assistant	\$24,845	\$31,750	\$40,901	\$51,424	\$58,988	18
Imaging Manager, Head of Imaging/Visual Services	\$29,717	\$40,003	\$48,000	\$57,603	\$81,315	31
Photographer/Imaging Specialist	\$34,798	\$39,175	\$47,868	\$57,741	\$76,296	30
Educator A/Director of Education	\$35,500	\$42,113	\$53,840	\$70,686	\$86,332	244
Educator B	\$30,000	\$34,051	\$40,000	\$48,643	\$59,555	129
Visitor Research & Evaluation A/Director of Research & Evaluation/Visitor Research Manager	\$34,620	\$39,900	\$58,000	\$69,784	\$104,240	15

#### Table 3.1 Salaries at a glance (continued).

Visitor Research & Evaluation B/Visitor Research Associate or Assistant	\$29,465	\$35,638	\$41,003	\$45,269	\$52,666	10
Educational Assistant	\$24,960	\$29,184	\$33,962	\$38,285	\$44,294	86
Public Programs Manager/ Outreach Coordinator	\$30,128	\$35,000	\$42,000	\$50,000	\$59,760	137
Visitor Services Manager	\$30,000	\$34,000	\$42,000	\$52,000	\$63,002	155
Exhibition Designer/Chief of Exhibitions	\$40,000	\$47,497	\$57,570	\$75,000	\$98,605	118
Coordinator of Exhibitions	\$30,200	\$39,554	\$47,488	\$58,495	\$66,986	70
Technician/Preparator	\$32,797	\$36,000	\$43,722	\$48,404	\$60,000	107
Vice President/Director of External Affairs	\$48,000	\$70,000	\$95,000	\$129,852	\$166,036	39
Director of Marketing	\$35,000	\$47,709	\$60,400	\$79,567	\$111,200	143
Development A, Vice President/Director of Development	\$52,600	\$65,000	\$90,000	\$122,500	\$180,114	145
Development B	\$34,000	\$40,000	\$50,250	\$66,863	\$104,031	76
Major Gifts Officer	\$46,250	\$59,341	\$72,000	\$90,000	\$117,500	54
Grants Manager	\$35,955	\$45,880	\$55,000	\$67,581	\$78,800	77
Public Relations A, Director of Public Relations	\$34,800	\$42,750	\$51,000	\$68,300	\$116,000	59
Public Relations B	\$33,120	\$39,672	\$47,661	\$52,119	\$67,018	42
Membership A, Director of Membership	\$31,300	\$35,750	\$45,203	\$62,053	\$92,776	82
Membership B	\$28,193	\$33,000	\$39,000	\$46,969	\$53,017	62
Volunteer Coordinator	\$31,000	\$35,000	\$40,000	\$50,000	\$56,375	78
Director of Publications/Editor	\$45,158	\$51,000	\$64,676	\$101,302	\$104,864	27
Museum Store Manager	\$29,216	\$33,675	\$45,000	\$55,150	\$69,466	133
Functions Manager (Rentals/ Special Events)	\$32,480	\$37,500	\$47,220	\$54,611	\$72,332	87
Social Media Manager	\$27,663	\$33,619	\$43,000	\$55,255	\$70,000	67
Web Manager	\$31,834	\$39,225	\$50,345	\$60,572	\$85,893	40
Graphic Designer	\$32,080	\$36,000	\$45,000	\$53,000	\$65,000	91

#### Table 3.2 Full-time employee salaries at a glance by region.

	AMM	1	MAAI	M	MPM	A	NEMA	<u> </u>	SEMO		WMA	
	Mdn	N	Mdn	N	Mdn	N	Mdn	Ν	Mdn	N	Mdn	Ν
Director/CEO/ President	\$86,726	126	\$117,000	109	\$67,775	134	\$100,000	133	\$93,412	190	\$104,774	118
VP/Deputy/ Associate/Assistant Director for Administration/ Operations	\$74,263	21	\$98,863	27	\$59,046	14	\$76,500	19	\$72,000	33	\$115,188	22
Deputy/Associate/ Assistant Director Program	\$73,600	15	\$78,000	17	\$92,780	4	\$55,000	11	\$55,968	17	\$66,500	14
Chief Financial Officer/Controller	\$82,503	20	\$83,078	31	\$63,000	11	\$100,000	32	\$75,750	32	\$91,063	22
Business Manager	\$57,220	8	\$64,050	10	\$40,000	4	\$60,506	16	\$52,500	12	\$59,394	2
Human Resources Director	\$82,284	13	\$84,845	16	\$55,610	7	\$70,000	13	\$48,050	13	\$83,750	16
Director/Manager of Information Services & Technology	\$75,000	11	\$67,500	24	\$55,715	3	\$68,000	14	\$55,238	13	\$95,000	10
Information Services & Technology B	\$50,000	9	\$70,000	5	\$66,959	4	\$75,527	4	\$40,000	6	\$62,000	7
Administrative Assistant to Director Department/ Division Head	\$42,150	20	\$47,115	29	\$40,000	13	\$43,000	31	\$39,395	29	\$45,981	25
FT Office Manager	\$37,024	11	\$38,875	12	\$34,425	6	\$44,868	13	\$33,209	16	\$37,440	7
Chief of Security	\$65,328	6	\$67,943	12	\$45,300	5	\$61,800	13	\$45,288	16	\$65,400	11
Facilities Director	\$55,078	26	\$63,750	30	\$42,504	12	\$62,141	38	\$47,750	40	\$72,500	27
Archivist	\$43,947	9	\$44,000	15	\$50,014	8	\$45,000	10	\$45,000	7	\$41,600	9
Curator A/Chief Curator	\$57,783	29	\$66,270	39	\$45,000	25	\$59,176	33	\$60,000	45	\$82,000	21
Curator B/Senior Curator	\$64,230	7	\$66,000	17	\$68,000	11	\$70,000	12	\$52,255	26	\$62,760	16
Curator C/Assistant Curator	\$42,824	11	\$54,530	14	\$48,500	9	\$52,875	10	\$41,200	12	\$47,295	14
Curatorial Assistant	\$41,586	4	\$40,000	15	\$33,000	5	\$34,450	10	\$31,053	10	\$44,000	9
Registrar A/ Collections Manager	\$49,000	25	\$53,000	28	\$41,600	21	\$55,619	23	\$41,000	42	\$44,752	24
Registrar B/ Assistant Registrar	\$38,108	10	\$40,098	13	\$35,312	8	\$39,796	9	\$36,250	14	\$44,280	11
Conservator A	\$56,400	3	\$75,000	7	\$75,514	З	\$87,479	6	\$51,500	4	\$68,893	6
Conservator B	\$42,036	3	\$66,542	5	\$39,693	1	\$71,089	4	\$48,828	1	\$48,999	3
Head Librarian	\$66,289	8	\$56,308	12	\$54,945	6	\$48,000	8	\$53,793	6	\$63,000	7
Librarian Assistant	\$52,338	3	\$42,000	3	\$41,802	3	\$38,057	5	\$25,294	3	\$51,119	1

#### Table 3.2 Full-time employee salaries at a glance by region (continued).

Imaging Manager, Head of Imaging/ Visual Services	\$61,056	4	\$45,627	4	\$51,010	5	\$69,279	5	\$42,500	6	\$40,003	7
Photographer/ Imaging Specialist	\$56,318	4	\$57,828	6	\$40,635	4	\$47,895	7	\$48,980	5	\$42,920	4
Educator A/ Director of Education	\$53,506	36	\$60,000	39	\$47,006	34	\$54,160	47	\$50,000	57	\$62,000	31
Educator B	\$42,637	22	\$39,673	21	\$41,000	11	\$47,000	23	\$35,500	33	\$48,804	19
Visitor Research & Evaluation A/Director of Research & Evaluation/Visitor Research Manager	\$63,500	2	\$55,000	3	\$47,369	2	\$53,892	2	\$37,000	3	\$82,400	3
Visitor Research & Evaluation B/ Visitor Research Associate/Assistant	\$43,692	3	\$39,875	4	\$28,900	1	\$34,550	1		0	\$42,000	1
Educational Assistant	\$34,164	14	\$33,712	18	\$35,636	8	\$32,011	13	\$32,000	15	\$36,000	17
Public Programs Manager/Outreach Coordinator	\$44,340	24	\$42,000	17	\$38,000	10	\$45,000	27	\$35,500	30	\$47,840	29
Visitor Services Manager	\$46,243	20	\$42,250	26	\$39,263	13	\$44,500	38	\$35,800	30	\$45,069	28
Exhibition Designer/Chief of Exhibitions	\$53,432	26	\$60,248	20	\$53,212	14	\$70,715	21	\$48,500	18	\$60,004	19
Coordinator of Exhibitions	\$42,915	13	\$47,700	13	\$52,000	9	\$47,000	11	\$48,000	9	\$47,500	15
Technician/ Preparator	\$43,277	14	\$42,000	14	\$41,883	15	\$47,500	15	\$42,412	28	\$41,600	21
VP/Director of External Affairs	\$119,526	6	\$110,000	9	\$61,800	3	\$109,821	9	\$74,250	6	\$97,000	6
Director of Marketing	\$60,400	29	\$65,000	21	\$42,844	9	\$60,000	33	\$57,000	27	\$71,025	24
Development A/ VP/Director of Development	\$90,000	23	\$90,917	30	\$65,346	9	\$79,048	36	\$75,525	24	\$115,000	23
Development B	\$52,020	13	\$50,550	10	\$71,207	4	\$43,000	22	\$51,834	15	\$50,944	12
Major Gifts Officer	\$76,274	10	\$70,000	13	\$72,500	2	\$53,000	11	\$60,000	5	\$80,000	13
Grants Manager	\$54,065	17	\$59,567	14	\$49,325	6	\$59,475	12	\$45,057	10	\$58,500	18
Public Relations A/ Director of Public Relations	\$52,319	10	\$58,000	13	\$57,580	6	\$62,000	7	\$43,937	14	\$57,000	9
Public Relations B	\$48,500	7	\$45,000	9	\$46,682	6	\$47,208	4	\$45,000	11	\$48,960	5
Membership A/ Director of Membership	\$41,500	13	\$49,000	17	\$37,132	5	\$41,462	16	\$39,500	16	\$64,612	15

#### Table 3.2 Full-time employee salaries at a glance by region (continued).

Membership B	\$38,000	9	\$42,000	9	\$37,821	4	\$38,000	15	\$35,749	14	\$47,476	11
Volunteer Coordinator	\$41,515	16	\$41,500	6	\$37,000	11	\$42,462	12	\$38,562	14	\$43,698	19
Director of Publications/Editor	\$68,992	6	\$66,425	10	\$57,283	2	\$103,064	5	\$51,386	3	\$53,390	1
Museum Store Manager	\$43,545	23	\$47,500	19	\$35,975	16	\$47,500	21	\$42,510	30	\$49,750	24
Functions Manager (rentals, special events)	\$46,110	12	\$50,000	15	\$36,500	8	\$48,000	13	\$44,684	20	\$47,500	19
Social Media Manager	\$47,500	13	\$45,280	12	\$33,500	8	\$43,130	10	\$33,619	13	\$50,000	11
Web Manager	\$50,850	6	\$52,820	7	\$52,000	3	\$73,205	3	\$36,483	8	\$50,689	13
Graphic Designer	\$46,303	16	\$47,053	15	\$42,300	8	\$46,846	14	\$40,000	18	\$47,738	20

While all positions are represented in museum institutions with the two highest operating budget ranges, there are a number of specialized positions that smaller institutions rarely fill with full-time staff (see Table 3.3).

#### Table 3.3 Salaries at a glance by budget size.

	Up to \$250,0		\$250,0 \$500		\$500,0 \$1M		\$1,000,0 \$3M		> \$3N	1
	Mdn	Ν	Mdn	Ν	Mdn	Ν	Mdn	N	Mdn	Ν
Director/CEO/President	\$48,327	161	\$65,296	132	\$78,886	134	\$116,700	179	\$204,000	205
VP/Deputy/Associate/Assistant Director for Administration/ Operations	\$37,803	4	\$50,000	9	\$52,000	11	\$66,560	45	\$123,323	67
Deputy/Associate/Assistant Director Program	\$29,137	4	\$44,250	4	\$40,800	8	\$60,000	23	\$106,900	39
Chief Financial Officer/ Controller	\$75,000	2	\$32,000	3	\$56,213	6	\$68,000	45	\$101,750	92
Business Manager	\$40,000	3	\$35,700	1	\$45,000	7	\$53,000	19	\$66,934	22
Human Resources Director	\$48,750	2	\$41,952	3		0	\$51,638	10	\$83,000	63
Director/Manager of Information Services & Technology		0	\$33,317	3		0	\$53,910	14	\$76,845	58
Information Services & Technology B		0		0		0	\$34,726	6	\$62,000	29
Administrative Assistant to Director Department/Division Head	\$30,000	4	\$40,000	5	\$34,900	9	\$35,153	42	\$50,000	87
Office Manager	\$32,000	3	\$35,750	11	\$34,000	16	\$40,951	20	\$43,950	15
Chief of Security	\$29,000	1		0	\$31,114	2	\$46,933	14	\$63,585	46
Facilities Director	\$34,012	4	\$38,500	9	\$37,525	14	\$50,200	54	\$72,546	92
Archivist	\$40,000	3	\$43,215	8	\$46,250	2	\$39,850	16	\$50,000	29
Curator A/Chief Curator	\$37,298	18	\$39,000	25	\$45,000	19	\$58,963	62	\$85,580	68
Curator B/Senior Curator	\$58,000	1	\$80,075	1	\$43,900	6	\$50,000	20	\$66,779	61

#### Table 3.3 Salaries at a glance by budget size (continued).

Curator C/Assistant Curator	\$50,289	2	\$40,000	3	\$32,000	5	\$42,000	17	\$50,000	43
Curatorial Assistant	\$38,466	1	\$23,000	1	\$28,150	2	\$34,767	11	\$37,512	38
Registrar A/Collections Manager	\$40,000	9	\$46,880	12	\$38,000	17	\$42,500	51	\$51,003	74
Registrar B/Assistant Registrar	\$51,500	1	\$29,910	1	\$30,000	1	\$36,000	15	\$40,208	47
Conservator A		0		0		0	\$42,804	3	\$75,257	26
Conservator B		0	\$38,500	1		0	\$39,693	1	\$65,000	15
Head Librarian	\$44,793	2	\$43,350	1		0	\$46,611	14	\$66,337	30
Librarian Assistant	\$25,647	2	\$20,800	1		0	\$53,047	2	\$41,802	13
Imaging Manager, Head of Imaging/Visual Services	\$40,000	1		0	\$14,020	2	\$47,128	3	\$51,010	25
Photographer/Imaging Specialist		0		0		0	\$43,270	5	\$51,500	25
Educator A/Director of Education	\$34,750	10	\$38,364	19	\$40,000	34	\$49,500	80	\$71,440	101
Educator B	\$20,850	2	\$39,000	3	\$32,000	11	\$36,182	40	\$47,278	73
Visitor Research & Evaluation A/Director of Research & Evaluation/Visitor Research Manager	\$39,900	1		0		0	\$38,000	3	\$62,118	11
Visitor Research & Evaluation B/Visitor Research Associate/ Assistant		0		0		0	\$34,950	2	\$41,503	8
Educational Assistant	\$37,200	4	\$35,706	3	\$30,000	3	\$32,006	16	\$34,914	60
Public Programs Manager/ Outreach Coordinator	\$35,750	4	\$40,800	8	\$34,000	9	\$40,000	37	\$47,500	79
Visitor Services Manager	\$34,250	10	\$28,500	2	\$35,600	13	\$39,000	43	\$47,570	87
Exhibition Designer/Chief of Exhibitions	\$55,000	3	\$42,016	7	\$45,000	11	\$51,000	33	\$70,004	64
Coordinator of Exhibitions	\$32,000	3	\$41,675	4	\$36,610	10	\$48,000	17	\$48,069	36
Technician/Preparator	\$48,000	3	\$35,000	3	\$36,180	7	\$39,800	26	\$44,545	68
VP/Director of External Affairs	\$35,000	2		0	\$52,632	1	\$80,000	5	\$104,810	31
Director of Marketing	\$63,000	3	\$33,785	8	\$34,625	8	\$51,000	46	\$74,632	78
Development A/VP/Director of Development	\$107,500	2	\$47,100	2	\$48,500	8	\$67,738	50	\$108,00	83
Development B		0		0	\$36,000	3	\$40,000	29	\$59,721	44
Major Gifts Officer		0		0	\$70	1	\$60,000	9	\$79,325	44
Grants Manager	\$38,000	З	\$45,000	3	\$22,516	2	\$48,375	12	\$57,000	57
Public Relations A/Director of Public Relations	\$40,250	2	\$45,000	1	\$38,875	6	\$43,635	12	\$60,680	38
Public Relations B		0		0	\$30,560	4	\$44,183	8	\$49,883	30
Membership A/Director of Membership	\$53,000	1	\$37,000	2	\$24,960	3	\$39,462	16	\$51,551	60
Membership B	\$33,000	1		0	\$27,000	1	\$35,397	17	\$40,586	43
Volunteer Coordinator	\$37,450	4	\$38,364	3	\$36,100	1	\$40,500	20	\$40,895	50
Director of Publications/Editor		0		0		0	\$48,000	4	\$67,850	23
Museum Store Manager	\$36,500	4	\$45,000	3	\$35,000	7	\$34,000	38	\$49,754	81

#### Table 3.3 Salaries at a glance by budget size (continued).

Functions Manager (rentals, special events)	\$35,000	3	\$41,600	2	\$30,649	5	\$36,001	16	\$50,000	61
Social Media Manager	\$47,500	4	\$34,209	6	\$26,150	4	\$42,060	10	\$43,300	43
Web Manager	\$52,601	2	\$43,350	1	\$25,020	2	\$45,893	4	\$51,318	31
Graphic Designer	\$45,920	2	\$33,418	1	\$20,020	2	\$40,600	19	\$46,610	67

# 4. SALARY DETAILS FOR FULL-TIME POSITIONS

This section provides more details about annual salaries for 52 museum positions. There is one table for each fulltime position, with the data broken out by region, budget size, museum discipline, museum governance, museum location, gender, the academic credentials of employees, and by five states. See Chapter 2 for more details on how each of these categories has been defined and analyzed.

Looking across the 52 tables, a few common trends stand out. Generally speaking, there is a positive correlation between budget size and salaries. Senior staff members at art museums tend to make more than their counterparts at other museums, but this advantage doesn't hold for midlevel or entry-level staff. Urban and suburban museums tend to pay higher salaries than rural museums. Individuals with higher education levels tend to receive higher salaries than their counterparts with lower education levels. A little less than 10% of those employed by museums attended college for 2 years or less, but they fill positions ranging from entry-level to senior staff. Almost half of the chiefs of security and 41% of office managers attended college for 2 years or less.

Although women usually fill the majority of jobs in each position, it is clear from these tables that they typically receive less pay than their male peers. The exceptions, where there seems to be no parity (i.e., no pay gap), are: human resources director, CFO, business manager, administrative assistant to director or department/division head, director of external affairs, grants manager, public relations B, graphic designer, and functions manager. It should be noted that salaries between men and women often converge at a lower percentile. Institutions with larger budgets or those that can afford to pay higher salaries may be driving the discrepancies between male and female salary sizes. However, some of the comparisons are based on small numbers of responses and may not be representative of the actual gender distribution of salaries. Some of the gender gap might also be explained by differences in academic credentials or how long a position has been held, but we have not tested these theories.

The positions are presented in broad functional groupings, rather than in alphabetical order. The position descriptions use the same definitions as the previous national survey. They were developed over a number of years by the New England Museum Association with input from other regional and state museum associations and experts in museum management and human resources.

#### **Administrative Staff**

#### **Director/CEO/President**

Provides institutional leadership; reports to and works with the board; plans, organizes, and directs museum activities; is responsible for policymaking and funding, personnel and financial management, and professional practices. Typical qualifications: advanced degree in academic or related field; significant administrative experience. Additional qualifications and specific duties vary widely.

#### Table 4.1 Director/CEO/President.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$44,400	\$61,800	\$86,726	\$148,107	\$241,750	126
Í	MAAM	\$50,000	\$73,500	\$117,000	\$196,731	\$316,210	109
Desian	MPMA	\$37,700	\$47,950	\$67,775	\$149,670	\$149,670	134
Region	NEMA	\$47,652	\$70,654	\$100,000	\$253,000	\$253,000	133
	SEMC	\$44,049	\$60,000	\$93,412	\$212,475	\$212,475	190
	WMA	\$52,000	\$65,000	\$104,774	\$270,047	\$270,047	118
	Up to \$250,000	\$32,048	\$38,928	\$48,327	\$60,000	\$78,200	161
	\$250,001-\$500K	\$43,020	\$52,250	\$65,296	\$77,935	\$98,005	132
Budget size	\$500,001-\$1M	\$55,200	\$68,000	\$78,886	\$111,690	\$111,690	134
	\$1,000,001-\$3M	\$72,218	\$90,000	\$116,700	\$175,000	\$175,000	179
	>\$3M	\$120,611	\$157,113	\$204,000	\$375,000	\$375,000	205
	Art	\$52,400	\$75,705	\$123,000	\$200,000	\$302,020	223
Discipling	History	\$38,000	\$50,000	\$68,634	\$102,283	\$164,050	310
Discipline	Combination	\$50,000	\$65,500	\$95,350	\$130,500	\$213,138	62
	All others	\$54,394	\$72,100	\$107,100	\$172,336	\$250,800	215
	Nonprofit	\$42,620	\$60,000	\$94,942	\$165,000	\$260,725	602
Governance	Government	\$49,400	\$60,000	\$83,000	\$112,417	\$180,936	153
	All others	\$45,000	\$57,000	\$87,000	\$140,000	\$221,326	55
	Urban	\$54,900	\$75,000	\$125,000	\$204,485	\$311,080	348
Location	Suburban	\$47,500	\$60,000	\$89,993	\$132,000	\$185,653	309
	Rural	\$45,747	\$45,747	\$61,444	\$104,247	\$104,247	148
Gender	Female	\$41,060	\$55,475	\$82,442	\$133,509	\$203,600	460
Gender	Male	\$49,066	\$70,000	\$100,000	\$176,250	\$285,993	350
	< 2-year degree	\$24,968	\$39,480	\$52,000	\$67,000	\$157,800	21
Highest degree	4-year degree	\$38,000	\$50,155	\$75,000	\$118,500	\$195,000	169
completed	Master's	\$45,945	\$62,447	\$91,128	\$149,497	\$222,300	478
	Doctorate	\$55,000	\$80,500	\$135,980	\$204,646	\$309,831	135
	California	\$57,000	\$70,000	\$116,500	\$187,496	\$275,000	69
	Florida	\$41,960	\$57,000	\$100,000	\$180,625	\$245,702	58
State	New York	\$45,000	\$65,000	\$108,080	\$455,994	\$455,994	55
	Texas	\$39,579	\$50,000	\$67,813	\$237,000	\$237,000	44
	Virginia	\$51,977	\$67,000	\$130,300	\$220,375	\$220,375	29

In museums with operating budgets up to \$250,000, women outnumber men 1.8 to 1 in director positions. The disparity decreases as budget size increases. At museums with budgets at or above \$3 million, male directors outnumber women directors 1.1 to 1. The fact that women more commonly serve as directors in smaller museums while men lead institutions with larger budgets leads to a perceived larger pay disparity when all directors salaries are compared based exclusively on gender. On average, women directors earn 82 cents for every dollar earned by their male counterparts when analysis controls for museum budget size. These results are consistent with overall labor trends and demonstrate that women tend to earn 82% of their male counterparts' salary across all sectors, not just the museum field (from the Institute for Women's Policy Research report *The Gender Wage Gap*: 2016).



#### Figure 4.1 Salaries of female compared to male director/CEO/presidents by operating budget.

Note: See chapter 1 for explanation on why we only represent the heteronormative gender categories in Figure 4.1 and in other instances throughout the report.

44% of CEOs have a degree in museum studies, 41% of CEOs' academic degrees were listed as "other," and business (9%), education (5%), and library studies degrees (1%) made up the remainder of responses. At about half of the participating institutions, CEOs have been in their current position for at least 5 years. The vast majority of CEOs work a minimum of 40 hours a week (91.7%), and almost 60% of full-time CEOs work more than 40 hours a week.

The following table depicts the percent of institutions offering various benefit types to their full-time CEOs. About two-thirds of museums offer their CEO some type of retirement plan.

#### Table 4.2 Benefits offered to full-time director/CEO/presidents.

	NOT Offered	Offered (paid in FULL by the museum)	Offered (paid in PART by the museum)	Offered, but NOT paid by the museum	n
Health insurance (for employee only)	18.1%	26.4%	53.0%	2.5%	811
Health insurance (for employee plus spouse/partner and/or dependents)	23.3%	9.2%	48.9%	18.6%	838
Dental insurance (for employee only)	29.2%	20.8%	34.8%	15.2%	795
Dental insurance (for employee plus spouse/partner and/or dependents)	30.6%	7.9%	37.0%	24.4%	832
Life insurance	31.1%	41.2%	17.1%	10.5%	835
Long-term disability insurance (LTD)	37.5%	31.8%	13.5%	17.2%	821
Short-term disability insurance (STD)	43.4%	25.7%	12.8%	18.2%	814
Long-term care insurance	71.9%	4.4%	6.8%	16.9%	798
Employee assistance program (EAP); e.g., programs that help employees deal with personal problems	50.8%	32.8%	10.2%	6.2%	817

#### Vice President/Deputy/Associate/Assistant Director for Administration/Operations

Responsible for several areas of administration, possibly including finance, restaurant, retail operations, personnel, information technology, buildings, and security; supervises several administrative professionals. Typical qualifications: business degree or administrative experience in a majority of the areas related to duties.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$43,680	\$55,026	\$74,263	\$109,270	\$166,500	21
	MAAM	\$49,400	\$70,217	\$98,863	\$168,000	\$269,200	27
<b>D</b> .	MPMA	\$37,803		\$59,046		\$122,000	14
Region	NEMA	\$32,000		\$76,500		\$203,000	19
	SEMC	\$45,000	\$59,000	\$72,000	\$123,186	\$123,186	33
	WMA	\$60,450	\$83,750	\$115,188	\$213,510	\$213,510	22
	Up to \$250,000			\$37,803			4
	\$250,001-\$500K		\$44,175	\$50,000	\$51,985		9
Budget size	\$500,001-\$1M		\$47,000	\$52,000	\$79,000		11
	\$1,000,001-\$3 M	\$48,351	\$55,588	\$66,560	\$100,485	\$100,485	45
	>\$3M	\$69,020	\$81,455	\$123,323	\$231,840	\$231,840	67
	Art	\$64,847	\$80,000	\$115,423	\$179,000	\$254,626	45
	History	\$44,100	\$50,000	\$60,999	\$87,455	\$188,595	40
Discipline	Combination		\$60,000	\$68,500	\$84,141		10
	All others	\$40,200	\$53,825	\$80,000	\$119,500	\$160,122	41
	Nonprofit	\$45,000	\$60,000	\$82,499	\$135,252	\$199,135	107
Governance	Government	\$41,016	\$56,695	\$66,560	\$80,893	\$118,442	21
	All others		\$55,132	\$85,644	\$193,056		8
	Urban	\$50,855	\$68,775	\$100,000	\$163,239	\$223,300	74
Location	Suburban	\$46,689	\$55,556	\$70,516	\$80,365	\$150,000	44
	Rural	\$37,961		\$56,796		\$120,000	18
Carala	Female	\$45,000	\$58,000	\$80,000	\$122,400	\$194,020	91
Gender	Male	\$46,340	\$58,250	\$80,971	\$127,552	\$199,460	44
	< 2-year degree		\$41,750	\$50,628	\$72,864		10
Highest degree	4-year degree	\$43,675	\$55,491	\$75,475	\$107,075	\$165,327	54
completed	Master's	\$49,500	\$61,749	\$83,288	\$130,851	\$213,200	57
	Doctorate			\$148,500			5
	California		\$78,250	\$113,000	\$198,775		13
	Florida		\$49,000	\$65,000	\$100,000		11
State	New York	\$50,404		\$122,400		\$271,287	17
	Texas			\$48,794			4
	Virginia			\$65,100			5

#### Table 4.2 Vice President/Deputy/Associate/Assistant Director for Administration/Operations.

#### Deputy/Associate/Assistant Director for Programming

Responsible for several programmatic areas including collections, exhibitions, and education; supervises several program area professionals. Typical qualifications: advanced degree or administrative experience in a majority of the areas related to duties.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
Region	AMM	\$36,096	4	\$73,600	9	\$207,000	15
	MAAM	\$40,600		\$78,000		\$186,797	17
	MPMA			\$92,780			4
	NEMA		\$40,000	\$55,000	\$124,800		11
	SEMC	\$29,818		\$55,968		\$107,167	17
	WMA	\$16,534		\$66,500		\$143,750	14
Budget size	Up to \$250,000		•	\$29,137	•	1	4
	\$250,001-\$500K			\$44,250			4
	\$500,001-\$1M		\$36,250	\$40,800	\$54,408		8
	\$1,000,001	\$37,128	\$47,000	\$60,000	\$71,500	\$92,886	23
	>\$3M	\$52,000	\$70,915	\$106,900	\$138,000	\$173,946	39
Discipline	Art	\$57,000	\$70,458	\$105,000	\$133,750	\$177,877	21
	History	\$30,240	\$41,800	\$55,000	\$86,005	\$138,000	29
	Combination			\$56,416			6
	All others	\$35,100	\$43,750	\$67,500	\$113,700	\$153,500	22
Governance	Nonprofit	\$37,752	\$46,000	\$70,000	\$122,400	\$157,000	65
	Government		\$41,137	\$62,000	\$94,598		9
	All others			\$60,500			4
Location	Urban	\$40,480	\$57,226	\$85,240	\$129,459	\$160,000	52
	Suburban	\$30,247	\$41,000	\$56,000	\$72,675	\$120,240	21
	Rural			\$43,500		1	5
Gender	Female	\$34,600	\$47,000	\$68,000	\$106,900	\$144,203	67
	Male		\$60,000	\$87,800	\$120,000		10
Highest degree completed	< 2-year degree			\$35,000			3
	4-year degree	\$29,218		\$60,000		\$138,040	17
	Master's	\$40,400	\$52,316	\$67,065	\$103,676	\$137,900	41
	Doctorate		\$60,750	\$115,000	\$143,628		14
State	California		\$51,500	\$63,500	\$76,482		8
	Florida			\$61,000			7
	New York		\$61,601	\$90,175	\$163,486		10
	Texas		·	\$58,085	·		2
	Virginia			\$45,000			1

#### Table 4.3 Deputy/Associate/Assistant Director for Programming.

# Chief Financial Officer/Controller

Responsible for overall financial management and accounting. Typical qualifications: business or accounting degree or equivalent.

### Table 4.4 Chief Financial Officer/Controller.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$50,460		\$82,503		\$198,546	20
	MAAM	\$50,400	\$66,000	\$83,078	\$117,600	\$192,917	31
<u> </u>	MPMA		\$36,797	\$63,000	\$78,540	1	11
Region	NEMA	\$54,353	\$70,250	\$100,000	\$141,315	\$231,950	32
	SEMC	\$35,790	\$56,250	\$75,750	\$91,350	\$112,917	32
	WMA	\$56,753	\$74,697	\$91,063	\$124,988	\$222,000	22
	Up to \$250,000			\$75,000			2
	\$250,001-\$500K			\$32,000			3
Budget size	\$500,001-\$1M			\$56,213		1	6
	\$1,000,001-\$3M	\$48,030	\$55,750	\$68,000	\$76,750	\$95,080	45
	>\$3M	\$67,170	\$80,000	\$101,750	\$138,759	\$221,415	92
	Art	\$52,000	\$70,315	\$87,125	\$116,859	\$244,875	49
<b>D</b>	History	\$45,569	\$64,157	\$83,322	\$114,500	\$142,150	36
Discipline	Combination		\$53,259	\$76,400	\$101,875		12
	All others	\$50,404	\$65,564	\$80,000	\$122,400	\$160,000	51
	Nonprofit	\$50,000	\$66,000	\$84,025	\$116,029	\$160,000	134
Governance	Government		\$42,376	\$64,885	\$77,895	1	9
	All others			\$120,000			5
	Urban	\$63,822	\$78,000	\$100,000	\$127,308	\$219,158	83
Location	Suburban	\$39,216	\$54,800	\$70,000	\$87,147	\$128,000	57
	Rural			\$43,500		1	5
	Female	\$51,600	\$66,000	\$80,948	\$125,000	\$202,770	67
Gender	Male	\$44,611	\$64,943	\$83,078	\$111,620	\$148,351	81
	< 2-year degree		\$49,053	\$66,000	\$77,586		8
Highest degree	4-year degree	\$47,987	\$55,465	\$76,775	\$102,250	\$123,347	76
completed	Master's	\$63,794	\$76,625	\$92,251	\$125,000	\$223,865	52
	Doctorate					1	0
	California		\$82,147	\$112,000	\$171,500		13
	Florida		\$60,000	\$75,500	\$87,360	<u> </u>	13
State	New York	\$62,523		\$92,792		\$159,488	18
	Texas			\$90,000		İİ.	2
	Virginia			\$80,000			4

# **Business Manager**

Responsible for one or more administrative functions (accounting, personnel, purchasing, etc.). Typical qualifications: business degree or equivalent.

## Table 4.5 Business Manager.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM		\$48,125	\$57,220	\$71,913		8
	MAAM		\$49,625	\$64,050	\$69,056		10
Destau	MPMA			\$40,000			4
Region	NEMA	\$25,930		\$60,506		\$76,000	16
	SEMC		\$42,540	\$52,500	\$92,700		12
	WMA			\$59,394			2
	Up to \$250,000			\$40,000			3
	\$250,001-\$500K			\$35,700			1
Budget size	\$500,001-\$1M			\$45,000			7
	\$1,000,001-\$3M	\$35,000		\$53,000		\$66,000	19
	>\$3M	\$52,004	\$60,258	\$66,934	\$90,223	\$90,223	22
	Art		\$42,860	\$47,500	\$62,950		13
Discipling	History	\$34,100		\$59,000		\$75,313	16
Discipline	Combination			\$53,000			2
	All others	\$36,400	\$49,250	\$57,189	\$72,262	\$91,148	21
	Nonprofit	\$36,308	\$46,500	\$57,626	\$65,220	\$80,000	42
Governance	Government		\$41,790	\$57,595	\$71,800		8
	All others			\$60,797			2
	Urban	\$36,400		\$61,500		\$73,702	20
Location	Suburban	\$36,098	\$40,540	\$49,000	\$62,860	\$80,000	22
	Rural		\$45,500	\$61,200	\$65,355		10
Gender	Female	\$36,103	\$45,500	\$57,626	\$65,380	\$81,902	40
Gender	Male		\$45,750	\$56,500	\$72,448		12
	< 2-year degree		\$48,000	\$58,000	\$62,400		11
Highest degree	4-year degree	\$33,800	\$42,500	\$60,000	\$68,230	\$77,473	25
completed	Master's		\$40,720	\$48,500	\$71,000		11
	Doctorate						0
	California						0
	Florida			\$55,000			1
State	New York			\$59,840			6
	Texas			\$36,000			2
	Virginia			\$71,000			1

#### Human Resources Director

Responsible for all personnel functions including recruitment, hiring, compensation, and benefits; oversees trainings, policy development, and implementation; may supervise administrative staff or implement program directly. Typical qualifications: business or related degree or equivalent.

#### Table 4.6 Human Resources Director.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM		\$54,838	\$82,284	\$101,957	•	13
	MAAM	\$54,577		\$84,845		\$132,750	16
Desier	MPMA	1		\$55,610			7
Region	NEMA		\$50,510	\$70,000	\$164,038		13
	SEMC		\$42,242	\$48,050	\$94,853		13
	WMA	\$41,100		\$83,750		\$143,127	16
	Up to \$250,000			\$48,750			2
	\$250,001-\$500K			\$41,952			3
Budget size	\$500,001-\$1M	1				Î	0
	\$1,000,001-\$3M		\$39,524	\$51,638	\$85,610		10
	>\$3M	\$43,378	\$61,276	\$83,000	\$126,500	\$126,500	63
	Art	\$49,025	\$70,000	\$84,948	\$105,941	\$164,198	24
	History	\$39,546	\$42,484	\$55,610	\$84,000	\$106,180	23
Discipline	Combination			\$71,650			4
	All others	\$41,000	\$59,675	\$74,500	\$97,000	\$119,150	27
	Nonprofit	\$42,339	\$55,197	\$78,500	\$94,975	\$119,881	66
Governance	Government		\$37,569	\$52,277	\$70,770		9
	All others			\$59,675			3
	Urban	\$42,486	\$64,750	\$84,948	\$105,479	\$134,250	50
Location	Suburban	\$36,396	\$45,750	\$53,944	\$70,000	\$84,610	22
	Rural	1		\$66,678		1	6
Canadan	Female	\$41,962	\$51,255	\$75,000	\$94,300	\$123,537	71
Gender	Male			\$63,000			7
	< 2-year degree			\$61,276			7
Highest degree	4-year degree	\$39,000	\$48,050	\$77,000	\$97,000	\$115,000	39
completed	Master's	\$39,476	\$55,708	\$71,200	\$87,575	\$106,000	24
	Doctorate			\$185,424			1
	California		\$66,950	\$75,000	\$102,150		9
	Florida			\$66,469			2
State	New York		\$61,517	\$72,232	\$98,371		10
	Texas			\$85,000			1
	Virginia			\$42,492			4

#### Director/Manager of Information Services & Technology

General administrative responsibility for information, technology, and network management; may provide direct systems support; may supervise several technical or data subordinates; may supervise website. Typical qualifications: bachelor of arts or bachelor of science degree with several years of related experience; understanding of museum needs; possible technical or management degree.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM		\$41,310	\$75,000	\$87,500		11
	MAAM	\$49,000	\$55,797	\$67,500	\$95,250	\$144,690	24
<b>D</b> .	MPMA		1	\$55,715			3
Region	NEMA		\$54,250	\$68,000	\$165,190		14
	SEMC		\$37,500	\$55,238	\$97,519	1	13
	WMA		\$69,947	\$95,000	\$141,689		10
	Up to \$250,000						0
	\$250,001-\$500K			\$33,317			3
Budget size	\$500,001-\$1M		1				0
	\$1,000,001-\$3M	\$36,232		\$53,910		\$95,237	14
	>\$3M	\$51,550	\$58,995	\$76,845	\$134,931	\$134,931	58
	Art	\$39,000	\$55,000	\$85,020	\$128,750	\$175,296	27
Dissipling	History	\$39,772		\$72,000		\$94,564	15
Discipline	Combination			\$77,619			4
	All others	\$38,721	\$54,576	\$65,000	\$83,565	\$118,000	29
	Nonprofit	\$39,361	\$54,018	\$67,700	\$90,000	\$128,438	64
Governance	Government		1	\$55,255		1	7
	All others			\$116,500			4
	Urban	\$52,338	\$62,300	\$83,069	\$108,171	\$141,118	51
Location	Suburban	\$33,990	\$40,000	\$55,000	\$60,000	\$68,600	23
	Rural		1	\$70,000			1
Caradan	Female	\$39,500		\$59,578		\$125,567	14
Gender	Male	\$40,262	\$55,119	\$71,462	\$93,500	\$132,745	61
	< 2-year degree			\$65,000			5
Highest degree	4-year degree	\$42,611	\$55,060	\$65,000	\$89,600	\$123,875	44
completed	Master's	\$32,000		\$71,462		\$130,032	17
	Doctorate		1	\$33,317			1
	California			\$107,500			6
	Florida		]	\$56,000			6
State	New York		\$53,038	\$58,834	\$94,005		12
	Texas			\$55,715			1
	Virginia			\$55,000			1

#### Table 4.7 Director/Manager of Information Services & Technology.

## Information Services & Technology B

Provides direct support for museum hardware, software, and/or network systems; may act as a specialist supporting one system or as a generalist supporting several or all systems. Typical qualifications: technical degree or several years of experience.

#### Table 4.8 Information Services & Technology B.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM		\$43,329	\$50,000	\$84,580	*	9
	MAAM			\$70,000			5
Destau	MPMA			\$66,959		1	4
Region	NEMA			\$75,527			4
	SEMC			\$40,000			6
	WMA			\$62,000			7
	Up to \$250,000						0
	\$250,001-\$500K						0
Budget size	\$500,001-\$1M		1			1	0
	\$1,000,001-\$3M			\$34,726			6
	>\$3M	\$37,911	\$45,867	\$62,000	\$103,859	\$103,859	29
	Art		\$48,750	\$76,029	\$96,880		13
Discipling	History			\$56,689			7
Discipline	Combination			\$30,763			1
	All others	\$35,611	ĺ	\$48,317		\$83,813	14
	Nonprofit	\$32,349	\$37,864	\$56,689	\$84,580	\$111,062	25
Governance	Government			\$62,000			7
	All others			\$75,025			3
	Urban	\$35,732	\$44,589	\$62,000	\$87,862	\$109,261	26
Location	Suburban			\$46,250			6
	Rural			\$69,003			3
<u> </u>	Female			\$36,046			5
Gender	Male	\$37,826	\$45,075	\$63,457	\$83,057	\$102,463	30
	< 2-year degree			\$37,911			5
Highest degree	4-year degree	\$35,563	\$45,817	\$56,689	\$75,527	\$100,612	21
completed	Master's						0
	Doctorate						0
	California			\$62,000			4
	Florida			\$37,882			2
State	New York			\$60,000			4
	Texas					·	0
	Virginia						0

## Administrative Assistant to Director or Department/Division Head

Assists director in a variety of ways, which may include clerical duties as well as assistance on special projects. Typical qualifications: bachelor's degree plus related experience.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$31,409		\$42,150		\$60,803	20
	MAAM	\$30,426	\$35,153	\$47,115	\$53,880	\$74,000	29
<b>.</b> .	MPMA		\$32,900	\$40,000	\$50,629		13
Region	NEMA	\$32,027	\$35,000	\$43,000	\$61,530	\$61,530	31
	SEMC	\$29,994	\$32,559	\$39,395	\$60,000	\$60,000	29
	WMA	\$26,800	\$34,000	\$45,981	\$70,000	\$70,000	25
	Up to \$250,000			\$30,000		9 <u> </u>	4
	\$250,001-\$500K			\$40,000			5
Budget size	\$500,001-\$1M		\$28,500	\$34,900	\$42,861		9
	\$1,000,001-\$3M	\$29,200	\$32,102	\$35,153	\$49,053	\$49,053	42
	>\$3M	\$33,007	\$40,000	\$50,000	\$69,200	\$69,200	87
	Art	\$32,000	\$36,000	\$45,000	\$58,000	\$70,000	59
~	History	\$26,575	\$32,000	\$40,000	\$48,000	\$55,932	35
Discipline	Combination	\$27,500		\$38,500		\$75,500	14
	All others	\$31,515	\$36,000	\$47,500	\$53,000	\$66,467	39
	Nonprofit	\$29,086	\$33,500	\$45,000	\$54,760	\$65,948	111
Governance	Government	\$31,685	\$33,919	\$40,000	\$43,788	\$53,686	27
	All others		\$42,635	\$49,805	\$62,551		9
	Urban	\$32,395	\$36,045	\$47,750	\$58,512	\$70,000	82
Location	Suburban	\$29,201	\$33,000	\$40,000	\$48,069	\$56,155	52
	Rural		\$27,500	\$33,556	\$41,967		13
	Female	\$30,000	\$33,960	\$42,300	\$52,500	\$61,560	133
Gender	Male		\$33,209	\$38,402	\$45,991		13
	< 2-year degree	\$26,542	\$31,660	\$40,230	\$50,343	\$64,308	42
Highest degree	4-year degree	\$32,784	\$36,000	\$42,300	\$51,904	\$61,080	65
completed	Master's	\$26,616	\$32,500	\$36,000	\$54,900	\$71,819	21
	Doctorate			\$80,100			1
	California		\$33,880	\$46,410	\$52,993		13
	Florida		\$32,557	\$42,908	\$58,118		10
State	New York	\$26,150		\$47,750		\$76,500	16
	Texas			\$36,000			3
	Virginia			\$39.500			4

## Table 4.9 Administrative Assistant to Director or Department/Division Head.

#### **Office Manager**

Typically oversees and carries out various accounts payable and receivable processes; processes weekly payroll records; prepares monthly and quarterly financial reports; deals with museum vendors; ensures that the central business office is adequately equipped with supplies and materials; performs wide variety of general secretarial duties as required. Typical qualifications: bachelor's degree plus two years related experience.

#### Table 4.10 Office Manager.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM		\$33,675	\$37,024	\$43,950		11
	MAAM		\$30,413	\$38,875	\$45,375		12
Davias	MPMA			\$34,425			6
Region	NEMA		\$34,523	\$44,868	\$65,666		13
	SEMC	\$27,487	ĺ	\$33,209		\$47,315	16
	WMA			\$37,440			7
	Up to \$250,000			\$32,000			3
	\$250,001-\$500K		\$28,000	\$35,750	\$42,000		11
Budget size	\$500,001-\$1M	\$28,400	1	\$34,000		\$45,450	16
	\$1,000,001-\$3M	\$30,306		\$40,951	4	\$55,096	20
	>\$3M	\$31,287	ĺ	\$43,950		\$88,800	15
	Art	\$30,000		\$38,750		\$68,777	19
Disciplina	History	\$30,212	\$32,750	\$35,839	\$44,250	\$53,334	26
Discipline	Combination			\$33,860			2
	All others	\$26,929		\$36,110		\$60,524	18
	Nonprofit	\$29,300	\$32,111	\$36,360	\$45,375	\$60,841	52
Governance	Government		\$31,738	\$35,478	\$43,250	1	10
	All others			\$43,160			3
	Urban	\$30,233	\$33,418	\$42,000	\$52,453	\$72,400	23
Location	Suburban	\$28,100	\$31,738	\$35,473	\$42,875	\$54,866	30
	Rural		\$32,111	\$33,838	\$44,651		12
Canadan	Female	\$30,024	\$32,345	\$37,024	\$45,000	\$59,377	61
Gender	Male		1	\$34,713		ì	4
	< 2-year degree	\$27,500	\$32,000	\$35,389	\$43,650	\$46,250	24
Highest degree	4-year degree	\$30,084	\$33,482	\$38,500	\$51,352	\$63,100	32
completed	Master's			\$36,000			3
	Doctorate						0
	California			\$37,014			2
	Florida			\$34,673			6
State	New York		\$29,750	\$38,875	\$44,800		8
	Texas			\$32,000			1
	Virginia			\$30,201			3

## **Chief of Security**

Responsible for security systems and procedures. Supervises and trains all security guards. May report to facilities director or director of administration. Typical qualifications: bachelor of arts or bachelor of science degree plus several years of related experience.

## Table 4.11 Chief of Security.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM			\$65,328			6
	MAAM		\$54,777	\$67,943	\$96,580		12
	MPMA		1	\$45,300		1	5
Region	NEMA		\$43,195	\$61,800	\$95,875		13
	SEMC	\$26,728		\$45,288		\$69,569	16
	WMA		\$55,430	\$65,400	\$87,452		11
	Up to \$250,000			\$29,000			1
	\$250,001-\$500K						0
Budget size	\$500,001-\$1M		1	\$31,114	Î	1	2
	\$1,000,001-\$3M		\$40,479	\$46,933	\$55,591		14
	>\$3M	\$37,444	\$54,909	\$63,585	\$88,527	\$124,161	46
	Art	\$37,323	\$54,777	\$61,800	\$97,737	\$125,593	28
Dissipling	History		\$37,156	\$47,978	\$57,375		12
Discipline	Combination			\$65,370			7
	All others	\$20,468		\$57,061		\$98,465	16
	Nonprofit	\$30,465	\$46,894	\$60,628	\$82,673	\$113,642	46
Governance	Government		\$36,146	\$45,300	\$54,122		11
	All others			\$67,776			6
	Urban	\$29,000	\$55,199	\$66,116	\$93,650	\$125,000	39
Location	Suburban	\$32,703	\$39,746	\$47,716	\$60,641	\$67,918	22
	Rural					1	2
Caralan	Female			\$47,476			7
Gender	Male	\$34,671	\$45,572	\$60,128	\$77,107	\$102,786	56
	< 2-year degree	\$26,416	\$36,146	\$47,955	\$60,000	\$81,496	23
Highest degree	4-year degree	\$39,492	\$45,975	\$63,150	\$76,451	\$111,901	24
completed	Master's			\$52,820			5
	Doctorate					1	0
	California			\$72,776			6
	Florida			\$42,500			7
State	New York			\$61,000			5
	Texas						0
	Virginia			\$55,058			2

### **Facilities Director**

Responsible for the operation and maintenance of the institution's buildings and facilities; may supervise security; reports to director of administration or director. Typical qualifications: high school diploma, bachelor of arts degree, or bachelor of science degree plus advanced technical training in one or more appropriate fields; several years of related experience.

## Table 4.12 Facilities Director.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$35,135	\$45,578	\$55,078	\$89,609	\$101,777	26
	MAAM	\$37,249	\$52,000	\$63,750	\$94,013	\$184,046	30
Desian	MPMA		\$36,012	\$42,504	\$59,432		12
Region	NEMA	\$38,524	\$50,300	\$62,141	\$107,799	\$107,799	38
	SEMC	\$30,222	\$39,250	\$47,750	\$76,800	\$76,800	40
	WMA	\$20,017	\$52,500	\$72,500	\$106,064	\$106,064	27
	Up to \$250,000			\$34,012			4
	\$250,001-\$500K		\$35,350	\$38,500	\$44,100		9
Budget size	\$500,001-\$1M	\$14,015		\$37,525		\$52,500	14
	\$1,000,001-\$3M	\$34,941	\$40,140	\$50,200	\$75,000	\$75,000	54
	>\$3M	\$44,539	\$58,917	\$72,546	\$120,067	\$120,067	92
	Art	\$38,524	\$50,000	\$65,248	\$90,158	\$170,304	50
Dissipling	History	\$32,014	\$40,000	\$55,000	\$75,000	\$87,300	53
Discipline	Combination		\$39,250	\$48,411	\$77,938		12
	All others	\$32,800	\$39,750	\$56,218	\$73,698	\$98,756	58
	Nonprofit	\$34,983	\$44,256	\$60,000	\$80,763	\$100,000	146
Governance	Government	\$30,024		\$44,822		\$72,930	19
	All others		\$53,604	\$73,462	\$105,721		8
	Urban	\$38,144	\$53,125	\$70,200	\$92,282	\$110,786	92
Location	Suburban	\$31,605	\$38,480	\$47,478	\$65,000	\$83,240	67
	Rural	\$36,500		\$50,321		\$63,180	14
Gender	Female	\$35,090	\$39,000	\$48,000	\$80,000	\$93,466	21
Gender	Male	\$34,961	\$44,461	\$61,241	\$79,956	\$100,000	152
	< 2-year degree	\$32,600	\$39,204	\$52,000	\$65,000	\$88,523	57
Highest degree	4-year degree	\$36,199	\$45,958	\$61,900	\$83,288	\$104,572	70
completed	Master's	\$24,746		\$61,648		\$199,399	16
	Doctorate						0
	California	*		\$75,989		\$130,320	15
	Florida	\$23,100		\$48,500		\$68,613	16
State	New York	\$39,400		\$62,500		\$192,266	17
	Texas			\$35,186			4
	Virginia			\$43,200			5

\* Value deleted as anomalous.

# **Collections Staff**

## Archivist

Physical and intellectual responsibility for archival collections; writing, maintaining automated databases, and providing research and reference use of materials. Typical qualifications: advanced degree or equivalent plus two years of related experience.

## Table 4.13 Archivist.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM		\$38,108	\$43,947	\$50,012		9
	MAAM	\$28,020		\$44,000		\$66,400	15
<b>D</b> .	MPMA		\$42,833	\$50,014			8
Region	NEMA		\$36,560	\$45,000	\$124,284		10
	SEMC		1	\$45,000		1	7
	WMA		\$37,563	\$41,600	\$51,000		9
	Up to \$250,000			\$40,000			3
	\$250,001-\$500K		\$34,000	\$43,215	\$44,750		8
Budget size	\$500,001-\$1M			\$46,250			2
	\$1,000,001-\$3M	\$28,500		\$39,850		\$55,964	16
	>\$3M	\$34,776	\$41,800	\$50,000	\$64,030	\$64,030	29
	Art		\$42,840	\$55,000	\$60,012		11
Distriction	History	\$32,179	\$38,711	\$43,974	\$50,593	\$67,621	26
Discipline	Combination			\$46,000			3
	All others	\$27,743		\$41,540		\$58,768	18
	Nonprofit	\$30,280	\$37,040	\$43,079	\$50,062	\$60,000	49
Governance	Government		1	\$52,278		1	7
	All others			\$57,878			2
	Urban	\$29,684	\$38,400	\$46,000	\$52,000	\$60,872	27
Location	Suburban	\$29,900	\$35,000	\$43,947	\$53,500	\$71,212	23
	Rural		\$43,147	\$45,288	\$51,709		8
Caralan	Female	\$29,212	\$37,125	\$45,000	\$52,000	\$59,286	43
Gender	Male	\$33,902	1	\$45,000		\$68,654	15
	< 2-year degree			\$43,079			3
Highest degree	4-year degree	\$24,115		\$41,650		\$50,500	14
completed	Master's	\$33,388	\$37,114	\$45,000	\$55,173	\$63,893	34
	Doctorate			\$72,278			2
	California			\$41,600			5
	Florida			\$55,000	·		1
State	New York		\$34,500	\$44,000	\$53,500		9
	Texas			\$47,000			2
	Virginia						0

## **Curator A/Chief Curator**

General administrative responsibility for curatorial affairs plus some museum administrative responsibilities; considerable public and donor contact; may supervise several curatorial departments or functions; prepares major exhibitions and accompanying catalogues; reports to director. Typical qualifications: advanced degree or equivalent; several years of related experience; regional and national professional activities.

## Table 4.14 Curator A/Chief Curator.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$38,190	\$44,650	\$57,783	\$75,025	\$100,000	29
	MAAM	\$28,000	\$45,000	\$66,270	\$80,860	\$123,600	39
Desites	MPMA	\$30,000	\$36,500	\$45,000	\$68,018	\$93,800	25
Region	NEMA	\$32,000	\$49,000	\$59,176	\$117,830	\$117,830	33
	SEMC	\$34,910	\$41,500	\$60,000	\$96,908	\$96,908	45
	WMA	\$38,051	\$50,750	\$82,000	\$138,745	\$138,745	21
	Up to \$250,000	\$12,611		\$37,298		\$78,207	18
	\$250,001-\$500K	\$30,832	\$35,455	\$39,000	\$46,000	\$58,200	25
Budget size	\$500,001-\$1M	*	1	\$45,000		\$72,100	19
	\$1,000,001-\$3M	\$42,439	\$50,000	\$58,963	\$92,265	\$92,265	62
	>\$3M	\$49,823	\$64,750	\$85,580	\$146,783	\$146,783	68
	Art	\$42,000	\$53,530	\$79,190	\$100,000	\$145,405	69
<b>C</b>	History	\$30,556	\$37,750	\$48,613	\$60,592	\$75,611	62
Discipline	Combination	\$42,100		\$59,300		\$89,216	15
	All others	\$35,570	\$41,725	\$59,523	\$82,395	\$108,265	46
	Nonprofit	\$33,640	\$44,000	\$59,450	\$81,145	\$109,079	150
Governance	Government	\$38,095	\$42,675	\$57,197	\$75,250	\$100,289	34
	All others		\$61,250	\$79,544	\$105,157		8
	Urban	\$40,000	\$51,500	\$71,715	\$100,000	\$141,400	89
Location	Suburban	\$34,233	\$42,966	\$52,722	\$74,255	\$93,992	72
	Rural	\$30,120	\$35,446	\$44,777	\$60,520	\$77,365	30
Carala	Female	\$33,880	\$42,850	\$55,550	\$72,080	\$93,426	116
Gender	Male	\$35,298	\$47,875	\$71,050	\$100,000	\$150,290	74
	< 2-year degree			\$47,500			2
Highest degree	4-year degree	\$25,396	\$38,351	\$49,135	\$61,785	\$76,614	36
completed	Master's	\$33,880	\$42,675	\$56,450	\$72,345	\$93,031	106
	Doctorate	\$50,000	\$75,000	\$90,000	\$109,180	\$163,909	39
	California		\$59,250	\$97,710	\$122,750		12
	Florida		\$46,250	\$64,858	\$91,434		12
State	New York	\$26,408	\$44,277	\$54,060	\$85,930	\$152,200	21
	Texas			\$42,882			4
	Virginia		\$48,500	\$67,300	\$98,445		8

\* Value deleted as anomalous.

## **Curator B/Senior Curator**

Curatorial responsibility for important collections; limited general administrative duties; primary responsibility for exhibitions, publications, and public and donor contacts related to collection; may supervise one or two curatorial staff; in smaller museums, may implement program directly. Typical qualifications: advanced degree.

#### Table 4.15 Curator B/Senior Curator.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM		9 	\$64,230			7
	MAAM	\$48,270		\$66,000		\$164,657	17
	MPMA		\$50,000	\$68,000	\$94,694		11
Region	NEMA		\$52,685	\$70,000	\$100,880		12
	SEMC	\$38,865	\$45,000	\$52,255	\$72,900	\$72,900	26
	WMA*		\$47,750	\$62,760	\$91,525		16
	Up to \$250,000			\$158,000		* * * * * *	1
	\$250,001-\$500K			\$80,075	4		1
Budget size	\$500,001-\$1M			\$43,900		1	6
	\$1,000,001-\$3M	\$35,300	\$43,792	\$50,000	\$71,800	\$71,800	20
	>\$3M	\$49,504	\$53,109	\$66,779	\$110,513	\$110,513	61
	Art	\$43,140	\$55,250	\$69,815	\$88,493	\$133,400	41
Distriction	History	\$41,000		\$51,937		\$76,672	15
Discipline	Combination		\$43,389	\$50,800	\$76,500		11
	All others	\$41,115	\$51,386	\$60,500	\$79,626	\$105,000	22
	Nonprofit	\$40,274	\$50,000	\$62,450	\$77,850	\$105,553	66
Governance	Government	\$42,558		\$64,927		\$84,537	17
	All others			\$77,160			6
	Urban	\$49,504	\$53,020	\$66,779	\$93,686	\$114,796	51
Location	Suburban	\$36,200	\$44,195	\$51,105	\$69,000	\$73,678	33
	Rural			\$77,177			5
Caralan	Female	\$40,167	\$50,252	\$63,900	\$77,177	\$103,963	59
Gender	Male	\$45,500	\$50,900	\$66,566	\$77,250	\$138,000	29
	< 2-year degree			\$45,500			3
Highest degree	4-year degree		\$49,317	\$57,500	\$70,000		11
completed	Master's	\$39,995	\$49,758	\$60,500	\$70,796	\$104,827	46
	Doctorate	\$51,204	\$60,000	\$74,796	\$96,100	\$128,800	23
	California		\$11,794	\$62,500	\$98,200		8
	Florida		\$57,000	\$69,815	\$73,358		9
State	New York		\$59,250	\$78,000	\$132,422		9
	Texas			\$111,430			1
	Virginia			\$53,000			5

## **Curator C/Assistant Curator**

Entry-level curatorial position; exhibition, publication, and collections responsibilities under supervision; usually does not supervise other curatorial professionals. Typical qualifications: bachelor's degree plus one year of related experience.

#### Table 4.16 Curator C/Assistant Curator.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM		\$40,000	\$42,824	\$44,124	9 9	11
	MAAM	\$37,025		\$54,530		\$66,350	14
	MPMA	1	\$28,780	\$48,500	\$51,998	Î	9
Region	NEMA		\$32,800	\$52,875	\$79,929		10
	SEMC		\$31,625	\$41,200	\$60,650		12
	WMA	\$39,750		\$47,295		Percentile	14
	Up to \$250,000		•	\$50,289		9 9	2
	\$250,001- \$500K			\$40,000			3
Budget size	\$500,001-\$1M	Ì		\$32,000			5
	\$1,000,001-\$3M	\$29,800		\$42,000		\$66,741	17
	>\$3M	\$34,529	\$42,824	\$50,000	\$75,447	\$75,447	43
	Art	\$30,000	\$40,000	\$50,000	\$57,000	\$68,790	39
	History	1	\$32,200	\$40,000	\$47,000		11
Discipline	Combination			\$42,200			6
	All others	\$35,274		\$50,485		Percentile           \$66,350           \$92,500           \$92,500           \$92,500           \$66,741           \$566,741           \$68,790           \$68,790           \$68,790           \$68,790           \$63,477           \$563,477           \$563,477           \$563,477           \$563,755           \$56,375           \$561,491           \$76,762           \$60,000	14
	Nonprofit	\$31,739	\$39,250	\$45,000	\$54,765	\$63,477	56
Governance	Government		\$33,548	\$47,128	\$51,000		11
	All others			\$85,000			З
	Urban	\$36,960	\$42,518	\$50,500	\$57,375	\$77,498	46
Location	Suburban	\$23,700		\$41,250		\$56,375	20
	Rural	1	ĺ	\$37,025		Î	4
<u> </u>	Female	\$30,000	\$39,250	\$46,270	\$53,364	\$61,491	48
Gender	Male	\$33,312	\$40,500	\$47,128	\$59,250	\$76,762	21
	< 2-year degree			\$35,160			2
Highest degree	4-year degree	\$31,500	1	\$47,091		\$60,000	19
completed	Master's	\$31,000	\$40,000	\$44,078	\$53,119	\$67,807	34
	Doctorate		\$46,750	\$53,550	\$63,020		9
	California		\$43,500	\$47,091	\$68,500		9
	Florida			\$50,000			5
State	New York		\$47,320	\$55,000	\$58,500		11
	Texas			\$43,778			2
	Virginia			\$39,314			2

## **Curatorial Assistant**

Provides assistance to curators in routine duties; assists in implementation of ongoing programs and activities; participates in training to become curatorial professional. Typical qualifications: bachelor's degree in related field.

## Table 4.17 Curatorial Assistant.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM			\$41,586			4
	MAAM	\$26,564		\$40,000		\$51,931	15
	MPMA			\$33,000			5
Region	NEMA		\$31,304	\$34,450	\$64,407		10
	SEMC		\$28,476	\$31,053	\$44,828		10
	WMA		\$36,217	\$44,000	\$45,747		9
	Up to \$250,000			\$38,466			1
	\$250,001-\$500K			\$23,000			1
Budget size	\$500,001-\$1M			\$28,150			2
	\$1,000,001-\$3M		\$29,301	\$34,767	\$44,000		11
	>\$3M	\$28,938	\$32,758	\$37,512	\$55,465	\$55,465	38
	Art	\$25,010	\$29,825	\$36,217	\$45,000	\$46,363	30
Dissipling	History			\$37,233			7
Discipline	Combination			\$30,650			6
	All others		\$31,002	\$39,000	\$46,713	Percentile \$51,931	10
	Nonprofit	\$25,184	\$31,000	\$37,073	\$44,000	\$45,571	43
Governance	Government			\$32,936			6
	All others			\$50,622			4
	Urban	\$27,846	\$33,630	\$39,233	\$45,000	\$52,313	32
Location	Suburban	\$24,701		\$32,032		\$45,424	17
	Rural			\$38,500			4
Caralan	Female	\$25,092	\$30,000	\$34,900	\$41,787	\$46,040	41
Gender	Male		\$37,000	\$43,280	\$45,100		11
	< 2-year degree			\$37,233			3
Highest degree	4-year degree	\$25,500	\$30,075	\$33,016	\$41,500	\$46,237	24
completed	Master's	\$26,367	\$34,137	\$38,466	\$45,000	\$53,057	21
	Doctorate			\$45,100			1
	California			\$45,100			5
	Florida			\$37,640			4
State	New York		\$30,000	\$42,000	\$45,000		11
	Texas			\$23,663			1
	Virginia			\$32,073			2

## **Registrar A/Collections Manager**

Responsible for registration of collections; development and maintenance of record systems; administration of loan transactions, including moving, storage, arranging shipping, maintenance of insurance records; may supervise several subordinates. Typical qualifications: bachelor's degree plus specialized training; two years of related experience.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$35,880	\$40,000	\$49,000	\$53,002	\$59,642	25
	MAAM	\$31,155	\$41,564	\$53,000	\$69,750	\$84,863	28
Destau	MPMA	\$30,056	\$33,912	\$41,600	\$48,460	\$62,274	21
Region	NEMA	\$38,440	\$46,500	\$55,619	\$99,800	\$99,800	23
	SEMC	\$28,248	\$34,944	\$41,000	\$60,063	\$60,063	42
	WMA	\$36,750	\$40,000	\$44,752	\$72,889	\$72,889	24
	Up to \$250,000		\$25,287	\$40,000	\$48,750	*	9
	\$250,001-\$500K		\$34,000	\$46,880	\$50,801		12
Budget size	\$500,001-\$1M	\$19,206	1	\$38,000		\$53,861	17
	\$1,000,001-\$3M	\$35,000	\$39,000	\$42,500	\$59,430	\$59,430	51
	>\$3M	\$37,500	\$42,000	\$51,003	\$89,009	\$89,009	74
	Art	\$35,000	\$41,800	\$50,205	\$66,027	\$80,965	73
	History	\$29,841	\$32,000	\$40,000	\$45,570	\$53,995	42
Discipline	Combination	\$27,635		\$47,735		\$61,411	20
	All others	\$34,978	\$39,163	\$43,000	\$51,026	\$74,100	28
	Nonprofit	\$31,498	\$39,253	\$46,940	\$57,642	\$73,813	122
Governance	Government	\$32,433	\$39,333	\$43,302	\$50,865	\$61,816	36
	All others			\$67,792			5
	Urban	\$36,318	\$41,314	\$49,103	\$60,331	\$80,138	74
Location	Suburban	\$31,355	\$38,875	\$43,302	\$51,317	\$66,049	70
	Rural	\$29,773		\$41,770		\$65,000	19
	Female	\$31,785	\$39,463	\$45,978	\$54,250	\$67,105	126
Gender	Male	\$31,200	\$39,236	\$46,690	\$60,090	\$82,899	35
	< 2-year degree			\$48,000			5
Highest degree	4-year degree	\$27,262	\$35,123	\$49,000	\$60,528	\$83,691	53
completed	Master's	\$33,790	\$39,139	\$44,000	\$54,000	\$67,317	95
	Doctorate			\$58,402			2
	California		\$40,000	\$41,787	\$47,500		11
	Florida	\$29,297		\$43,750		\$68,674	14
State	New York	\$23,600		\$57,500		\$95,271	15
	Texas			\$32,750		\$59,430 \$89,009 \$80,965 \$53,995 \$61,411 \$74,100 \$73,813 \$61,816 \$80,138 \$66,049 \$65,000 \$67,105 \$82,899 \$83,691 \$67,317 \$67,317	3
	Virginia			\$45,503			6

#### Table 4.18 Registrar A/Collections Manager.

# Registrar B/Assistant Registrar

Assists registrar in performance of duties. Typical qualifications: bachelor's degree in related field or equivalent experience.

## Table 4.19 Registrar B/Assistant Registrar.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM		\$36,144	\$38,108	\$43,553		10
	MAAM		\$35,050	\$40,098	\$50,250		13
Davia	MPMA		\$30,691	\$35,312	\$42,000		8
Region	NEMA		\$36,708	\$39,796	\$66,662		9
	SEMC	\$25,085		\$36,250		\$49,153	14
	WMA		\$40,040	\$44,280	\$76,865		11
	Up to \$250,000			\$51,500			1
	\$250,001-\$500K			\$29,910			1
Budget size	\$500,001-\$1M			\$30,000			1
	\$1,000,001-\$3M	\$27,531		\$36,000		\$48,366	15
	>\$3M	\$32,953	\$36,000	\$40,208	\$65,095	\$65,095	47
	Art	\$31,708	\$35,571	\$39,947	\$49,000	\$65,480	36
	History		\$33,882	\$40,000	\$42,486		9
Discipline	Combination		\$30,000	\$41,054	\$46,792		8
	All others		\$34,060	\$36,096	\$46,005	Percentile \$49,153 \$48,366 \$65,095	12
	Nonprofit	\$30,205	\$35,000	\$38,494	\$47,500	\$53,848	51
Governance	Government		\$31,382	\$40,800	\$43,945		9
	All others			\$49,306			5
	Urban	\$33,904	\$36,394	\$41,400	\$48,750	\$63,477	40
Location	Suburban	\$30,103		\$38,145		\$51,098	20
	Rural			\$29,939			5
<u> </u>	Female	\$31,220	\$35,050	\$39,968	\$47,488	\$53,848	61
Gender	Male		1	\$35,400		1	4
	< 2-year degree			\$29,380			2
Highest degree	4-year degree	\$30,000	\$35,000	\$40,004	\$44,951	\$51,150	30
completed	Master's	\$32,858	\$37,000	\$40,098	\$49,000	\$55,155	23
	Doctorate			\$76,535			2
	California			\$44,104			6
	Florida			\$44,835			5
State	New York			\$35,100			5
	Texas			\$34,247	·		2
	Virginia			\$37,000		\$48,366 \$65,095 \$65,480 \$53,848 \$53,848 \$51,098 \$53,848 \$53,848	3

## **Conservator A**

Responsible for conservation and restoration of a major collection; examination of collection and exhibits; preparation of conservation reports; supervision of professional assistant(s). Typical qualifications: bachelor of science degree; formal conservation training or equivalent including apprenticeship; several years of related experience.

## Table 4.20 Conservator A.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM			\$56,400	1	1	3
	MAAM			\$75,000		[	7
Derier	MPMA			\$75,514			3
Region	NEMA			\$87,479			6
	SEMC			\$51,500		1	4
	WMA			\$68,893			6
	Up to \$250,000						0
	\$250,001-\$500K					1	0
Budget size	\$500,001-\$1M						0
	\$1,000,001-\$3M			\$42,804			3
	>\$3M	\$47,000	\$55,671	\$75,257	\$124,348	\$124,348	26
	Art		\$78,434	\$90,250	\$112,493		13
Dissipling	History			\$55,000			7
Discipline	Combination			\$61,625		[	3
	All others			\$51,500			6
	Nonprofit	\$45,728	\$53,250	\$68,893	\$88,379	\$124,348	26
Governance	Government			\$42,804			1
	All others			\$95,601		Percentile	2
	Urban	\$48,000		\$76,500		\$119,287	20
Location	Suburban			\$49,350			6
	Rural			\$55,000			3
Gender	Female	\$42,804		\$61,625		\$104,000	19
Gender	Male		\$55,146	\$78,000			9
	< 2-year degree						0
Highest degree	4-year degree			\$48,000			5
completed	Master's	\$48,000		\$75,000		\$132,195	19
	Doctorate						0
	California			\$62,786			3
	Florida			\$51,500			2
State	New York			\$61,500			4
	Texas						0
	Virginia			\$78,867			1

## **Conservator B**

Under supervision, assists with conservation, restoration, and documentation of objects; responsible for routine inspection of objects in the collections and on loan. Typical qualifications: bachelor of science degree plus formal conservation training.

### Table 4.21 Conservator B.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	*		\$42,036			3
	MAAM			\$66,542			5
<b>_</b> .	MPMA			\$39,693			1
Region	NEMA			\$71,089			4
	SEMC			\$48,828			1
	WMA			\$78,999			3
	Up to \$250,000	*					0
	\$250,001-\$500K			\$38,500			1
Budget size	\$500,001-\$1M	Ì					0
	\$1,000,001-\$3M			\$39,693			1
	>\$3M	\$39,222		\$65,000		\$100,064	15
	Art		\$50,832	\$71,089	\$84,055		10
Dissipling	History		1	\$45,732			5
Discipline	Combination						0
	All others	1	1	\$57,367		ì	2
	Nonprofit		\$47,280	\$54,000	\$77,764	Percentile	13
Governance	Government			\$39,097			2
	All others			\$89,478			2
	Urban		\$50,375	\$71,860	\$79,550	* * * * *	12
Location	Suburban			\$44,261			4
	Rural	1	1	\$35,000		1	1
Canadan	Female		\$40,279	\$50,750	\$78,837		12
Gender	Male			\$60,271			4
	< 2-year degree						0
Highest degree	4-year degree		1				0
completed	Master's		\$47,280	\$54,000	\$79,367		13
	Doctorate						0
	California			\$72,477			2
	Florida			\$48,828			1
State	New York			\$68,164			2
	Texas						0
	Virginia						0

### **Head Librarian**

Develops and carries out library practices, policies, and procedures; oversees acquisition of library materials; maintains the library collection and catalog; responds to public inquiries; provides reference and research materials as requested by staff. Typical qualifications: master of library science/master of library and information science or bachelor's degree, plus several years of experience.

## Table 4.22 Head Librarian.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM		\$46,482	\$66,289	\$77,804		8
	MAAM		\$47,417	\$56,308	\$97,511		12
During	MPMA	1		\$54,945		1	6
Region	NEMA		\$43,880	\$48,000	\$83,168		8
	SEMC	1	1	\$53,793		1	6
	WMA			\$63,000			7
	Up to \$250,000			\$44,793			2
	\$250,001-\$500K			\$43,350			1
Budget size	\$500,001-\$1M						0
	\$1,000,001-\$3M	\$32,016		\$46,611		\$62,500	14
	>\$3M	\$43,860	\$52,408	\$66,337	\$103,522	\$103,522	30
	Art		\$52,616	\$86,441	\$99,222		11
Dissipling	History	\$37,746		\$50,000		\$70,030	17
Discipline	Combination			\$63,648			2
	All others	\$35,240		\$55,876		\$85,338	17
	Nonprofit	\$35,300	\$44,840	\$57,045	\$68,453	\$97,467	38
Governance	Government			\$52,131			6
	All others			\$80,672			3
	Urban	\$45,864	\$51,784	\$66,000	\$78,045	\$101,818	27
Location	Suburban		\$35,300	\$43,400	\$58,270		13
	Rural			\$55,000			7
Gender	Female	\$35,470	\$45,490	\$53,808	\$66,593	\$85,864	40
Gender	Male			\$83,015			6
	< 2-year degree			\$58,326			1
Highest degree	4-year degree			\$41,675			4
completed	Master's	\$36,150	\$46,917	\$58,500	\$74,524	\$97,982	34
	Doctorate			\$63,751			2
	California			\$65,602			4
	Florida			\$55,000			3
State	New York			\$72,023			6
	Texas						0
	Virginia			\$41,100			2

## Librarian Assistant

Assists librarian in performance of duties. Typical qualifications: bachelor's degree plus two years of related experience.

## Table 4.23 Librarian Assistant.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM			\$52,338			3
	MAAM			\$42,000			3
Deview	MPMA			\$41,802			3
Region	NEMA			\$38,057			5
	SEMC			\$25,294			3
	WMA			\$51,119			1
	Up to \$250,000			\$25,647			2
	\$250,001-\$500K			\$20,800			1
Budget size	\$500,001-\$1M						0
	\$1,000,001-\$3M			\$53,047			2
	>\$3M		\$33,813	\$41,802	\$64,426	1	13
	Art			\$47,169			4
Distriction	History	1		\$40,901		1	6
Discipline	Combination			\$28,000			3
	All others			\$33,000			5
	Nonprofit		\$33,813	\$42,000	\$54,494		13
Governance	Government			\$28,000			5
	All others						0
	Urban		\$34,125	\$42,000	\$52,338		11
Location	Suburban			\$33,500			5
	Rural			\$37,401			2
Canadan	Female	\$23,946		\$41,901		\$61,163	16
Gender	Male			\$40,000		1	1
	< 2-year degree			\$25,647			2
Highest degree	4-year degree	1		\$40,000		1	5
completed	Master's		\$36,044	\$45,722	\$55,572		8
	Doctorate						0
	California			\$51,119			1
	Florida			\$25,294			1
State	New York			\$39,000			2
	Texas					İ	0
	Virginia						0

#### Imaging Manager, Head of Imaging/Visual Services

Supervisory position overseeing a collection's digital access and production programs. Develops and implements plans for improving and maintaining collections databases; use of digital collections in exhibitions and online; the management of born-digital collections including the creation, delivery, preservation, and rights management of an archive of digital images representing the institution's collections, programs, facilities, personnel, and community partners. Typical qualifications: bachelor of arts or bachelor of science degree with several years of related experience.

#### Table 4.24 Imaging Manager, Head of Imaging/Visual Services.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM			\$61,056			4
	MAAM			\$45,627			4
Design	MPMA			\$51,010		1	5
Region	NEMA			\$69,279			5
	SEMC			\$42,500			6
	WMA			\$40,003			7
	Up to \$250,000			\$40,000			1
	\$250,001-\$500K						0
Budget size	\$500,001-\$1M			\$14,020		1	2
	\$1,000,001-\$3M			\$47,128			3
	>\$3M	\$34,066	\$40,803	\$51,010	\$83,661	\$83,661	25
	Art	\$19,612		\$45,191		\$83,583	16
Dissipling	History		\$46,140	\$52,005	\$56,247		10
Discipline	Combination						0
	All others			\$48,000		1	5
	Nonprofit	\$33,888	\$40,003	\$49,505	\$68,387	\$83,740	24
Governance	Government			\$47,164			6
	All others			\$57,603		Percentile	1
	Urban	\$40,002		\$54,708		\$77,250	15
Location	Suburban		\$29,922	\$47,164	\$55,397		12
	Rural			\$46,500		1	4
Carala	Female	\$28,000		\$48,000		\$84,132	19
Gender	Male		\$41,202	\$49,105	\$56,701		10
	< 2-year degree			\$46,520			3
Highest degree	4-year degree		\$49,069	\$53,000	\$78,266		9
completed	Master's		\$30,948	\$40,000	\$53,705		13
	Doctorate		1			ì	0
	California			\$44,061			4
	Florida			\$45,000			3
State	New York			\$48,000			3
	Texas					Ì	0
	Virginia			\$47,128			1

## Photographer/Image Specialist

Produces images of collections, objects, individuals, and programs; image processing and manipulation of digital representations or captures of born-digital representations; proficient at file management and manipulation to suit various uses including print, online, and environmental graphics; includes research into image capture or digital imaging technology supporting image archival practices. Typical qualifications: two to four years professional imaging experience in museums or a bachelor of fine arts degree in photography and image management.

#### Table 4.25 Photographer/Image Specialist.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	-		\$56,318			4
	MAAM			\$57,828			6
	MPMA			\$40,635		Ì	4
Region	NEMA			\$47,895			7
	SEMC			\$48,980		1	5
	WMA			\$42,920			4
	Up to \$250,000						0
	\$250,001-\$500K						0
Budget size	\$500,001-\$1M					Ì	0
	\$1,000,001-\$3M	\$37,000	\$38,284	\$43,270			5
	>\$3M	\$34,315	\$39,851	\$51,500	\$82,184	\$82,184	25
	Art	\$31,881		\$52,372		\$91,864	18
D	History			\$39,567		Ì	7
Discipline	Combination						0
	All others			\$47,840		Ì	5
	Nonprofit	\$34,085	\$37,000	\$47,895	\$66,335	\$84,745	23
Governance	Government			\$41,922		1	5
	All others			\$51,734		Percentile	2
	Urban	\$33,624		\$51,500		\$89,865	19
Location	Suburban		\$36,142	\$42,596	\$51,245		8
	Rural			\$45,000		ĺ	3
	Female		\$35,974	\$45,650	\$55,201		8
Gender	Male	\$35,083	\$39,851	\$51,500	\$63,279	\$87,305	21
	< 2-year degree			\$45,000			3
Highest degree	4-year degree	\$35,417	1	\$47,895		\$77,064	19
completed	Master's			\$62,321			2
	Doctorate					Ì	0
	California			\$51,734			2
	Florida			\$48,872			2
State	New York			\$53,000			3
	Texas						0
	Virginia			\$51,500			1

# Education, Visitor Services & Research/Evaluation Staff

## Educator A/Director of Education

Supervises overall educational function of the museum. Responsible for general program development; museum administrative duties; considerable public contact; supervision of several educational professionals. Typical qualifications: advanced degree or equivalent; several years of related experience; regional and national professional activities.

#### Table 4.26 Educator A/Director of Education.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$40,028	\$47,042	\$53,506	\$71,425	\$100,849	36
	MAAM	\$39,500	\$45,175	\$60,000	\$80,000	\$98,390	39
<u> </u>	MPMA	\$34,968	\$38,000	\$47,006	\$57,750	\$65,773	34
Region	NEMA	\$35,000	\$43,812	\$54,160	\$93,254	\$93,254	47
	SEMC	\$30,856	\$37,850	\$50,000	\$72,871	\$72,871	57
	WMA	\$33,400	\$43,775	\$62,000	\$98,896	\$98,896	31
	Up to \$250,000		\$31,166	\$34,750	\$51,952		10
	\$250,001-\$500K	\$30,000		\$38,364		\$55,744	19
Budget size	\$500,001-\$1M	\$29,560	\$35,885	\$40,000	\$46,695	\$64,661	34
	\$1,000,001-\$3M	\$37,867	\$44,109	\$49,500	\$69,884	\$69,884	80
	>\$3M	\$48,671	\$54,258	\$71,440	\$104,778	\$104,778	101
	Art	\$40,000	\$50,000	\$62,894	\$78,000	\$100,000	79
Dissipling	History	\$31,313	\$38,000	\$47,500	\$60,600	\$82,253	65
Discipline	Combination	\$31,400		\$50,468		\$72,431	20
	All others	\$34,942	\$40,268	\$52,000	\$68,644	\$84,805	80
	Nonprofit	\$35,700	\$42,746	\$53,000	\$72,000	\$89,300	196
Governance	Government	\$32,850	\$38,000	\$52,011	\$62,681	\$67,039	43
	All others			\$108,270			5
	Urban	\$38,855	\$50,000	\$62,697	\$78,306	\$99,517	112
Location	Suburban	\$34,141	\$39,500	\$48,222	\$65,000	\$74,630	102
	Rural	\$33,200	\$38,750	\$47,335	\$53,686	\$62,613	30
Candan	Female	\$35,000	\$41,000	\$53,000	\$70,000	\$83,586	207
Gender	Male	\$35,708	\$47,380	\$60,000	\$73,600	\$97,236	35
	< 2-year degree			\$33,400			4
Highest degree	4-year degree	\$35,000	\$38,841	\$49,500	\$62,658	\$74,580	62
completed	Master's	\$36,144	\$43,794	\$55,000	\$72,138	\$90,200	157
	Doctorate		\$47,500	\$67,500	\$78,900		10
	California	\$30,000		\$61,199		\$115,000	19
	Florida	\$30,812		\$53,770		\$77,848	18
State	New York	\$28,800		\$58,366		\$119,610	19
	Texas		\$36,045	\$39,950	\$45,655		8
	Virginia			\$52,000			7

### **Educator B**

Responsible for a specific interpretive program; budget management related to program area; preparation of written materials and packaging of other educational materials for program; volunteer and other attendant administrative concerns. May supervise one or two professional subordinates; in smaller museums, may implement program directly. Typical qualifications: advanced degree or equivalent; two years of related experience.

## Table 4.27 Educator B.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$29,310	\$35,966	\$42,637	\$49,948	\$61,267	22
	MAAM	\$32,000	\$33,830	\$39,673	\$44,129	\$62,740	21
Destau	MPMA		\$31,200	\$41,000	\$45,000	1	11
Region	NEMA	\$31,520	\$38,000	\$47,000	\$69,426	\$69,426	23
	SEMC	\$30,000	\$31,518	\$35,500	\$52,309	\$52,309	33
	WMA	\$30,500		\$48,804		\$67,750	19
	Up to \$250,000			\$20,850			2
	\$250,001-\$500K			\$39,000			3
Budget size	\$500,001-\$1M		\$31,200	\$32,000	\$41,000	1	11
	\$1,000,001-\$3M	\$29,100	\$32,000	\$36,182	\$54,592	\$54,592	40
	>\$3M	\$32,370	\$39,215	\$47,278	\$67,170	\$67,170	73
	Art	\$32,573	\$38,250	\$42,000	\$50,253	\$66,300	49
Diasialias	History	\$30,000	\$33,830	\$38,872	\$47,500	\$56,895	21
Discipline	Combination	\$14,419		\$35,551		\$52,542	14
	All others	\$28,300	\$32,000	\$40,000	\$49,007	\$60,533	45
	Nonprofit	\$30,700	\$34,000	\$40,000	\$48,000	\$60,252	103
Governance	Government	\$30,000	\$34,615	\$42,915	\$49,402	\$55,620	21
	All others			\$59,555			5
	Urban	\$30,000	\$36,216	\$44,470	\$51,501	\$66,735	66
Location	Suburban	\$29,400	\$32,287	\$39,000	\$44,050	\$54,863	53
	Rural		\$31,800	\$34,330	\$49,649		10
Gender	Female	\$30,000	\$33,515	\$40,000	\$48,164	\$57,342	97
Gender	Male	\$29,600	\$35,000	\$40,000	\$47,500	\$57,987	27
	< 2-year degree			\$33,000			6
Highest degree	4-year degree	\$29,100	\$31,996	\$37,936	\$47,482	\$55,990	50
completed	Master's	\$32,900	\$36,822	\$42,460	\$48,853	\$62,300	58
	Doctorate			\$44,468			2
	California		\$42,955	\$49,500	\$54,799		10
	Florida		\$33,000	\$38,000	\$47,830		13
State	New York		\$35,000	\$39,000	\$44,257		11
	Texas			\$46,500			1
	Virginia			\$34,463			4

#### Visitor Research & Evaluation A/Director of Research & Evaluation/Visitor Research Manager

Implements evaluation or research into visitor experiences, learning, exhibition, program, or institutional priority outcomes or impacts on behalf of the institution including data collection and data analysis. Participates in the production of reports and technical papers. Typical qualifications: master's degree in a relevant social science discipline or equivalent experience in social science research or training certifications through relevant associations.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM			\$63,500			2
	MAAM			\$55,000			3
	MPMA			\$47,369			2
Region	NEMA			\$53,892	4 		2
	SEMC	1	1	\$37,000		ĺ	3
	WMA			\$82,400			3
	Up to \$250,000			\$39,900			1
	\$250,001-\$500K						0
Budget size	\$500,001-\$1M					1	0
	\$1,000,001-\$3M			\$38,000			3
	>\$3M	1	\$54,837	\$62,118	\$126,080	ĺ	11
	Art			\$65,000			5
Dissipling	History			\$38,950			4
Discipline	Combination			\$71,000			1
	All others			\$55,000		1	5
	Nonprofit		\$38,475	\$54,919	\$64,280		12
Governance	Government	1				1	0
	All others			\$82,400			3
	Urban		\$54,878	\$62,059	\$70,696		12
Location	Suburban			\$34,025			2
	Rural			\$39,900			1
Canalan	Female		\$38,950	\$62,000	\$70,392		13
Gender	Male	1		\$55,000		1	1
	< 2-year degree						0
Highest degree	4-year degree			\$62,118			3
completed	Master's		\$38,475	\$53,000	\$61,000		8
	Doctorate						0
	California			\$82,400			3
	Florida						0
State	New York			\$51,000			1
	Texas			\$47,369		Ì	2
	Virginia						0

#### Table 4.28 Visitor Research & Evaluation A/Director of Research & Evaluation/Visitor Research Manager.

## Visitor Research & Evaluation B/Visitor Research Associate or Assistant

Assists with evaluation or research into visitor experiences, learning, exhibition, program or institutional priority outcomes or impacts on behalf of the institution, including data collection and data analysis. Participates in the production of reports and technical papers. Typical qualifications: bachelor's degree in a relevant social science discipline or equivalent experience in social science research or training certifications through relevant associations.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM		•	\$43,692		<b>4</b>	3
	MAAM			\$39,875			4
5	MPMA			\$28,900			1
Region	NEMA			\$34,550			1
	SEMC					1	0
	WMA			\$42,000			1
	Up to \$250,000					*	0
	\$250,001-\$500K						0
Budget size	\$500,001-\$1M					Î.	0
	\$1,000,001-\$3M			\$34,950			2
	>\$3M		\$36,688	\$41,503	\$48,423	Î	8
	Art			\$50,000			3
Dissipling	History			\$41,000			5
Discipline	Combination						0
	All others			\$39,000		1	2
	Nonprofit		\$35,638	\$41,003	\$45,269		10
Governance	Government					1	0
	All others						0
	Urban		\$36,688	\$41,003	\$48,423		8
Location	Suburban			\$35,450			2
	Rural						0
Gender	Female			\$41,005			7
Gender	Male			\$41,000			3
	< 2-year degree			\$28,900			1
Highest degree	4-year degree			\$41,000			5
completed	Master's			\$42,000			3
	Doctorate						0
	California						0
	Florida						0
State	New York			\$50,000			1
	Texas			\$28,900			1
	Virginia						0

#### Table 4.29 Visitor Research & Evaluation B/Visitor Research Associate or Assistant.

## **Educational Assistant**

Provides assistance to educators in routine duties; assists in implementation of ongoing programs and activities; participates in training to become educational professional. Typical qualifications: bachelor's degree in a related field.

## Table 4.30 Educational Assistant.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$22,120		\$34,164		\$44,374	14
	MAAM	\$27,230		\$33,712		\$45,868	18
Desian	MPMA		\$32,501	\$35,636	\$38,891		8
Region	NEMA		\$25,220	\$32,011	\$50,386		13
	SEMC	\$13,812		\$32,000		\$45,589	15
	WMA	\$27,306		\$36,000		\$48,877	17
	Up to \$250,000			\$37,200			4
	\$250,001-\$500K			\$35,706			3
Budget size	\$500,001-\$1M			\$30,000			3
	\$1,000,001-\$3M	\$22,232		\$32,006		\$41,200	16
	>\$3M	\$25,179	\$29,625	\$34,914	\$44,975	\$44,975	60
	Art	\$24,960	\$30,250	\$35,353	\$39,981	\$45,668	40
Dissipling	History	\$22,276		\$33,750		\$40,000	20
Discipline	Combination			\$30,623			6
	All others	\$20,960		\$32,314		\$44,080	20
	Nonprofit	\$24,960	\$29,061	\$33,390	\$37,875	\$44,070	72
Governance	Government		\$32,001	\$38,000	\$39,832		11
	All others			\$36,067			3
	Urban	\$25,552	\$30,000	\$35,436	\$40,000	\$44,683	50
Location	Suburban	\$22,344	\$26,699	\$32,001	\$35,630	\$45,068	28
	Rural		\$27,567	\$33,000	\$38,891		8
Gender	Female	\$24,960	\$29,000	\$33,712	\$38,987	\$44,824	76
Gender	Male		\$30,875	\$34,700	\$38,000		10
	< 2-year degree	\$11,515		\$33,537		\$45,216	14
Highest degree	4-year degree	\$24,960	\$29,123	\$34,828	\$38,000	\$40,672	41
completed	Master's	\$23,920	\$29,533	\$32,011	\$41,399	\$46,858	23
	Doctorate						0
	California		\$30,725	\$35,000	\$40,782		9
	Florida			\$31,200			7
State	New York		\$30,300	\$35,500	\$40,630		12
	Texas			\$35,636			2
	Virginia			\$37,149			3

#### Public Programs Manager/Outreach Coordinator

Responsible for overall public program management and presentation, not limited to but including special events, travel, functions, community relations, and entertainment activities. Typical qualifications: bachelor's degree.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$31,500	\$38,636	\$44,340	\$51,358	\$68,142	24
	MAAM	\$31,600		\$42,000		\$55,664	17
<b>_</b> .	MPMA		\$32,000	\$38,000	\$44,437		10
Region	NEMA	\$33,220	\$36,067	\$45,000	\$74,466	\$74,466	27
	SEMC	\$25,300	\$30,120	\$35,500	\$51,450	\$51,450	30
	WMA	\$30,000	\$36,807	\$47,840	\$71,111	\$71,111	29
	Up to \$250,000			\$35,750			4
	\$250,001-\$500K		\$34,407	\$40,800	\$44,250		8
Budget size	\$500,001-\$1M		\$28,000	\$34,000	\$36,252		9
	\$1,000,001- \$3M	\$30,000	\$33,140	\$40,000	\$58,390	\$58,390	37
	>\$3M	\$33,000	\$39,000	\$47,500	\$66,245	\$66,245	79
	Art	\$30,960	\$36,067	\$45,000	\$50,000	\$64,529	47
~	History	\$30,000	\$33,875	\$41,972	\$52,890	\$74,206	36
Discipline	Combination		\$36,000	\$42,915	\$55,845		11
	All others	\$30,400	\$33,883	\$41,200	\$47,500	\$55,600	43
	Nonprofit	\$30,000	\$34,000	\$42,840	\$50,000	\$58,435	116
Governance	Government	\$33,100		\$41,250		\$61,225	16
	All others			\$71,111			5
	Urban	\$31,760	\$37,642	\$44,345	\$52,686	\$64,662	76
Location	Suburban	\$30,000	\$33,280	\$41,300	\$48,000	\$57,260	47
	Rural		\$34,500	\$45,000	\$49,704		13
	Female	\$30,048	\$35,179	\$41,972	\$50,000	\$60,535	112
Gender	Male	\$32,250	\$35,750	\$46,238	\$55,511	\$62,273	24
	< 2-year degree			\$38,366			6
Highest degree	4-year degree	\$30,000	\$33,140	\$41,300	\$47,625	\$57,829	65
completed	Master's	\$31,180	\$36,000	\$45,500	\$54,735	\$61,459	48
	Doctorate			\$55,000			5
	California	\$24,006		\$47,476		\$75,062	17
	Florida		\$30,600	\$35,000	\$46,750		13
State	New York		\$39,250	\$41,339	\$48,910		8
	Texas			\$42,174	·		2
	Virginia			\$35,000			4

## Table 4.31 Public Programs Manager/Outreach Coordinator.

## Visitor Services Manager

Responsible for management and operations of frontline services such as tickets and information/orientation. Responsibilities may also include tending to café, store, and gallery attendants. Typical qualifications: bachelor's degree.

## Table 4.32 Visitor Services Manager.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$31,479	*	\$46,243		\$85,445	20
	MAAM	\$26,117	\$33,168	\$42,250	\$58,842	\$81,414	26
	MPMA		\$33,495	\$39,263	\$53,169		13
Region	NEMA	\$31,464	\$35,075	\$44,500	\$62,954	\$62,954	38
	SEMC	\$27,300	\$32,000	\$35,800	\$62,432	\$62,432	30
	WMA	\$27,700	\$36,625	\$45,069	\$62,863	\$62,863	28
	Up to \$250,000		\$29,500	\$34,250	\$37,500		10
	\$250,001-\$500K			\$28,500			2
Budget size	\$500,001-\$1M		\$33,500	\$35,600	\$39,369		13
	\$1,000,001-\$3M	\$26,100	\$32,000	\$39,000	\$55,000	\$55,000	43
	>\$3M	\$32,845	\$38,688	\$47,570	\$74,200	\$74,200	87
	Art	\$31,998	\$35,000	\$42,500	\$51,700	\$73,007	47
<b>D</b>	History	\$28,425	\$33,413	\$41,000	\$49,355	\$59,922	42
Discipline	Combination		\$35,600	\$39,000	\$48,820		11
	All others	\$25,000	\$33,000	\$43,000	\$54,600	\$64,434	55
	Nonprofit	\$30,000	\$33,865	\$43,000	\$52,572	\$63,629	134
Governance	Government	\$26,736	Ì	\$35,600		\$52,071	15
	All others			\$47,661			6
	Urban	\$32,227	\$37,500	\$47,499	\$55,000	\$72,134	89
Location	Suburban	\$25,000	\$31,993	\$38,000	\$47,008	\$61,200	56
	Rural		\$31,368	\$34,000	\$44,003		10
	Female	\$29,000	\$33,206	\$41,600	\$50,225	\$60,552	114
Gender	Male	\$31,434	\$36,500	\$46,000	\$55,157	\$74,800	41
	< 2-year degree	\$24,208	\$32,750	\$39,000	\$49,000	\$59,266	30
Highest degree	4-year degree	\$30,834	\$35,000	\$41,600	\$50,923	\$60,725	87
completed	Master's	\$31,800	\$35,250	\$43,000	\$54,889	\$85,857	25
	Doctorate		1				0
	California	\$32,019		\$45,673		\$65,338	16
	Florida		\$34,375	\$39,665	\$53,125		8
State	New York		\$33,112	\$42,500	\$67,478		13
	Texas			\$39,263			3
	Virginia			\$35,600			7

# **Exhibitions Staff**

## **Exhibition Designer/Chief of Exhibitions**

Responsible for planning, design, and production of exhibits; may supervise technicians. Typical qualifications: skill in planning and designing exhibits; master's degree or equivalent; several years of related experience.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$40,000	\$44,892	\$53,432	\$80,493	\$114,003	26
	MAAM	\$40,500		\$60,248	4 	\$98,246	20
Desia	MPMA	\$43,750		\$53,212		\$107,000	14
Region	NEMA	\$44,650	\$50,500	\$70,715	\$121,881	\$121,881	21
	SEMC	\$32,775		\$48,500		\$69,638	18
	WMA	\$31,000		\$60,004		\$90,367	19
	Up to \$250,000			\$55,000		9 9	3
	\$250,001-\$500K			\$42,016			7
Budget size	\$500,001-\$1M		\$34,000	\$45,000	\$51,000	1	11
	\$1,000,001-\$3M	\$38,950	\$45,000	\$51,000	\$77,800	\$77,800	33
	>\$3M	\$47,500	\$57,285	\$70,004	\$112,478	\$112,478	64
	Art	\$40,792	\$50,000	\$62,860	\$92,000	\$118,199	35
	History	\$35,792	\$45,000	\$51,937	\$70,000	\$82,000	27
Discipline	Combination		\$46,063	\$53,500	\$63,965		10
	All others	\$40,000	\$45,000	\$57,570	\$76,119	\$100,139	46
	Nonprofit	\$40,000	\$47,250	\$58,750	\$75,150	\$98,940	99
Governance	Government	\$45,019		\$53,024		\$86,557	15
	All others			\$67,238			4
	Urban	\$46,458	\$55,250	\$67,150	\$85,411	\$114,858	60
Location	Suburban	\$35,273	\$44,892	\$50,500	\$59,291	\$86,345	42
	Rural	\$38,228		\$49,168		\$81,249	16
Caradan	Female	\$40,032	\$46,894	\$55,000	\$70,715	\$88,080	47
Gender	Male	\$40,000	\$47,500	\$59,071	\$82,000	\$111,380	69
	< 2-year degree		\$37,000	\$45,000	\$59,719		8
Highest degree	4-year degree	\$36,277	\$48,000	\$53,400	\$70,008	\$91,347	43
completed	Master's	\$42,500	\$46,796	\$59,071	\$75,000	\$111,380	49
	Doctorate			\$76,000			6
	California		\$54,000	\$61,622	\$73,363		8
	Florida			\$42,500			5
State	New York		\$46,250	\$60,496	\$85,319		13
	Texas			\$63,700			4
	Virginia			\$55,491			2

### Table 4.33 Exhibition Designer/Chief of Exhibitions.

## **Coordinator of Exhibitions**

Responsible for active exhibition program, including related publications; no responsibilities related to in-house collections; participates in budget planning for exhibitions; may supervise several staff. Typical qualifications: bachelor's degree plus curatorial experience.

#### Table 4.34 Coordinator of Exhibitions.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	1	\$34,499	\$42,915	\$57,203	<u> </u>	13
	MAAM		\$38,391	\$47,700	\$68,428		13
<u> </u>	MPMA		\$31,000	\$52,000	\$59,000	1	9
Region	NEMA		\$41,000	\$47,000	\$66,210		11
	SEMC		\$36,610	\$48,000	\$54,745		9
	WMA	\$19,828		\$47,500		\$64,694	15
	Up to \$250,000			\$32,000			3
	\$250,001-\$500K			\$41,675			4
Budget size	\$500,001-\$1M		\$29,750	\$36,610	\$43,186		10
	\$1,000,001-\$3M	\$32,000		\$48,000		\$65,600	17
	>\$3M	\$33,373	\$43,170	\$48,069	\$71,244	\$71,244	36
	Art	\$30,000	\$34,500	\$47,871	\$61,714	\$79,000	30
Discipling	History		\$40,000	\$43,350	\$48,138		11
Discipline	Combination			\$55,000			5
	All others	\$30,000	\$39,999	\$47,250	\$58,606	\$62,000	24
	Nonprofit	\$30,800	\$35,891	\$47,000	\$59,000	\$68,800	53
Governance	Government		\$36,165	\$45,208	\$52,606		10
	All others			\$59,981			7
	Urban	\$35,000	\$41,500	\$48,000	\$61,389	\$71,659	45
Location	Suburban	\$27,370		\$41,000		\$64,498	20
	Rural			\$45,175			4
Gender	Female	\$32,000	\$36,610	\$46,027	\$58,392	\$69,747	41
Gender	Male	\$28,850	\$39,195	\$47,250	\$55,319	\$62,000	26
	< 2-year degree			\$43,850			4
Highest degree	4-year degree	\$32,000	\$34,474	\$46,027	\$55,458	\$62,629	33
completed	Master's	\$28,800	\$39,110	\$48,000	\$61,389	\$68,114	25
	Doctorate			\$54,000			2
	California		\$33,947	\$47,000	\$60,000		11
	Florida			\$42,000			3
State	New York			\$62,000			7
	Texas			\$32,000			5
	Virginia			\$48,000			1

# Technician/Preparator

Responsible for installation of exhibits under supervision of curatorial personnel; movement of exhibition materials; preparation of materials for shipping. Typical qualifications: manual skills related to duties.

## Table 4.35 Technician/Preparator.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$26,660		\$43,277		\$71,198	14
	MAAM	\$29,062		\$42,000		\$76,067	14
	MPMA	\$33,936		\$41,883		\$58,450	15
Region	NEMA	\$39,240		\$47,500		\$67,366	15
	SEMC	\$31,000	\$34,000	\$42,412	\$48,902	\$48,902	28
	WMA	\$33,904	\$35,509	\$41,600	\$65,939	\$65,939	21
	Up to \$250,000			\$48,000			3
	\$250,001-\$500K			\$35,000			3
Budget size	\$500,001-\$1M			\$36,180			7
	\$1,000,001-\$3M	\$31,043	\$34,750	\$39,800	\$50,311	\$50,311	26
	>\$3M	\$33,900	\$38,207	\$44,545	\$69,610	\$69,610	68
	Art	\$33,538	\$36,441	\$44,000	\$49,439	\$68,924	52
Dissipling	History		\$36,007	\$42,423	\$49,488	1	12
Discipline	Combination		\$30,490	\$44,653	\$53,148		12
	All others	\$33,056	\$35,360	\$41,600	\$47,500	\$50,814	31
	Nonprofit	\$33,028	\$36,235	\$43,917	\$49,834	\$60,810	80
Governance	Government	\$32,511	\$35,270	\$42,465	\$45,083	\$48,667	22
	All others			\$43,972			5
	Urban	\$33,644	\$36,584	\$43,986	\$50,658	\$69,697	56
Location	Suburban	\$32,117	\$35,759	\$43,048	\$47,800	\$50,490	45
	Rural			\$41,656			6
Caralan	Female		\$36,114	\$43,986	\$51,250		10
Gender	Male	\$32,683	\$36,000	\$43,048	\$48,404	\$60,000	95
	< 2-year degree	\$29,062		\$41,684		\$49,485	14
Highest degree	4-year degree	\$33,000	\$36,715	\$43,722	\$49,303	\$69,567	49
completed	Master's	\$30,729	\$35,840	\$43,812	\$50,883	\$60,270	26
	Doctorate						0
	California		\$35,000	\$43,972	\$60,000		11
	Florida		\$34,750	\$44,709	\$47,252		10
State	New York			\$38,273			6
	Texas			\$40,450			4
	Virginia			\$43,722			1

# **External Affairs Staff**

## Vice President/Director of External Affairs

Responsible for areas or departments related to external support of the museum such as marketing, membership, development, public relations, community relations, and/or publications. May perform these functions directly or supervise others. Typical qualifications: bachelor's degree plus several years of related experience.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM			\$119,526		İİ	6
	MAAM		\$85,000	\$110,000	\$172,007		9
Desian	MPMA			\$61,800		1	3
Region	NEMA		\$78,175	\$109,821	\$140,297		9
	SEMC			\$74,250	1	1	6
	WMA			\$97,000			6
	Up to \$250,000			\$35,000			2
	\$250,001-\$500K						0
Budget size	\$500,001-\$1M			\$52,632		1	1
	\$1,000,001-\$3M			\$80,000			5
	>\$3M	\$58,461	\$90,000	\$104,810	\$180,418	\$180,418	31
	Art	\$61,351		\$91,350		\$209,899	16
Discipling	History			\$73,268			7
Discipline	Combination			\$80,222			4
	All others		\$94,750	\$107,005	\$137,648		12
	Nonprofit	\$50,461	\$73,268	\$100,000	\$129,852	\$164,829	31
Governance	Government			\$71,047			6
	All others			\$190,297			2
	Urban	\$59,612	\$90,333	\$107,005	\$142,500	\$203,809	26
Location	Suburban		\$52,632	\$73,268	\$91,350		11
	Rural			\$69,000	•		2
Gender	Female	\$51,706	\$84,094	\$101,000	\$130,593	\$169,631	27
Gender	Male		\$58,000	\$90,500	\$113,000		11
	< 2-year degree			\$32,000			1
Highest degree	4-year degree	\$47,500		\$80,000		\$117,000	19
completed	Master's		\$101,953	\$109,911	\$157,500		12
	Doctorate			\$130,593			1
	California			\$93,000			3
	Florida			\$52,632			1
State	New York			\$105,000			6
	Texas						0
	Virginia			\$90,500			1

#### Table 4.36 Vice President/Director of External Affairs.

#### **Director of Marketing**

Responsible for marketing the museum through all mediums: publications, website, social media, television, and radio; may also assist director of external affairs with related programs; may perform these functions directly or supervise others. Typical qualifications: bachelor's degree plus several years of related experience.

#### Table 4.37 Director of Marketing.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$41,310	\$47,500	\$60,400	\$78,750	\$95,328	29
	MAAM	\$38,600	\$52,250	\$65,000	\$118,728	\$139,792	21
	MPMA		\$35,667	\$42,844	\$54,904	1	9
Region	NEMA	\$33,720	\$47,500	\$60,000	\$80,000	\$105,200	33
	SEMC	\$31,440	\$41,000	\$57,000	\$71,760	\$75,200	27
	WMA	\$35,000	\$51,500	\$71,025	\$89,243	\$138,000	24
	Up to \$250,000			\$63,000			3
	\$250,001-\$500K		\$29,900	\$33,785	\$41,500		8
Budget size	\$500,001-\$1M		\$31,695	\$34,625	\$38,595	ĺ	8
	\$1,000,001-\$3M	\$39,800	\$47,375	\$51,000	\$73,600	\$73,600	46
	>\$3M	\$49,850	\$60,300	\$74,632	\$128,246	\$128,246	78
	Art	\$42,253	\$48,285	\$62,369	\$79,250	\$135,550	52
	History	\$32,626	\$41,155	\$57,000	\$75,575	\$96,862	37
Discipline	Combination		\$38,960	\$56,000	\$80,000		11
	All others	\$33,907	\$48,500	\$66,310	\$86,000	\$119,990	43
	Nonprofit	\$35,000	\$48,000	\$60,000	\$77,000	\$99,931	123
Governance	Government		\$38,461	\$54,779	\$72,819		12
	All others		\$45,778	\$111,238	\$127,038		8
	Urban	\$45,150	\$56,193	\$72,464	\$93,755	\$133,415	72
Location	Suburban	\$32,626	\$42,422	\$50,000	\$64,143	\$80,000	57
	Rural	\$31,600	1	\$56,000		\$75,750	14
Carala	Female	\$35,000	\$47,615	\$61,000	\$76,750	\$104,400	117
Gender	Male	\$34,150	\$47,500	\$60,000	\$89,636	\$132,720	25
	< 2-year degree			\$36,605			4
Highest degree	4-year degree	\$33,672	\$47,520	\$58,280	\$76,200	\$110,800	75
completed	Master's	\$36,000	\$47,177	\$60,000	\$76,910	\$99,500	44
	Doctorate		1	\$75,000		Î	5
	California		\$53,000	\$79,567	\$118,692		13
	Florida		\$50,000	\$60,110	\$75,000	Ì	11
State	New York		\$51,250	\$65,000	\$125,500		13
	Texas			\$35,667			2
	Virginia			\$52,500			4

### **Development A, Vice President/Director of Development**

Directs fundraising activities of the institution; develops fundraising strategies; responsible for areas of museum support including membership, grants, donor relations, capital programs, and planning special fundraising events. Typical qualifications: bachelor's degree plus several years of development experience.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$47,800	\$60,000	\$90,000	\$138,180	\$196,000	23
	MAAM	\$50,500	\$72,000	\$90,917	\$128,625	\$169,865	30
Declar	MPMA	Ì	\$62,017	\$65,346	\$105,750	Ì	9
Region	NEMA	\$55,000	\$66,475	\$79,048	\$105,000	\$166,936	36
	SEMC	\$37,500	\$55,000	\$75,525	\$99,220	\$145,378	24
	WMA	\$59,964	\$94,807	\$115,000	\$163,000	\$202,004	23
	Up to \$250,000			\$107,500			2
	\$250,001-\$500K			\$47,100			2
Budget size	\$500,001-\$1M		\$45,625	\$48,500	\$61,000	1	8
	\$1,000,001-\$3M	\$50,500	\$56,075	\$67,738	\$93,150	\$93,150	50
	>\$3M	\$72,864	\$90,000	\$108,000	\$206,400	\$206,400	83
	Art	\$58,689	\$74,790	\$94,153	\$135,000	\$190,009	50
<b>5</b>	History	\$47,600	\$55,500	\$72,500	\$104,775	\$167,800	41
Discipline	Combination		\$57,000	\$73,425	\$103,815		12
	All others	\$55,000	\$70,869	\$95,854	\$121,250	\$183,500	42
	Nonprofit	\$55,000	\$66,825	\$90,000	\$125,000	\$179,100	130
Governance	Government		\$58,000	\$65,346	\$97,391		11
	All others			\$174,090			4
	Urban	\$56,798	\$78,750	\$103,714	\$140,376	\$207,000	82
Location	Suburban	\$47,750	\$55,825	\$71,025	\$93,968	\$112,500	54
	Rural		\$57,563	\$68,500	\$98,417		9
<u> </u>	Female	\$50,850	\$63,000	\$87,097	\$115,000	\$162,665	110
Gender	Male	\$52,000	\$76,000	\$103,428	\$132,040	\$188,006	33
	< 2-year degree						0
Highest degree	4-year degree	\$49,300	\$58,576	\$84,450	\$107,250	\$188,500	72
completed	Master's	\$55,000	\$67,988	\$93,624	\$122,500	\$138,544	57
	Doctorate		<u> </u>				0
	California		\$95,950	\$125,000	\$151,500		13
	Florida		\$67,500	\$90,000	\$112,415		9
State	New York	\$50,000		\$100,460		\$171,000	19
	Texas		<u> </u>	\$88,250	·		2
	Virginia			\$72,450			4

#### Table 4.38 Development A, Vice President/Director of Development.

## **Development B**

Assists director of development in performance of duties that may include annual giving, major gifts, corporate programs, and grants. Typical qualifications: bachelor's degree in a related field.

## Table 4.39 Development B.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM		\$40,820	\$52,020	\$76,927	9 <u> </u>	13
	MAAM		\$46,400	\$50,550	\$111,132		10
	MPMA			\$71,207			4
Region	NEMA	\$32,170	\$34,163	\$43,000	\$66,506	\$132,316	22
	SEMC	\$34,600		\$51,834		\$70,170	15
	WMA		\$40,609	\$50,944	\$75,125		12
	Up to \$250,000					9 <u> </u>	0
	\$250,001-\$500K						0
Budget size	\$500,001-\$1M			\$36,000			3
	\$1,000,001-\$3M	\$32,250	\$35,885	\$40,000	\$52,000	\$52,000	29
	>\$3M	\$39,967	\$51,848	\$59,721	\$140,265	\$140,265	44
	Art	\$37,440	\$44,500	\$55,000	\$74,500	\$153,880	29
<b>C</b>	History	\$32,309	\$36,385	\$45,000	\$54,750	\$95,592	21
Discipline	Combination			\$51,888			3
	All others	\$34,000	\$37,500	\$47,000	\$60,923	\$87,759	23
	Nonprofit	\$34,000	\$40,000	\$50,000	\$66,600	\$98,380	63
Governance	Government		\$35,750	\$40,000	\$57,984		10
	All others			\$126,650			3
	Urban	\$34,250	\$43,125	\$52,010	\$74,750	\$140,265	44
Location	Suburban	\$33,900	\$38,285	\$44,300	\$56,875	\$79,698	28
	Rural			\$61,757			4
<i>c</i>	Female	\$33,915	\$39,005	\$47,250	\$66,506	\$94,512	58
Gender	Male	\$33,800		\$54,995		\$235,645	17
	< 2-year degree			\$51,860			4
Highest degree	4-year degree	\$33,320	\$39,570	\$50,000	\$61,988	\$103,394	41
completed	Master's	\$34,350		\$46,000		\$74,100	18
	Doctorate			\$51,834			1
	California			\$75,500			5
	Florida			\$54,995			5
State	New York			\$53,600			5
	Texas				·		0
	Virginia			\$59,442			3

# **Major Gifts Officer**

Responsibilities include cultivation, solicitation of major gift prospects, oversight of fundraising events, and special project funding. Typical qualifications: bachelor's degree plus several years of related experience.

## Table 4.40 Major Gifts Officer.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM		\$66,000	\$76,274	\$97,361		10
	MAAM		\$61,650	\$70,000	\$90,000		13
Desian	MPMA			\$72,500			2
Region	NEMA		\$47,500	\$53,000	\$96,251		11
	SEMC		1	\$60,000			5
	WMA		\$68,816	\$80,000	\$100,000		13
	Up to \$250,000						0
	\$250,001-\$500K						0
Budget size	\$500,001-\$1M			\$70			1
	\$1,000,001-\$3M		\$50,750	\$60,000	\$79,000		9
	>\$3M	\$48,250	\$61,975	\$79,325	\$125,500	\$125,500	44
	Art	\$45,750	\$59,000	\$72,000	\$83,699	\$127,789	22
Dissipling	History	1	\$45,630	\$85,000	\$100,074		9
Discipline	Combination			\$77,816			4
	All others	\$53,500		\$70,000		\$126,000	19
	Nonprofit	\$44,652	\$60,000	\$72,000	\$90,000	\$113,000	47
Governance	Government			\$57,365			3
	All others			\$88,126			4
	Urban	\$57,183	\$67,500	\$80,000	\$94,026	\$126,597	37
Location	Suburban	\$18,235		\$58,000		\$96,000	14
	Rural			\$48,000			3
Gender	Female	\$46,250	\$56,683	\$69,500	\$88,532	\$97,624	44
Gender	Male		\$72,000	\$80,000	\$106,000		9
	< 2-year degree			\$61,630			2
Highest degree	4-year degree	\$48,000	\$60,000	\$71,269	\$86,064	\$102,000	29
completed	Master's		\$57,342	\$70,316	\$87,900		12
	Doctorate						0
	California			\$90,000			7
	Florida			\$70,000			2
State	New York		\$60,239	\$65,750	\$82,500		10
	Texas						0
	Virginia			\$56,000			1

# **Grants Manager**

Responsible for researching, developing, writing, and submitting proposals for secure foundation and government grants. Typical qualifications: bachelor's degree plus several years of related experience.

## Table 4.41 Grants Manager.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$37,155		\$54,065		\$78,805	17
	MAAM	\$47,750		\$59,567		\$95,000	14
Destau	MPMA		\$36,560	\$49,325	\$58,899	Î	6
Region	NEMA		\$46,500	\$59,475	\$71,104		12
	SEMC		\$35,767	\$45,057	\$47,253	1	10
	WMA	\$31,827		\$58,500		\$90,800	18
	Up to \$250,000			\$38,000			3
	\$250,001-\$500K			\$45,000			3
Budget size	\$500,001-\$1M			\$22,516		ĺ	2
	\$1,000,001-\$3M	\$36,450	\$40,625	\$48,375	\$84,442	\$84,442	12
	>\$3M	\$43,300	\$49,336	\$57,000	\$82,600	\$82,600	57
	Art	\$35,616	\$45,630	\$54,000	\$67,500	\$82,706	33
Dissipling	History	\$35,360		\$51,250		\$80,100	16
Discipline	Combination			\$56,483			4
	All others	\$34,008	\$47,625	\$56,548	\$67,074	\$83,500	24
	Nonprofit	\$35,821	\$45,760	\$55,000	\$68,000	\$77,851	71
Governance	Government			\$49,747			4
	All others			\$82,407			2
	Urban	\$42,250	\$48,966	\$57,200	\$69,000	\$81,902	53
Location	Suburban	\$26,283	\$42,640	\$51,500	\$70,000	\$82,800	18
	Rural			\$42,000			6
Canalan	Female	\$35,651	\$45,875	\$55,000	\$70,000	\$82,900	66
Gender	Male	\$39,400	\$45,760	\$50,500	\$60,000	\$72,320	11
	< 2-year degree			\$32,240			1
Highest degree	4-year degree	\$33,308	\$43,957	\$51,578	\$68,000	\$73,020	36
completed	Master's	\$38,700	\$46,936	\$59,567	\$66,916	\$82,900	32
	Doctorate			\$60,200		İ	2
	California		\$54,571	\$65,129	\$86,250		10
	Florida			\$44,353			5
State	New York		\$51,750	\$59,567	\$73,500		10
	Texas			\$58,078			2
	Virginia			\$41,600			2

# Public Relations A, Director of Public Relations

Responsible for public affairs and information activities. Directs media relations, publicity, and customer relations activities. Typical qualifications: bachelor's degree plus several years of related experience.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM		\$40,653	\$52,319	\$77,233		10
	MAAM		\$47,613	\$58,000	\$104,469		13
	MPMA			\$57,580			6
Region	NEMA			\$62,000			7
	SEMC	\$34,310		\$43,937		\$62,480	14
	WMA		\$46,000	\$57,000	\$100,914		9
	Up to \$250,000			\$40,250			2
	\$250,001-\$500K			\$45,000			1
Budget size	\$500,001-\$1M			\$38,875			6
	\$1,000,001-\$3M		\$35,859	\$43,635	\$58,700		12
	>\$3M	\$44,630	\$50,424	\$60,680	\$129,780	\$129,780	38
	Art	\$32,008		\$60,160		\$139,010	17
<b>D</b>	History	\$36,500	1	\$50,500		\$70,000	14
Discipline	Combination			\$41,000			5
	All others	\$33,916	\$45,000	\$55,000	\$72,828	\$81,192	23
	Nonprofit	\$34,756	\$43,125	\$52,536	\$71,075	\$117,131	48
Governance	Government		\$41,875	\$47,000	\$64,580		9
	All others			\$89,783			2
	Urban	\$46,613	\$50,000	\$61,600	\$80,809	\$132,898	34
Location	Suburban	\$31,000		\$40,700		\$60,000	19
	Rural			\$47,500			6
Carla	Female	\$35,000	\$42,500	\$50,565	\$62,000	\$81,630	39
Gender	Male	\$34,800		\$57,253		\$136,896	18
	< 2-year degree			\$42,400			2
Highest degree	4-year degree	\$34,537	\$40,350	\$50,000	\$64,260	\$102,252	33
completed	Master's	\$25,516		\$57,506		\$96,703	15
	Doctorate						0
	California			\$47,476			5
	Florida			\$62,480		İ	2
State	New York		\$52,000	\$63,660	\$115,889		8
	Texas			\$51,330			2
	Virginia			\$50,000			3

## Table 4.42 Public Relations A, Director of Public Relations.

## **Public Relations B**

Assists director of public relations in performance of duties. Typical qualifications: bachelor's degree in a related field.

## Table 4.43 Public Relations B.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM			\$48,500			7
	MAAM		\$35,166	\$45,000	\$56,638		9
Deview	MPMA			\$46,682			6
Region	NEMA			\$47,208			4
	SEMC		\$36,500	\$45,000	\$50,000		11
	WMA			\$48,960			5
	Up to \$250,000					2	0
	\$250,001-\$500K						0
Budget size	\$500,001-\$1M			\$30,560			4
	\$1,000,001-\$3M		\$38,250	\$44,183	\$46,564		8
	>\$3M	\$35,448	\$42,893	\$49,883	\$70,973	\$70,973	30
	Art	\$34,665		\$50,000		\$73,929	17
	History	1	\$36,100	\$44,500	\$56,581	1	10
Discipline	Combination			\$49,889			3
	All others		\$36,250	\$45,000	\$47,866		12
	Nonprofit	\$33,880	\$40,500	\$48,411	\$55,385	\$67,775	32
Governance	Government		\$32,810	\$45,000	\$49,490		9
	All others			\$70,000	4		1
	Urban	\$35,066	\$42,000	\$48,960	\$56,900	\$70,865	31
Location	Suburban			\$43,365			7
	Rural			\$40,682			4
	Female	\$32,400	\$36,750	\$47,000	\$54,198	\$66,673	33
Gender	Male		\$43,204	\$46,682	\$51,437		8
	< 2-year degree			\$49,876			1
Highest degree	4-year degree	\$33,080	\$37,000	\$47,000	\$52,020	\$59,488	31
completed	Master's			\$48,500			5
	Doctorate						0
	California			\$58,251			2
	Florida			\$45,000			5
State	New York			\$35,331			5
	Texas						0
	Virginia						0

## Membership A, Director of Membership

Responsible for membership program and supervision of assistant(s); establishes membership goals, oversees development and implementation of membership programs and services, and directs campaigns to increase membership. Typical qualifications: bachelor's degree plus several years of related experience.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM		\$33,114	\$41,500	\$61,683	9 9	13
	MAAM	\$34,199		\$49,000		\$96,378	17
	MPMA			\$37,132			5
Region	NEMA	\$22,421		\$41,462		\$101,223	16
	SEMC	\$28,488		\$39,500		\$58,328	16
	WMA	\$21,014		\$64,612		\$356,000	15
	Up to \$250,000		1	\$53,000		9 9	1
	\$250,001-\$500K			\$37,000			2
Budget size	\$500,001-\$1M			\$24,960			3
	\$1,000,001-\$3M	\$27,789		\$39,462		\$53,288	16
	>\$3M	\$33,931	\$38,233	\$51,551	\$97,606	\$97,606	60
	Art	\$30,671	\$37,132	\$45,006	\$75,000	\$99,094	31
	History	\$33,535		\$41,000		\$78,506	17
Discipline	Combination			\$48,000	4		7
	All others	\$28,368	\$36,414	\$52,000	\$70,000	\$98,035	27
	Nonprofit	\$31,300	\$36,104	\$44,700	\$58,842	\$91,913	72
Governance	Government			\$47,500			5
	All others			\$82,000		Percentile       \$96,378       \$101,223       \$58,328       \$356,000       \$356,000       \$356,000       \$97,606       \$99,094       \$78,506       \$78,506       \$98,035	5
	Urban	\$35,000	\$43,000	\$56,000	\$86,985	\$99,044	47
Location	Suburban	\$30,000	\$33,460	\$38,000	\$46,200	\$57,000	29
	Rural			\$32,000			6
Gender	Female	\$31,900	\$35,000	\$44,500	\$60,650	\$93,140	68
Gender	Male		\$36,566	\$47,500	\$63,500		13
	< 2-year degree			\$45,400			7
Highest degree	4-year degree	\$31,248	\$35,000	\$44,000	\$56,000	\$74,385	51
completed	Master's	\$16,018	\$40,408	\$47,474	\$90,461	\$410,236	14
	Doctorate			\$30,339		1	1
	California		\$49,500	\$64,612	\$96,000		9
	Florida			\$38,931			3
State	New York		\$42,000	\$45,006	\$75,000		11
	Texas			\$37,132			1
	Virginia			\$35,000			2

#### Table 4.44 Membership A, Director of Membership.

# Membership B

Assists director of membership in performance of duties. Typical qualifications: bachelor's degree in related field or related experience.

## Table 4.45 Membership B.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM		\$32,500	\$38,000	\$47,504		9
	MAAM		\$38,200	\$42,000	\$45,279		9
Declar	MPMA			\$37,821		Î	4
Region	NEMA	\$17,295		\$38,000		\$61,160	15
	SEMC	\$24,212		\$35,749		\$48,128	14
	WMA		\$36,000	\$47,476	\$52,362		11
	Up to \$250,000			\$33,000			1
	\$250,001-\$500K						0
Budget size	\$500,001-\$1M			\$27,000			1
	\$1,000,001-\$3M	\$27,325		\$35,397		\$49,240	17
	>\$3M	\$29,224	\$35,000	\$40,586	\$54,319	\$54,319	43
	Art	\$27,546	\$35,360	\$42,000	\$47,557	\$59,200	27
Dissipling	History		\$33,550	\$38,000	\$46,147	1	12
Discipline	Combination			\$36,137			5
	All others	\$24,304		\$37,250		\$52,130	18
	Nonprofit	\$27,760	\$33,000	\$39,000	\$46,800	\$52,736	55
Governance	Government			\$35,767			6
	All others			\$60,000			1
	Urban	\$30,688	\$35,100	\$42,000	\$50,132	\$55,600	37
Location	Suburban	\$26,200	\$30,453	\$37,128	\$42,500	\$49,600	21
	Rural			\$36,623			4
Canalan	Female	\$27,803	\$32,250	\$38,881	\$45,570	\$52,643	56
Gender	Male			\$48,242			6
	< 2-year degree			\$33,000			7
Highest degree	4-year degree	\$28,540	\$34,250	\$39,378	\$46,600	\$51,653	36
completed	Master's		\$32,900	\$41,713	\$48,750		8
	Doctorate			\$43,000			1
	California			\$52,181			4
	Florida			\$38,761			7
State	New York			\$42,840			5
	Texas			\$45,000			1
	Virginia			\$29,080			2

## **Volunteer Coordinator**

Works with museum volunteer organization and solicits volunteer assistance from other sectors of the community; primary liaison between volunteers and staff; coordinates scheduling of volunteer work. Typical qualifications: bachelor's degree plus two years of related experience.

#### Table 4.46 Volunteer Coordinator.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$31,640	9	\$41,515		\$67,801	16
	MAAM			\$41,500	4		6
Deview	MPMA	1	\$35,000	\$37,000	\$50,700	1	11
Region	NEMA		\$32,123	\$42,462	\$52,148		12
	SEMC	\$23,650		\$38,562		\$51,500	14
	WMA	\$26,200		\$43,698		\$65,287	19
	Up to \$250,000			\$37,450			4
	\$250,001-\$500K			\$38,364			3
Budget size	\$500,001-\$1M	1		\$36,100		1	1
	\$1,000,001-\$3M	\$31,000		\$40,500		\$52,609	20
	>\$3M	\$31,003	\$34,122	\$40,895	\$62,346	\$62,346	50
	Art	\$23,650		\$44,349		\$68,874	14
Dissipling	History	\$31,010	\$36,500	\$40,765	\$51,447	\$56,124	22
Discipline	Combination			\$52,350			6
	All others	\$31,000	\$31,775	\$38,500	\$44,750	\$49,300	36
	Nonprofit	\$31,000	\$34,388	\$39,900	\$48,170	\$54,753	61
Governance	Government		\$35,588	\$42,179	\$54,504		13
	All others			\$55,688			4
	Urban	\$30,520	\$35,123	\$40,895	\$51,898	\$59,514	48
Location	Suburban	\$31,800	\$36,600	\$40,000	\$48,738	\$55,904	25
	Rural			\$35,000			5
Gender	Female	\$31,000	\$35,000	\$40,000	\$50,000	\$56,907	67
Gender	Male		\$34,493	\$40,470	\$48,758		10
	< 2-year degree			\$38,930			7
Highest degree	4-year degree	\$31,007	\$34,500	\$40,000	\$47,500	\$53,758	41
completed	Master's	\$31,000	\$35,388	\$39,900	\$51,266	\$58,660	21
	Doctorate						0
	California		\$39,338	\$48,840	\$63,994		9
	Florida			\$38,760			5
State	New York			\$40,325			4
	Texas			\$39,900			1
	Virginia			\$31,000			1

## **Director of Publications/Editor**

Responsible for management of publications, including editorial and production functions. Typical qualifications: bachelor's degree plus several years of related experience.

#### Table 4.47 Director of Publications/Editor.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM		\$58,274	\$68,992	\$78,751		6
	MAAM		\$50,250	\$66,425	\$101,991	\$190,406	10
Destau	MPMA			\$57,283			2
Region	NEMA		\$52,147	\$103,064	\$105,643		5
	SEMC			\$51,386			3
	WMA			\$53,390			1
	Up to \$250,000						0
	\$250,001-\$500K						0
Budget size	\$500,001-\$1M						0
	\$1,000,001-\$3M			\$48,000			4
	>\$3M	\$47,674	\$53,390	\$67,850	\$105,903	\$105,903	23
	Art		\$52,388	\$67,850	\$103,528		13
	History	1	1	\$63,488		1	4
Discipline	Combination			\$49,889			1
	All others		\$48,000	\$54,000	\$86,346		9
	Nonprofit	\$43,800	\$51,000	\$64,293	\$88,267	\$105,787	23
Governance	Government			\$64,676			1
	All others			\$103,064			3
	Urban	\$51,386		\$69,627		\$106,941	19
Location	Suburban		\$41,000	\$48,000	\$64,293		7
	Rural			\$49,889			1
Caralan	Female	\$40,700		\$63,650		\$134,859	16
Gender	Male		\$51,750	\$64,485	\$75,068		10
	< 2-year degree						0
Highest degree	4-year degree		\$47,099	\$51,000	\$66,425	Ì	13
completed	Master's		\$58,150	\$88,267	\$103,528		9
	Doctorate			\$69,627			1
	California						0
	Florida			\$41,000			1
State	New York		\$53,250	\$76,634	\$128,042		6
	Texas						0
	Virginia			\$51,693			2

#### **Museum Store Manager**

Responsible for operation of museum store including ordering merchandise, maintaining inventory, keeping financial records, and training and supervising clerks. Typical qualifications: high school diploma with previous store management experience or bachelor's degree plus related experience.

#### Table 4.48 Museum Store Manager.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$28,306	\$32,800	\$43,545	\$50,616	\$73,784	23
	MAAM	\$32,000	\$35,172	\$47,500	\$68,336	\$94,000	19
<u> </u>	MPMA	\$27,416	\$32,264	\$35,975	\$44,670	\$71,300	16
Region	NEMA	\$30,520	\$34,463	\$47,500	\$57,273	\$69,319	21
	SEMC	\$27,779	\$31,342	\$42,510	\$51,229	\$62,803	30
	WMA	\$31,445	\$40,763	\$49,750	\$62,863	\$78,500	24
	Up to \$250,000		•	\$36,500		9 9	4
	\$250,001-\$500K			\$45,000			3
Budget size	\$500,001-\$1M		\$32,000	\$35,000	\$47,000		7
	\$1,000,001-\$3M	\$28,517	\$30,575	\$34,000	\$55,350	\$55,350	38
	>\$3M	\$32,545	\$40,167	\$49,754	\$75,262	\$75,262	81
	Art	\$29,463	\$37,206	\$47,946	\$64,952	\$78,067	48
<b>5</b>	History	\$28,600	\$35,000	\$47,000	\$51,000	\$64,800	35
Discipline	Combination	\$30,704	\$33,000	\$40,000	\$62,832	\$63,543	11
	All others	\$27,900	\$32,445	\$39,923	\$50,000	\$60,500	39
	Nonprofit	\$29,918	\$34,250	\$46,000	\$55,957	\$70,565	113
Governance	Government	\$27,461	\$31,502	\$35,381	\$42,686	\$63,453	17
	All others			\$56,222		\$73,784 \$94,000 \$71,300 \$69,319 \$62,803 \$78,500 \$78,500 \$78,500 \$78,500 \$75,262 \$75,262 \$78,067 \$64,800 \$63,543 \$60,500 \$70,565	3
	Urban	\$31,952	\$36,611	\$50,508	\$64,773	\$79,867	68
Location	Suburban	\$27,798	\$30,909	\$39,962	\$47,476	\$60,295	52
	Rural	\$32,076	\$32,463	\$42,600	\$47,503	\$53,126	13
Caralan	Female	\$28,940	\$33,838	\$45,000	\$53,216	\$64,866	106
Gender	Male	\$30,000	\$32,900	\$40,372	\$66,668	\$89,890	25
	< 2-year degree	\$26,700	\$28,600	\$40,500	\$47,500	\$50,120	26
Highest degree	4-year degree	\$31,264	\$34,250	\$46,802	\$60,250	\$71,363	81
completed	Master's		\$32,463	\$40,372	\$59,000		9
	Doctorate		1			Î	0
	California		\$39,619	\$48,500	\$61,562		12
	Florida		\$46,577	\$49,959	\$56,250		10
State	New York		\$37,586	\$50,315	\$68,501		13
	Texas			\$38,255			5
	Virginia			\$32,000			5

# Functions Manager (Rentals/Special Events)

Responsible for coordination and management of facility rentals and special events; may assist director of development in performance of duties. Typical qualifications: bachelor's degree plus several years of related experience.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$30,828	\$34,209	\$46,110	\$66,718	\$81,968	12
	MAAM	\$36,501	\$42,016	\$50,000	\$64,260	\$115,412	15
Deview	MPMA		\$32,750	\$36,500	\$46,688	1	8
Region	NEMA	\$36,301	\$41,850	\$48,000	\$54,806	\$73,160	13
	SEMC	\$29,508	\$35,209	\$44,684	\$51,225	\$63,020	20
	WMA	\$30,000	\$35,027	\$47,500	\$64,260	\$72,500	19
	Up to \$250,000			\$35,000			3
	\$250,001-\$500K			\$41,600	4		2
Budget size	\$500,001-\$1M		\$12,495	\$30,649	\$36,264	1	5
	\$1,000,001-\$3M	\$29,736	\$32,790	\$36,001	\$52,900	\$52,900	16
	>\$3M	\$37,230	\$45,000	\$50,000	\$79,148	\$79,148	61
	Art	\$29,472	\$43,584	\$52,000	\$65,413	\$93,278	33
Dissipling	History	\$32,884	\$35,751	\$42,500	\$49,405	\$57,131	20
Discipline	Combination		\$37,500	\$45,000	\$54,034		5
	All others	\$32,000	\$36,500	\$45,000	\$50,828	\$70,000	29
	Nonprofit	\$32,360	\$38,200	\$47,500	\$55,000	\$72,374	75
Governance	Government		\$34,000	\$36,000	\$45,376		9
	All others			\$56,000			3
	Urban	\$36,750	\$41,859	\$50,000	\$63,801	\$81,280	54
Location	Suburban	\$29,648	\$32,680	\$42,800	\$49,000	\$54,981	25
	Rural	\$24,960	\$30,987	\$36,600	\$47,063	1	8
Caradan	Female	\$32,000	\$38,150	\$47,476	\$54,611	\$74,500	75
Gender	Male	\$32,808	\$34,778	\$45,000	\$52,000	\$63,474	11
	< 2-year degree	\$32,300	\$35,383	\$49,068	\$53,273	\$65,043	14
Highest degree	4-year degree	\$31,000	\$36,375	\$45,826	\$53,875	\$76,030	54
completed	Master's		\$34,075	\$47,500	\$66,518		5
	Doctorate						0
	California		\$42,000	\$52,000	\$64,260		11
	Florida		\$41,000	\$50,136	\$58,173		5
State	New York		\$43,194	\$51,255	\$58,880		9
	Texas			\$39,500			2
	Virginia			\$45,100			4

#### Table 4.49 Functions Manager (Rentals/Special Events).

# Social Media Manager

Responsible for implementing all social media strategies for the museum. Typical qualifications: bachelor's degree plus two years of related experience.

## Table 4.50 Social Media Manager.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$33,701	\$37,180	\$47,500	\$65,000	\$77,877	13
	MAAM	\$27,328	\$34,256	\$45,280	\$68,250	\$76,120	12
	MPMA		\$27,975	\$33,500	\$41,475		8
Region	NEMA		\$41,500	\$43,130	\$47,775		10
	SEMC	\$28,332	\$31,101	\$33,619	\$37,849	\$54,400	13
	WMA		\$34,100	\$50,000	\$63,000		11
	Up to \$250,000			\$47,500			4
	\$250,001-\$500K			\$34,209			6
Budget size	\$500,001-\$1M			\$26,150			4
	\$1,000,001-\$3M	\$34,165	\$34,938	\$42,060	\$60,550	\$60,550	10
	>\$3M	\$30,800	\$34,000	\$43,300	\$73,960	\$73,960	43
	Art	\$21,608	\$33,880	\$46,800	\$66,500	\$77,280	17
	History	\$29,200	\$32,000	\$35,700	\$48,348	\$63,000	19
Discipline	Combination		\$34,753	\$42,120	\$43,300		7
	All others	\$26,377	\$33,714	\$40,500	\$62,750	\$76,565	24
	Nonprofit	\$27,180	\$33,418	\$42,000	\$48,348	\$65,800	55
Governance	Government		\$28,877	\$34,000	\$69,764	Î	5
	All others		\$49,984	\$63,000	\$69,992		7
	Urban	\$30,741	\$34,075	\$47,500	\$63,000	\$74,620	42
Location	Suburban	\$24,304	\$32,050	\$35,530	\$42,340	\$57,230	18
	Rural		\$27,300	\$43,300	\$46,800		7
	Female	\$27,070	\$33,468	\$42,060	\$57,250	\$69,993	48
Gender	Male	\$31,500	\$33,690	\$44,000	\$51,314	\$75,927	18
	< 2-year degree		\$24,225	\$35,377	\$60,191		6
Highest degree	4-year degree	\$27,226	\$32,355	\$36,341	\$47,325	\$53,500	32
completed	Master's	\$32,760	\$35,000	\$45,000	\$67,000	\$83,129	19
	Doctorate			\$62,000			1
	California		\$37,498	\$56,500	\$67,250		6
	Florida			\$34,559			2
State	New York		\$34,000	\$36,982	\$63,000		7
	Texas		· Ì	\$33,500	·		2
	Virginia			\$32,000			5

## Web Manager

Responsible for development, management, and content of the museum's website or online presence; may include social media outreach. Typical qualifications: bachelor's degree plus several years of related experience.

## Table 4.51 Web Manager.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM		\$38,654	\$50,850	\$75,351		6
	MAAM		\$45,054	\$52,820	\$75,000		7
	MPMA			\$52,000			3
Region	NEMA			\$73,205			3
	SEMC		\$32,405	\$36,483	\$50,989		8
	WMA		\$44,738	\$50,689	\$55,703		13
	Up to \$250,000			\$52,601			2
	\$250,001-\$500K			\$43,350			1
Budget size	\$500,001-\$1M			\$25,020			2
	\$1,000,001-\$3M			\$45,893			4
	>\$3M	\$33,695	\$42,000	\$51,318	\$87,570	\$87,570	31
	Art	\$11,494	\$41,264	\$51,004	\$53,511	\$117,000	12
	History		\$34,838	\$52,560	\$75,473	1	8
Discipline	Combination			\$46,042			4
	All others	\$29,641	\$36,000	\$49,000	\$60,572	\$98,138	16
	Nonprofit	\$30,561	\$40,000	\$50,000	\$55,120	\$74,641	31
Governance	Government		\$33,454	\$40,483	\$68,069		6
	All others			\$87,736			3
	Urban	\$32,200	\$45,914	\$51,409	\$62,790	\$87,653	30
Location	Suburban		\$26,829	\$36,483	\$49,615		8
	Rural			\$60,074			2
Carla	Female	\$14,755	\$33,619	\$47,500	\$52,000	\$93,096	15
Gender	Male	\$33,000	\$42,764	\$52,069	\$72,779	\$87,320	24
	< 2-year degree			\$75,000			3
Highest degree	4-year degree	\$32,177	\$36,483	\$50,000	\$52,559	\$55,424	21
completed	Master's		\$41,870	\$63,580	\$83,677		8
	Doctorate			\$47,500			1
	California		\$26,579	\$55,120	\$72,011		5
	Florida						0
State	New York			\$50,160			4
	Texas			\$52,000			1
	Virginia			\$32,000			3

## **Graphic Designer**

Responsible for conceptualizing and producing design projects for various museum departments; coordinates print production with outside vendors; executes graphics for communications and marketing campaigns. Typical qualifications: bachelor's degree plus several years of related experience.

#### Table 4.52 Graphic Designer.

	Category	10th Percentile	25th Percentile	Mdn	75th Percentile	90th Percentile	n
	AMM	\$32,165	\$36,785	\$46,303	\$65,594	\$70,714	16
	MAAM	\$30,783	\$39,000	\$47,053	\$56,000	\$85,775	15
Davias	MPMA		\$37,209	\$42,300	\$45,223	1	8
Region	NEMA	\$17,525	\$38,750	\$46,846	\$56,014	\$286,389	14
	SEMC	\$29,704	\$32,280	\$40,000	\$45,488	\$65,565	18
	WMA	\$32,210	\$42,420	\$47,738	\$57,631	\$63,766	20
	Up to \$250,000			\$45,920		9 9	2
	\$250,001-\$500K			\$33,418			1
Budget size	\$500,001-\$1M		1	\$20,020			2
	\$1,000,001-\$3M	\$30,000	\$34,100	\$40,600	\$65,000	\$65,000	19
	>\$3M	\$32,320	\$40,000	\$46,610	\$68,200	\$68,200	67
	Art	\$30,600	\$42,000	\$48,000	\$60,000	\$69,733	31
<b>D</b>	History	\$30,452	\$36,620	\$40,162	\$45,598	\$57,800	17
Discipline	Combination		\$34,000	\$41,000	\$45,007		7
	All others	\$31,885	\$34,592	\$44,500	\$55,240	\$65,900	36
	Nonprofit	\$32,120	\$36,750	\$45,000	\$52,990	\$64,755	72
Governance	Government	\$30,229	\$34,382	\$40,779	\$46,772	\$64,912	14
	All others		\$36,474	\$65,000	\$286,389		5
	Urban	\$34,010	\$40,619	\$47,863	\$59,144	\$68,900	60
Location	Suburban	\$29,892	\$32,400	\$39,140	\$45,000	\$51,400	27
	Rural		1	\$45,151		· · ·	4
<u> </u>	Female	\$31,923	\$35,000	\$45,000	\$54,060	\$66,453	67
Gender	Male	\$28,941	\$35,669	\$42,300	\$50,013	\$58,500	22
	< 2-year degree	\$27,458	\$28,694	\$32,700	\$53,250		4
Highest degree	4-year degree	\$32,640	\$39,000	\$45,000	\$50,500	\$64,184	59
completed	Master's	\$15,620	\$32,750	\$38,000	\$53,989	\$67,825	14
	Doctorate						0
	California		\$41,470	\$49,434	\$60,000		10
	Florida		\$30,000	\$33,418	\$50,000		7
State	New York		\$40,500	\$48,552	\$75,785		8
	Texas		· · · · · · · · · · · · · · · · · · ·				0
	Virginia			\$40,000			2

# 5. BENEFITS AND PERSONNEL POLICIES

Typically, compensation includes more than hourly wages or an annual salary. Monetary and non-monetary benefits are also important forms of compensation, and they need to be considered as part of the full compensation picture at both the institutional and individual levels. Nonprofit museums, like other mission-driven nonprofits, often try to balance relatively low salaries with competitive and robust benefits packages to attract talent and retain employees. But gathering consistent information about benefits is much more complicated than collecting data about salaries. The value of benefits can vary significantly, even within one institution, depending on factors such as employee status (e.g., exempt versus non-exempt workers), incumbency (e.g., pension contributions or vacation days that increase with time of employment), part-time versus full-time employment, membership in a union, or whether an employee decides to avail themselves of the different cafeteria benefit options offered by the employer. Furthermore, putting a value on non-monetary benefits like flextime, learning opportunities, or a private workspace is problematic at best—and certainly beyond the scope of this report. Instead, this report focuses on the simpler question of whether museums offer various benefits to their full-time employees at all, rather than the cost or value of those benefits.

# **Insurance Benefits**

Slightly more than three-quarters (77.9%) of museums in the survey sample offered employer-sponsored health insurance (ESI) to their full-time employees for the fiscal year including November 14, 2016 (Table 5.1). Additionally, slightly more than 72% of museums reported offering benefits to employees plus their spouses and dependents. Insurance benefits have slightly increased for smaller museums but have slightly decreased for larger museums since the *2014 National Salary Survey*. Highest values for each category are placed in bold.

	Up to \$250,000	\$250,001- \$500K	\$500,001– \$1M	\$1,000,001– \$3M	> \$3M
	Health insurance (1	for employee only	)		
Not offered	53.7%	28.9%	13.0%	6.8%	2.6%
Offered (paid in full by museum)	12.5%	28.1%	30.1%	33.0%	16.8%
Offered (paid in part by museum)	32.9%	40.7%	55.3%	57.4%	<b>79.6</b> %
Offered (not paid by the museum)	0.9%	2.2%	1.6%	3.4%	1.0%
n	216	135	123	176	196
Health insurance (	for employee plus	spouse/partner a	nd/or depender	nts)	
Not offered	61.9%	41.6%	26.8%	8.1%	0.9%
Offered (paid in full by museum)	3.7%	6.6%	8.9%	7.5%	2.3%
Offered (paid in part by museum)	28.9%	37.2%	41.5%	53.2%	<b>79.9</b> %
Offered (not paid by the museum)	5.5%	14.6%	22.8%	31.2%	16.8%
n	218	137	123	186	214
	Dental insurance (f	for employee only			
Not offered	62.1%	48.1%	29.5%	19.4%	4.6%
Offered (paid in full by museum)	9.8%	15.8%	22.1%	20.6%	18.3%
Offered (paid in part by museum)	21.0%	28.6%	36.9%	41.7%	52.3%
Offered (not paid by the museum)	7.0%	7.5%	11.5%	18.3%	24.9%
n	214	133	122	175	197

## Table 5.1 Insurance benefits offered to full-time employees by budget size.

Dental insurance	e (for employee plus	spouse/partner a	nd/or dependen	its)	
Not offered	63.7%	51.1%	37.7%	22.9%	2.8%
Offered (paid in full by museum)	4.7%	7.4%	5.7%	6.4%	3.7%
Offered (paid in part by museum)	21.9%	28.1%	29.5%	37.8%	60.0%
Offered (not paid by the museum)	9.8%	13.3%	27.0%	33.0%	33.5%
n	215	135	122	188	215
	Life ins	urance			
Not offered	65.0%	49.6%	40.2%	26.9%	5.6%
Offered (paid in full by museum)	17.1%	21.2%	32.8%	45.7%	72.3%
Offered (paid in part by museum)	11.5%	16.8%	11.5%	16.1%	16.0%
Offered (not paid by the museum)	6.5%	12.4%	15.6%	11.3%	6.1%
n	217	137	122	186	213
	Long-term disabili	ty insurance (LTD	)		
Not offered	68.2%	53.3%	50.8%	34.8%	9.4%
Offered (paid in full by museum)	11.2%	14.6%	16.7%	37.5%	59.2%
Offered (paid in part by museum)	14.0%	16.1%	12.5%	10.3%	10.3%
Offered (not paid by the museum)	6.5%	16.1%	20.0%	17.4%	21.1%
n	214	137	120	184	213
	Short-term disabili	ty insurance (STD	)		
Not offered	71.2%	55.2%	52.9%	40.8%	20.5%
Offered (paid in full by museum)	9.8%	11.9%	14.3%	31.5%	42.9%
Offered (paid in part by museum)	11.2%	14.9%	13.4%	8.2%	10.0%
Offered (not paid by the museum)	7.9%	17.9%	19.3%	19.6%	26.7%
n	215	134	119	184	210
	Long-term ca	re insurance			
Not offered	81.0%	67.2%	72.3%	70.9%	74.0%
Offered (paid in full by museum)	0.5%	5.3%	5.0%	1.6%	2.9%
Offered (paid in part by museum)	8.1%	9.9%	2.5%	7.7%	2.9%
Offered (not paid by the museum)	10.5%	17.6%	20.2%	19.8%	20.2%
n	210	131	119	182	208
	Employee assistan	ce program (EAP)	)		
Not offered	75.3%	65.7%	61.2%	55.4%	21.1%
Offered (paid in full by museum)	12.6%	18.7%	23.1%	31.2%	62.4%
Offered (paid in part by museum)	9.8%	10.4%	9.1%	5.4%	10.8%
Offered (not paid by the museum)	2.3%	5.2%	6.6%	8.1%	5.6%
n	215	134	121	186	213

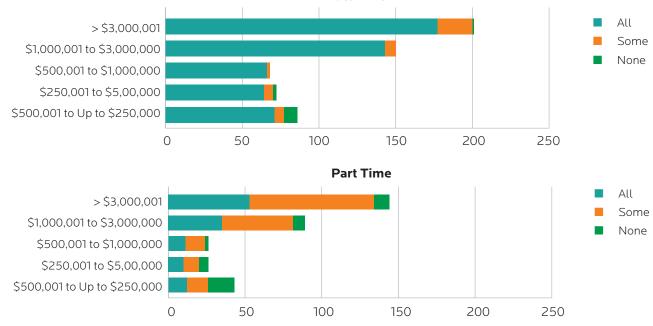
#### Table 5.1 Insurance benefits offered to full-time employees by budget size (continued).

Of the 226 institutions that offer benefits to part-time employees, slightly more than three-fourths require a minimum number of worked hours (77.4%) in order to be eligible.

Although museums offer other insurance benefits as well, individual medical insurance is by far the most common benefit in this category (offered by 78% of respondents). The availability of insurance benefits is strongly related to museum budget size, in part because museums with larger budgets tend to have larger staffs, which tends to reduce the per-employee cost of providing benefits. The majority of the smallest museums responding to the survey, with annual operating budgets under \$250,000, increased their full and partial coverage of individual health benefits from 35% in the 2014 survey to 46% in this study.

# **Other Employment Benefits**

While more than half of participating institutions offer a retirement or pension plan for full-time employees (60.7%), the most common full-time employee noninsurance benefits offered are museum store discounts (69.1%), flextime (31.3%), and professional development (36.2%). Slightly less than 24% of museums offering retirement benefits indicated that they offer a pension plan, while the majority of participating museums indicated they allow their full-time employees to participate in defined contribution retirement plans such as IRAs or 401(k) or 403(b) plans. Overall, it seems that museums have been consistent in providing employee benefits since 2012.





The availability of some kinds of noninsurance benefits tends to increase with the size of a museum's budget (Table 5.2). This is especially true for benefits with a clear monetary value, such as discounts at the museum shop or covering the cost of professional membership fees. The distribution of employee benefits that reflect an institutional commitment to flexibility (i.e., flexible working hours and the option of telecommuting) does not seem to be related to budget size. Very few museums of any size offer on-site daycare.

#### Table 5.2 Other benefits offered to full-time employees by budget size.

	Up to \$250,000	\$250,001– \$500K	\$500,001- \$1M	\$1,000,001-\$3M	> \$3M
		Annua	l bonus		
All	8.7%	16.2%	16.0%	16.3%	9.9%
Some	9.7%	13.8%	21.6%	24.2%	27.8%
None	81.6%	70.0%	62.4%	59.6%	62.3%
n	196	130	125	178	212
Childcare assistance					
All	1.0%	0.0%	0.8%	3.4%	2.8%
Some	2.6%	4.7%	0.0%	1.1%	2.8%

Table 5.2 Other benefits offered to full-time employees by budget size (continued).

None	96.4%	95.3%	99.2%	95.5%	94.4%
n	194	128	124	179	213
	1	Flextime/flexibl	e working hours	<u>.</u>	<u>.</u>
All	34.7%	43.2%	45.6%	24.3%	18.7%
Some	31.1%	41.6%	36.8%	61.3%	65.0%
None	34.2%	15.2%	17.6%	14.4%	16.4%
n	193	125	125	181	214
	2	Flexible medical s	pending accounts		ć
All	26.9%	33.1%	34.9%	43.4%	72.6%
Some	7.1%	5.4%	4.8%	8.2%	6.5%
None	66.0%	61.5%	60.3%	48.4%	20.9%
n	197	130	126	182	215
	Internal r	nuseum discounts (m	useum shop, restau	irant, etc.)	
All	37.2%	58.3%	69.3%	81.8%	94.0%
Some	8.5%	5.3%	3.9%	3.7%	1.9%
None	54.3%	36.4%	26.8%	14.4%	4.2%
n	199	132	127	187	215
		Paid sat	obatical		
All	1.0%	1.6%	0.0%	0.6%	0.9%
Some	5.2%	6.3%	6.5%	4.1%	13.7%
None	93.8%	92.2%	93.5%	95.5%	85.3%
n	193	128	124	177	211
	Profes	sional development	fees paid (in full or i	in part)	
All	34.3%	45.9%	41.6%	41.9%	23.8%
Some	38.8%	41.4%	48.8%	48.9%	69.2%
None	26.9%	12.8%	9.6%	9.1%	7.0%
n	201	133	125	186	214
	Prof	essional membershi	ps paid (in full or in	part)	
All	33.3%	34.8%	33.6%	27.0%	18.7%
Some	32.3%	40.9%	46.9%	56.2%	71.5%
None	34.3%	24.2%	19.5%	16.8%	9.8%
n	201	132	128	185	214
	R	elease time (paid) for	r continuing educati	on	
All	14.1%	23.5%	18.7%	13.3%	9.0%
Some	16.7%	25.8%	22.0%	37.8%	32.7%
None	69.2%	50.8%	59.3%	48.9%	58.3%
n	198	132	123	180	211
		Telecom	muting	*	
All	7.6%	12.2%	5.6%	6.2%	4.7%
Some	24.2%	29.0%	32.3%	43.8%	54.0%
None	68.2%	58.8%	62.1%	50.0%	41.3%
n	198	131	124	178	213

The majority of museums (72%) define paid time off (PTO) as separately defined days for holidays, vacation days, and sick days. About 15% of institutions keep holidays separate but combine the number of vacation days and sick days offered, which is a 5% increase from the 2014 study (see Figure 5.2).

#### Figure 5.2 Definitions of paid time off in participating institutions.



## **Personnel Policies in Writing**

One of the "Characteristics of Excellence for U.S. Museums," promoted by the American Alliance of Museums and based on best practices in the field, is that "the governing authority, staff, and volunteers [at a museum] have a clear and shared understanding of their roles and responsibilities." The best way to assure this is to have a written personnel policy. As Table 5.3 shows, most museums participating in the survey (84.9%) already have a published personnel policy and/or handbook. Museums that do not have a published personnel policy and/or handbook are encouraged to contact the Alliance or their regional museum association for information about how to create one. "Characteristics of Excellence for U.S. Museums" can be found at http://www.aam-us.org/resources/ethics-standards-and-best-practices/characteristics-of-excellence.

#### Table 5.3 Institutions with a published personnel policy/handbook.

	%	n
Have a published personnel policy/handbook	84.9%	773
Do not have a published personnel policy/handbook	13.9%	127
Unsure of their personnel policy/handbook status	1.2%	11
Total		911

80.2% of museums employing full-time staff perform annual reviews for them (see Table 5.4). Just a little more than half of museums (53.5%) perform annual reviews for their part-time employees.

#### Table 5.4 Museums with performance reviews.

	Full-time Employees		Part-time I	Employees
	%	n	%	n
Yes, for all employees	80.2%	689	53.5%	396
Yes, for some employees	6.9%	59	23.8%	176
No reviews	12.9%	111	22.7%	168
Total		859		740

# APPENDIX A

# **Museum Disciplines**

Discipline	Discipline Type in Survey
Art	Art Museum/Center/Sculpture Garden
	Historic House
	Historic Site/Landscape
History	History Museum
	Historical Society
	Military Museum/Battlefield
Multi-Disciplinary	General or Multi-Disciplinary
	Aquarium
	Anthropology Museum
	Arboretum/Botanical Garden/Public Garden
	Children or Youth Museum
	Ethnically/Culturally/Tribally Specific Museum
	Hall of Fame
Other	Nature Center
other	Natural History Museum
	Planetarium
	Science/Technology Center/Museum
	Specialized Museum
	Transportation
	Zoo/Animal Park
	Other (not listed above)

# Museum Governance

Governance	Governance Type in Survey
Private-nonprofit	Private nonprofit: 501(c)3 or operating as a private trust
	Municipal/County
Government	State Agency
	Federal
	Tribal
Other	For-profit
	Dual Governance
	Other

# APPENDIX B

# National Museum Salary Instrument

Thank you for taking the time to complete this survey. By sharing information about your museum and its employees, you are contributing to a vital resource for the entire museum field. This survey is a collaboration of the American Alliance of Museums, the country's six regional museum associations, several state associations, and New Knowledge Organization Ltd.

Please budget 45 minutes to complete the survey, plus the time it takes for you to gather your museum's salary and benefit data. Any museum that completes the survey by February 3, 2017 will receive a complimentary copy of the final report when AAM publishes it in 2017 (a \$100 value).

## **General Instructions:**

- Please provide the most current employment, salary, and benefits data, unless otherwise directed.
- Please ignore questions about positions your museum does not have.
- This is an institutional survey. Each museum should only respond ONCE. If you are NOT the museum's executive director or a designated staff member (such as the CFO or HR director), please check with the executive director before entering any data to coordinate your museum's response.
- Your responses are automatically saved to the computer you started working on. You can return later to complete the survey (if you use the same computer, same browser, and cookies are enabled). Please remember to click SUBMIT on the final page when you are done. After you click SUBMIT, you will not be able to return to the survey.
- Questions? Contact AAMsurvey@newknowledge.org or the regional or state representative listed on the original invitation or got to the FAQ page.

Please click on the right arrow below to continue to the survey.

Museum Name \_\_\_\_

This information is being collected for internal tracking purposes only. All identifying information will remain strictly confidential and will not be included in any public report of the survey results.

Name of the person completing this survey \_\_\_\_\_

This is the person we will contact if we have any questions about the survey responses. This is also the person we will contact when it comes time to distribute complimentary copies of the final report to participating museums.

## **Additional Respondent Information**

Your Title \_\_\_\_\_

Your email address \_\_\_\_\_

# **MUSEUM CHARACTERISTICS**

## Discipline

Please select from the pull-down list.

- 🖵 Aquarium
- Anthropology Museum
- Arboretum/Botanical Garden/ Public Garden
- Art Museum/Center/Sculpture Garden
- Children's or Youth Museum
- Ethnically/Culturally/Tribally Specific Museum
- General or Multi-disciplinary Museum (several subjects)

## Governance

Select the one option from the pull-down list that best describes your museum.

Private nonprofit: 501(c)3 or operating as a private trust
 Government: federal
 Government: municipal or county
 Government: tribal
 Other

Is your museum affiliated with a college, university, or other academic institution?

- 🛛 Yes
- 🛛 No

- □ Hall of Fame (e.g. music, sports, entertainment, media)
- Historic House
- □ Historic Site/Landscape
- History Museum
- Historical Society
- Military Museum/Battlefield
- Nature Center
- Natural History Museum
- 🖵 Planetarium

- Presidential Library
- Science/Technology Center/ Museum
- Specialized Museum (single topic/individual)
- Transportation (air & space, auto, maritime, train)
- □ Visitor/Interpretive Center
- Zoo/Animal Park
- □ Other (not listed above)

## Location

Note that only U.S. museums should participate in this survey! If your museum has sites in more than one state, please list the state that is home to your primary location (most analysis will be by region instead of state).

🖵 Alabama	🖵 Indiana	Nevada	South Dakota
🖵 Alaska	🖵 Iowa	New Hampshire	Tennessee
🖵 Arizona	Kansas	New Jersey	Texas
Arkansas	Kentucky	New Mexico	US Virgin Islands
California	🖵 Louisiana	New York	🖵 Utah
Colorado	Maine	North Carolina	Vermont
Connecticut	Maryland	North Dakota	Virginia
Delaware	Massachusetts	Ohio	Washington
District of Columbia	🖵 Michigan	Oklahoma	West Virginia
🖵 Florida	Minnesota	Oregon	Wisconsin
🖵 Georgia	Mississippi	Pennsylvania	Wyoming
🖵 Hawaii	Missouri	Puerto Rico	Other US Territories
🖵 Idaho	🖵 Montana	Rhode Island	
Illinois	Nebraska	South Carolina	
ZIP code			

We will use this information to determine whether your museum is in a county designated as urban, suburban, or rural. If your museum operates at more than one site, please use the ZIP code for your primary location.

## **Budget size**

Please select your museum's budgeted operating expenses for the current year.

□ \$0 to \$50,000

- □ \$250,001 to \$500,000
- □ \$3,000,001 to \$10 million
- □ \$10,000,001 or over

- \$50,001 to \$100,000
   \$100,001 to \$250,000
- □ \$500,001 to \$1 million
  - □ \$1,000,001 to \$3 million

Opening Year \_\_\_\_\_

In what year was your institution first opened regularly to the public? If your institution has not yet opened then enter "0" (zero).

Onsite Yearly Attendance \_\_\_\_\_

Include everyone who visited your museum site(s), whether they were general visitors, museum members, participants in on-site museum activities, pre-K-12 students, etc. Include everyone who paid a full or reduced entrance fee (if applicable) and everyone who entered for free. You can use the data from your most recent fiscal or calendar year.

# STAFF SIZE AND EXPENSES

## Staff Count

Use whole numbers only. Do not count unfilled positions, just actual employees. Do not count seasonal staff (defined as staff members who are hired to work fewer than 9 months a year to meet heightened demand for a museum's services during a particular part of the year).

	as of November 14, 2015	as of November 14, 2016
Full-time paid staff (note: full-time employees typically work at least 30 hours a week)		
Part-time paid staff (note: part-time employees typically work fewer than 30 hours a week)		
Full-time unpaid staff		
Part-time unpaid staff		

Do you also have any paid seasonal staff?

Again, seasonal staff includes employees who are hired to work fewer than 9 months a year.

🛛 Yes

🛛 No

Not Sure

Total Personnel Expenses \_\_\_\_\_

Please enter current annual personnel expenses. Round to the nearest whole number.

Salaries	
Benefits and payroll taxes (including FICA, Medicare, worker's comp, etc.)	
TOTAL	

Is any part of the museum's work force unionized? Please select from the pull-down menu.

🛛 Yes

🛛 No

Not Sure

<If "Yes" is selected:>

In what area(s) is the work force unionized?

## Congratulations—you have now entered the heart of the salary survey!

# SALARY SURVEY POSITION INFORMATION

We have identified 52 core positions that encompass most of the professional staffing needs at museums. We have divided these into 6 broad categories:

- Administration
- Collections
- Education
- Visitor Services & Research/Evaluation
- Exhibitions
- External Affairs

For each broad category, we will ask you which positions are actually filled at your museum, and then ask for additional details (salaries and demographics) only for the positions relevant to your institution. If there is more than one person in a position, please fill out the forms in regard to the most senior staff member. If your most senior staff member serves multiple roles, please complete the survey using their primary role. We will be asking additional questions about staff that fill multiple positions.

Remember that your responses are automatically saved on the computer you are working on and you can return later to complete the survey (if cookies are enabled and you use the same browser). Please note the back button option will only be available intermittently from this point forward because of the type of survey logic used in the software.

The 52 core job descriptions can be found on the FAQ page at nemanet.org/salarysurvey

#### **Director/CEO/President**

Provides institutional leadership; reports to and works with the board; plans, organizes, and directs museum activities; responsible for policy-making and funding, directs personnel and financial management; responsible for professional practices. Typical gualifications: Advanced degree in academic or related field; significant administrative experience. Additional qualifications and specific duties vary widely.

Please note: Because of the unique importance of the executive director/CEO/president at most museums, this is the most detailed section in the survey. You will not have to answer as many questions for the other positions!

As of November 14, 2016, was the executive director/CEO/president of your museum:

- □ Full time (paid)
- Part time (paid)
- □ Full time (volunteer/unpaid)

Employed as a consultant/independent contractor This position is currently vacant

Other (please explain): \_\_\_\_\_

□ Part time (volunteer/unpaid)

What is this position's specific job ti	tle?	
Gender		
🖵 Male	Other	
Female	Choose not to	respond
Age		
Choose not to answer	<b>2</b> 5-34	□ 55-64
🖵 Under 18	35-44	<b>G</b> 65–74
□ 19-24	45-54	□ 75 +
Highest degree completed by <pos< td=""><td>ition name&gt;</td><td></td></pos<>	ition name>	
Unknown	2 year college/technical/	Professional degree (MD, JD, etc.)
Less than high school	Associate's Degree	Doctoral degree (PhD, EdD, etc.)
High school graduate	4 year college/Bachelor's degree	
	Master's degree	
Field of study		
Museum studies or closely	Education	
related field	Library Studies	
Business	Other	

Years in present position: \_\_\_\_\_

Please provide the following financial information about the <position name> (Please round to nearest whole number):

Hours worked in a typical week	
Base salary	
Percentage change in base salary in the last 12 months. (Enter as percentage only. If not applicable, please type N/A. Can be a negative number.)	
Amount of bonus in past 12 months (if not applicable, please type N/A)	
Amount of deferred compensation received in past 12 months (if not applicable, please type N/A)	
Amount of deferred compensation that will be received in the next 12 months (if not applicable, please type N/A)	

Which, if any, of the following benefits does your museum offer to the <position name>?

	NOT Offered	Offered (paid in FULL by the museum)	Offered (paid in PART by the museum)	Offered, but NOT paid by the museum
Health insurance (for employee only)	О	О	О	О
Health insurance (for employee plus spouse/partner and/ or dependents)	О	О	О	О
Dental insurance (for employee only)	О	О	О	О
Dental insurance (for employee plus spouse/partner and/ or dependents)	О	О	0	0
Life insurance	О	О	О	О
Long-term disability insurance (LTD)	О	О	О	О
Short-term disability insurance (STD)	О	О	О	О
Long-term care insurance	О	О	О	О
Employee assistance program (EAP); e.g., programs that help employees deal with personal problems	О	О	0	0

Does your museum offer retirement benefits to the <position name>?

Yes

🛛 No

Please explain how much paid time off (PTO) the <position name> receives and how that time is allocated.

Before we ask you about the primary positions filled by other people, we would like to know what percentage of your staff serve multiple roles. For example, a single person who serves as a curator and a librarian, or a person that serves as an exhibit designer, IT technician, and educator.

□ All staff fill a primary role

- □ 26%-50% serve multiple roles
- □ Less than 25% serve multiple □ 51%-75% serve multiple roles roles

  - □ 76%-100% serve multiple roles

Please think about your five highest paid full time staff members that serve multiple roles. We are interested in learning about their roles and their salaries. Please choose from the job lists provided and then enter their total annual salary (please round to the nearest whole number).

VP/Deputy/Associate/Assistant Director/Admin./Operations Chief Financial Officer/Controller	Librarian Imaging Manager, Head of Imaging/ Visual Services	VP Development /Director of Development Major Gifts Officer		
Business Manager	Photographer/Imaging Specialist	Grants Manager		
Human Resources Director	Educator	Public Relations, Director of Public		
Director/Manager of Information	Visitor Researcher & Evaluator	Relations		
Services & Technology	Public Programs Manager/Outreach	Membership, Director of		
Administrative Assistant to Director/	Coordinator	Membership		
Department/Division Head	Visitor Services Manager	Volunteer Coordinator		
Office Manager	Exhibition Designer/Chief of	Director of Publications/Editor		
Chief of Security	Exhibitions	Museum Store Manager		
Facilities Director	Coordinator of Exhibitions	Functions Manager (Rentals/Special		
Archivist	Technician/Preparator	Events)		
Curator/Chief Curator	VP/Director of External Affairs	Social Media Manager		
Registrar	Director of Marketing	Web Manager		
Conservator		Graphic Designer		

	Primary	Secondary	Tertiary	Salary
Position 1	See list above	See list above	See list above	\$
Position 2				\$
Position 3				\$
Position 4				\$
Position 5				\$

# ADMINISTRATION

Check all positions that were filled at your museum as of November 14, 2016. Please review the list carefully, as you will only be asked to provide additional information for positions that you select on this page. You should check any position that was filled by a full-time (paid), part-time (paid), or volunteer (unpaid) employee, or filled by someone working as an independent contractor/consultant.

- Vice president/Deputy/ Associate/Assistant Director for Administration/Operations
- Deputy/Associate/Assistant
   Director for Programming
- □ Chief Financial Officer/Controller
- Business Manager

- □ Human Resources Director
- Director/Manager of Information Services & Technology
- Information Services & Technology B
- Administrative Assistant to Director or Department/Division Head
- Office Manager
- Chief of Security
- Facilities Director
- NONE OF THESE POSITIONS

For the positions you selected please fill in the remaining information. For gender, position type, and highest degree earned please select the appropriate response from the drop-down menu. Please type in the age and yearly salary in numeric digits rounding to the nearest whole number.

Position	Gender	Age	Yearly Salary	Position Type	Highest Degree Earned
<position s="" selected=""></position>	Male/			FTE/	High School Diploma/
	Female/			PTE/	Associate's/
	Other/			Vol/	Bachelor's/
	Choose not to answer			Consultant	Master's/
					Doctoral/
					Other/
					N/A

## Vice president/Deputy/Associate/Assistant Director for Administration/Operations

Responsible for several areas of administration, possibly including finance, restaurant, retail operations, personnel, information technology, buildings, and security; supervision of budgets and several administrative professionals. Typical qualifications: Business degree or administrative experience in a majority of the areas related to duties.

Full-Time: How many full-time, paid staff are currently in this position? Please select from the drop-down below:

- 0
- **1**
- 2
- **3**
- 4 or more

Does this person or these people supervise other staff at the museum?

- 🛛 Yes
- 🛛 No
- Not Sure

If more than one person serves as the vice president/deputy/associate/assistant director for administration/ operations please fill out the following information for the most senior person only.

Field studied by vice president/deputy/associate/assistant director for administration/operations

Museum studies or closely related field

- Business
- Education
- Library Studies
- Other

Years in present position: \_\_\_\_\_

Part-Time: How many part-time, paid staff currently serve as the Vice president/Deputy/Associate/Assistant Director for Administration/Operations?

- 0
- **1**
- 2
- 3
- 4 or more

If you had more than one part-time (paid) staff member in this position, please provide details below about the most senior person in this position. Please round to the nearest whole number.

Hourly salary \_\_\_\_\_

Hours worked in a typical week \_\_\_\_\_

Volunteer: As of November 14, 2016, do you have anyone filling the vice president/deputy/associate/assistant director for administration/operations position as a volunteer (unpaid)?

🛾 Yes

🛛 No

Not sure

Independent Contractor: As of November 14, 2016, do you have anyone filling this position as an independent contractor/consultant (paid)?

- 🛛 Yes
- 🛛 No
- Not sure

# COLLECTIONS

Check all positions that were filled at your museum as of November 14, 2016. Please review the list carefully, as you will only be asked to provide additional information for positions that you select on this page. You should check any position that was filled by a full-time (paid), part-time (paid), or volunteer (unpaid) employee, or filled by someone working as an independent contractor/consultant.

Archivist

- Registrar A/Collections Manager
- Curator A/Chief Curator
- Curator B/Senior Curator
- □ Curator C/Assistant Curator
- Curatorial Assistant

- Registrar B/Assistant Registrar
- Conservator A
- Conservator B
- Head Librarian

- Librarian Assistant
- Imaging Manager, Head of Imaging/Visual Services
- Photographer/Imaging Specialist
- □ NONE OF THESE POSITIONS

For the positions you selected please fill in the remaining information. For gender, position type, and highest degree earned please select the appropriate response from the drop-down menu. Please type in the age and yearly salary in numeric digits rounding to the nearest whole number.

Position	Gender	Age	Yearly Salary	Position Type	Highest Degree Earned
<position s="" selected=""></position>	Male/			FTE/	High School Diploma/
	Female/			PTE/	Associate's/
	Other/			Vol/	Bachelor's/
	Choose not to answer			Consultant	Master's/
					Doctoral/
					Other/
					N/A

# EDUCATION, VISITOR SERVICES & RESEARCH/EVALUATION

Check all positions that were filled at your museum as of November 14, 2016. Please review the list carefully, as you will only be asked to provide additional information for positions that you select on this page. You should check any position that was filled by a full-time (paid), part-time (paid), or volunteer (unpaid) employee, or filled by someone working as an independent contractor/consultant.

- □ Educator A/Director of Education
- Educator B

- Educational Assistant
- Public Programs Manager/ Outreach Coordinator
  - Visitor Services Manager
  - Visitor Research & Evaluation

B/Visitor Research Associate or Assistant

NONE OF THESE POSITIONS

Visitor Research & Evaluation
 A/Director of Research and
 Evaluation/Visitor Research
 Manager

For the positions you selected please fill in the remaining information.

For gender, position type, and highest degree earned please select the appropriate response from the drop-down menu. Please type in the age and yearly salary in numeric digits rounding to the nearest whole number.

Position	Gender	Age	Yearly Salary	Position Type	Highest Degree Earned
<position s="" selected=""></position>	Male/			FTE/	High School Diploma/
	Female/			PTE/	Associate's/
	Other/			Vol/	Bachelor's/
	Choose not to answer			Consultant	Master's/
					Doctoral/
					Other/
					N/A

# **EXHIBITIONS**

Check all positions that were filled at your museum as of November 14, 2016. Please review the list carefully, as you will only be asked to provide additional information for positions that you select on this page. You should check any position that was filled by a full-time (paid), part-time (paid), or volunteer (unpaid) employee, or filled by someone working as an independent contractor/consultant.

- Exhibition Designer/Chief of Exhibitions
- Coordinator of Exhibitions
- □ Technician/Preparator
- □ NONE OF THESE POSITIONS

For the positions you selected please fill in the remaining information.

For gender, position type, and highest degree earned please select the appropriate response from the drop-down menu. Please type in the age and yearly salary in numeric digits rounding to the nearest whole number.

Position	Gender	Age	Yearly Salary	Position Type	Highest Degree Earned
<position s="" selected=""></position>	Male/			FTE/	High School Diploma/
	Female/			PTE/	Associate's/
	Other/			Vol/	Bachelor's/
	Choose not to answer			Consultant	Master's/
					Doctoral/
					Other/
					N/A

# **EXTERNAL AFFAIRS**

Check all positions that were filled at your museum as of November 14, 2016. Please review the list carefully, as you will only be asked to provide additional information for positions that you select on this page. You should check any position that was filled by a full-time (paid), part-time (paid), or volunteer (unpaid) employee, or filled by someone working as an independent contractor/consultant.

For the positions you selected please fill in the remaining information.

For gender, position type, and highest degree earned please select the appropriate response from the drop-down menu. Please type in the age and yearly salary in numeric digits rounding to the nearest whole number.

Position	Gender	Age	Yearly Salary	Position Type	Highest Degree Earned
<position s="" selected=""></position>	Male/			FTE/	High School Diploma/
	Female/			PTE/	Associate's/
	Other/			Vol/	Bachelor's/
	Choose not to answer			Consultant	Master's/
					Doctoral/
					Other/
					N/A

# **FULL-TIME EMPLOYEES**

Which, if any, of the following benefits does your museum offer to full-time (paid) employees? Consider a benefit "offered" if it is available to all or most full-time employees.

	NOT Offered	Offered (paid in FULL by the museum)	Offered (paid in PART by the museum)	Offered, but NOT paid by the museum
Health insurance (for employee only)	О	О	О	О
Health insurance (for employee plus spouse/partner and/or dependents)	О	О	О	О
Dental insurance (for employee only)	О	О	О	О
Dental insurance (for employee plus spouse/partner and/or dependents)	О	О	О	О
Life insurance	О	О	О	О
Long-term disability insurance (LTD)	О	О	О	О
Short-term disability insurance (STD)	О	О	О	О
Long-term care insurance	О	О	О	О
Employee assistance program (EAP); e.g., programs that help employees deal with personal problems	О	0	О	О

Does your museum offer any of the benefits listed above to part-time employees?

- Yes
- 🛛 No
- □ N/A-does not employ part-time employees
- Vice President/Director of External Affairs
- Director of Marketing
- Development A, Vice President/ Director of Development
- Development B
- Major Gifts Officer
- Grants Manager

- Public Relations A, Director of
   Public Relations
- Public Relations B
- Membership A, Director of Membership
- Membership B
- Volunteer Coordinator
- Director of Publications/Editor

- Museum Store Manager
- Functions Manager (Rentals/ Special Events)
- Social Media Manager
- 🖵 Web Manager
- Graphic Designer
- NONE OF THESE POSITIONS

<If "Yes" is selected:>

PART-TIME EMPLOYEES

Do part-time employees need to work a minimum number of hours per week to qualify for benefits?

□ Yes, they must work a minimum number of hours per week (please indicate how many hours): \_\_\_\_\_

🛛 No

<Displayed if "Yes" is selected>

# PART-TIME EMPLOYEES

Which, if any, of the following benefits does your museum offer to part-time (paid) employees? Consider a benefit "offered" if it is available to any qualified part-time employees.

	NOT Offered	Offered (paid in FULL by the museum)	Offered (paid in PART by the museum)	Offered, but NOT paid by the museum
Health insurance (for employee only)	О	О	О	0
Health insurance (for employee plus spouse/partner and/or dependents)	О	О	О	О
Dental insurance (for employee only)	О	О	О	0
Dental insurance (for employee plus spouse/partner and/or dependents)	О	О	О	О
Life insurance	О	О	О	0
Long-term disability insurance (LTD)	О	О	О	О
Short-term disability insurance (STD)	О	О	О	0
Long-term care insurance	О	О	О	О
Employee assistance program (EAP); e.g., programs that help employees deal with personal problems	О	О	О	0

Does your museum offer retirement benefits to any employee?

- 🛛 Yes
- 🛛 No

# **DEFINED BENEFIT**

Does your museum offer a defined benefit retirement plan?

This is a traditional "pension plan," where employees receive a specific pension amount that is based on their length of service, salary history, and/or other factors. These plans are typically funded by employers rather than employee contributions.

🛛 Yes

Do, we offer a different type of retirement plan

<If "No" is selected, then skip to DEFINED CONTRIBUTION>

Who is qualified to participate in this retirement plan?

- □ ALL full-time employees
- □ SOME full-time employees
- NO full-time employees
- □ ALL part-time employees
- SOME part-time employees
- NO part-time employees

What is the minimum, maximum, and "typical" percentage of a qualifying employee's salary that your museum contributes to this retirement plan? Please enter a single percentage in each box, not a range. Enter as percentages (such as 3.5% or 5%), not decimal values (such as .035 or .05).

Minimum

"Typical"

Maximum

# **DEFINED CONTRIBUTION**

Does your museum offer a defined contribution retirement plan, such as a 401(k), 403(b), or 457 plan?

Under these plans, employees pay into a retirement fund and the employer may match some or all of their contributions.

🛛 Yes

□ No, we offer a different type of retirement plan

<If "No, is selected, then skip to OTHER RETIREMENT BENEFIT>

Who is qualified to participate in this retirement plan?

- □ ALL full-time employees
- □ SOME full-time employees
- □ NO full-time employees
- □ ALL part-time employees
- □ SOME part-time employees
- □ NO part-time employees

Does your museum match any employee contributions to this plan?

🛛 Yes

🛛 No

< If "Yes" is selected:>

Briefly describe your museum's policy and the percentage(s) offered when matching employee contributions to this retirement plan.

## **Other Retirement Benefit**

Please indicate if your museum offers any other kind of retirement/pension plan. If yes, then briefly describe the plan, to whom it is offered, and whether contributions are made by the employees and/or the museum.

🛛 No

Yes, we offer another type of retirement plan \_\_\_\_\_\_

# **Additional Benefits**

Which of the following additional benefits does your museum offer?

There are separate columns for full-time and part-time employees, and you can check whether the benefit is offered to all, some (even one), or no employees in each category.

	FULL-TIME			PART-TIME		
-	All	Some	None	All	Some	None
Annual bonus	О	О	О	О	О	0
Childcare assistance	О	О	О	О	О	О
Flextime/flexible working hours	О	О	О	О	О	О
Flexible medical spending accounts	О	О	О	О	0	О
Internal museum discounts (museum shop, restaurant, etc.)	О	О	О	О	О	о
Paid sabbatical	О	О	0	О	0	0
Professional development fees paid (in full or in part)	О	О	0	0	0	О
Professional memberships paid (in full or in part)	О	О	0	О	0	О
Release time (paid) for continuing education	О	О	О	О	0	0
Telecommuting	О	О	0	О	0	0

How does your museum define paid time off? Check the one option that best describes how paid time off is defined for most full-time employees.

- U We offer separately defined days for holidays, vacation days, and sick days.
- □ We keep holidays separate but combine the number of vacation days and sick days offered.
- □ We combine holidays, vacation days, and sick days for a total number of paid days off.
- □ We do not offer any paid time off; that is, no paid holidays, vacation days, or sick days.
- Other (explain): \_\_\_\_\_\_

Does your museum have a published personnel policy/handbook?

- 🛛 Yes
- 🛛 No
- Not Sure

Does your museum provide employees with a formal annual performance review?

- □ Yes, for ALL full-time employees
- □ Yes, for SOME full-time employees
- □ NOT for full-time employees
- $\hfill\square$  Yes, for ALL part-time employees
- □ Yes, for SOME part-time employees
- NOT for part-time employees

This is the final section of the survey! We have two optional, open-ended questions for you to consider. Once you click the SUBMIT button, the survey will be complete. Thank you for your time and attention to this important project. Remember that any museum that submits a completed survey by February 3, 2017will receive a complimentary copy of the report when it is published in 2017. Questions? Please contact us at AAMsurvey@newknowledge.org.

Are there any key staff positions at your museum that were not included in this survey?

🛛 No

🛛 Yes

<If Yes is selected above then below question is displayed.>

Q63 Please list the key staff positions at your museum that were not included in this survey.

Are there other questions we might have asked, but didn't? (You can also use this space to comment on any other aspect of the survey.)

When you have completed filling out the survey please click "submit."

